

Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Wednesday, July 22, 2020 4:14 PM
To: Pillsbury, Clare (CI-StPaul)
Subject: FW: 891 JOHNSON PKWY - (Q4) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Please attached this to the TA file for this property. I will follow up with this resident and tell her this will be removed.

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, January 29, 2020 9:05 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 891 JOHNSON PKWY - (Q4) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Lee.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Lenora Johnson <lenora.johnson@advanceddisposal.com>
Sent: Wednesday, January 29, 2020 9:04 AM
To: grevering.sph@gmail.com
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>
Subject: RE: 891 JOHNSON PKWY - (Q4) Assessment Error/Complaint Inquiry

The notes on the account state that the CCR told her there were no late fees for this quarter, I can see how this was misunderstood. Go ahead and remove the \$3.52 from tax roll please.

Thank you

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Tuesday, January 28, 2020 4:09 PM
To: Lenora Johnson <lenora.johnson@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>
Subject: FW: 891 JOHNSON PKWY - (Q4) Assessment Error/Complaint Inquiry

Lee,

Please see information below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Sent: Tuesday, January 28, 2020 3:56 PM

To: grevering.sph@gmail.com

Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Subject: 891 JOHNSON PKWY - (Q4) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal:

Property Address & PID: 891 JOHNSON PKWY

Property Owner: Ruth M Klecker

Phone Number or Email: 651-7710548

Pending Assessment Amount: \$3.52

Quarter Pending Assessment is For: Garbage Service; Oct 1 - Dec 30 2019

Summary of Issue: Resident has a \$3.52 late fee that was sent to the city as an assessment. Resident called into ADS and was told by a CSR named Angel that this was incorrect and that this should be removed by the city. I have not received anything from ADS stating that we should remove this charge. Please tell me if we should remove this assessment.

Thank you!

Chris

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