

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Tuesday, March 9, 2021 12:27 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul); Haas, Sarah (CI-StPaul)
Subject: RE: FW: 1360 Point Douglas Rd S Q4 2020 Assessment Inquiry

Thank you Mary. I will go ahead and recommend that the assessment be reduce to \$99.43 to remove the late fees.



SAINT PAUL
MINNESOTA

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, March 9, 2021 11:15 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: 1360 Point Douglas Rd S Q4 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Tuesday, March 9, 2021 10:52 AM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 1360 Point Douglas Rd S Q4 2020 Assessment Inquiry

4th Qtr 2020 – 96 gal trash service, taxes and 3 finance charges.

He must have called us on 11.19.20 to set up service – but for some reason the customer service representative never finished the set up.

He never called back – since there was no interruption in his service. The previous owner Kathy Finn never called us to cancel her account and since that account was still active the driver was picking up his trash.

10/05/20 MISC TAX	INV T1A	7.04	7.04
10/05/20 MISC TAX	INV T1I	20.21	27.25
10/05/20	INV 06A	72.18	99.43
10/27/20 FIN CHRG	FIN LPR	4.97	104.40
11/30/20 FIN CHRG	FIN LPR	4.97	109.37
12/30/20 FIN CHRG	FIN LPR	4.97	114.34
01/05/21 ST PAUL BAL	PMT MSC	114.34	.00

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, March 8, 2021 5:15 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 1360 Point Douglas Rd S Q4 2020 Assessment Inquiry

Mary,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, March 8, 2021 4:58 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: 1360 Point Douglas Rd S Q4 2020 Assessment Inquiry

Please forward to: Waste Management

Property Address & PID: 1360 Point Douglas Rd S & 232822140015
Property Owner: Adam Bonine
Phone Number or Email: 651-303-3893
Pending Assessment Amount: \$109.37
Quarter Pending Assessment is For: Q4 2020

Summary of Issue:

The Property Owner previously submitted a complaint regarding account set up. Waste Management responded that the account was only partially set up in their system in November 2020 so there was no invoice generated. Please provide the following information for the Q4 2020 Assessment:

- Breakdown of Original Invoice
- Late Fees Added
- Credits added
- Payment History
- Contact with Property owner

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov

Recycling is a good thing. Please recycle any printed emails.