

## #4940 1187 Maryland Ave E - Q4 2021 Assessment Inquiry

<b>Submitted</b>	<b>Received via</b>	<b>Requester</b>
March 18, 2022 at 3:12 PM	Phone call (inbound)	Larachel Porter <lporter2011@gmail.com>

**CCs**

Sarah Haas &lt;sarah.haas@ci.stpaul.mn.us&gt;

<b>Status</b>	<b>Priority</b>	<b>Group</b>	<b>Assignee</b>
On-hold	Normal	PW - Garbage	Clare Pillsbury

<b>Assessment No.</b>	<b>Property ID Number</b>	<b>Latitude/Longitude</b>
220100	212922440023	-93.05024,44.97778

<b>Location</b>	<b>Other Name</b>	<b>Garbage Hauler</b>
1187 Maryland Ave E, Saint Paul, Minnesota, 55106	Larachel Porter	Advanced Disposal

<b>Rescheduled LH Date:</b>	<b>Have you contacted your hauler about this garbage bill before?</b>
4/21/2022	Yes

**Staff Comments**

Hauler records show that the property owner did make a payment to the account of \$189.77 that was applied to their Quarter 4 (October - December) invoice. However, this payment did not include the late fees of \$15.12 that had been applied to the account. However, the hauler has recommended that we remove the assessment. Therefore, staff recommend removing the assessment.

<b>Billing year for Delinquent Garbage Bill Assessment</b>	<b>Date of CP (MM/DD/YYYY)</b>
2021	5/25/2022

<b>Total amount due for Delinquent Garbage Bill Assessment</b>	<b>Legislative Hearing Required</b>
15.12	Yes

<b>Other Telephone</b>	<b>Rescheduled LH Time:</b>	<b>Date of LH (MM/DD/YYYY)</b>	<b>Other Email</b>
16512764177	9:00 AM	4/7/2022	lporter2011@gmail.com

**Stated Reason for Appeal (if given)**

Property owner stated that they had paid their Q4 2021 invoice.

<b>Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?</b>
Yes

**Garbage Invoice Dates (i.e. January 1- March 31)**

October 1 - December 31

<b>Billing period for Delinquent Garbage Bill Assessment</b>	<b>Time of LH</b>
Quarter 4 (October - December)	1:00 PM

**Susan Anderson** March 18, 2022 at 15:12

Internal note

Call from: +1 (651) 276-4177  
 Call to: +1 (651) 413-6624  
 Time of call: March 18, 2022 at 8:11:46 PM  
 Answered by: Susan Anderson

**Susan Anderson** March 18, 2022 at 15:31

Internal note

Inbound call from +1 (651) 276-4177

Call Details  
 Call from: +1 (651) 276-4177  
 Call to: +1 (651) 413-6624

Time of call: 2022-03-18 20:11:46 UTC  
Location: Minneapolis, Minnesota, United States  
Answered by: Susan Anderson  
Length of phone call: 19 minutes, 29 seconds

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**Susan Anderson** March 18, 2022 at 15:36

Internal note

Larachel Porter located at 1717 Palace Ave, Saint Paul, Minnesota, 55105 contacted the City RE: -Assessment Inquiry. Porter believes she made her Q4 2021 payment on time, however, she is being charged \$15.12 for Q4 2021. She did not have her information on hand and will call Clare back with date when she made her Q4 2021 payment to determine if it was made on time.

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**Larachel Porter** March 23, 2022 at 13:26

I was unable to locate the payment confirmation number, but I know I submitted something because I would have owed more if I didn't pay the bill. I can no longer access the online account I had with Advance Disposal.

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**Clare Pillsbury** March 23, 2022 at 16:23

Thank you Larachel. If you like, I can reach out to Advanced Disposal and get the payment history for the account.

Best,

Clare Pillsbury  
Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>

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**Larachel Porter** March 23, 2022 at 16:23

Yes can you please do that.

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**Clare Pillsbury** April 5, 2022 at 11:56

Hello Larachel,

It looks like you did make a payment to the account of \$189.77 that was applied to your Quarter 4 (October - December) invoice. However, this payment did not include the late fees of \$15.12 that had been applied to the account. This is why you currently have an assessment of \$15.12. However, the hauler has recommended that we remove the assessment. Therefore, we will be removing this assessment at your rescheduled hearing date of April 21. You are not required to attend since we will be recommending removal of the assessment. However, please let me know by this Friday April 8 if you wish to attend.

Thank you for your patience. Feel free to contact me with any additional questions or concerns. You should see your assessment removed following May 25, 2022.

Clare Pillsbury  
Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>

**Larachel Porter** April 5, 2022 at 12:12

Thank you for reaching out to me, I will be unable to attend the hearing on April 21st. Thank you for all your help.

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