

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Wednesday, June 30, 2021 3:39 PM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: 143 BAKER ST W - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Wednesday, June 30, 2021 3:33 PM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 143 BAKER ST W - Quarter 1 (January - March) 2021 Assessment Inquiry

Good afternoon,

Q1 2021:

- Billing: \$59.22
- Payment: \$0.00
- Notes: Customer called 1/5/2021 and put the account on a vacation hold from 1/4/2021 to 4/7/2021 (the Q1 2021 bill had generated and went out)

Q2 2021:

- Billing: \$0.00
- Payment: \$0.00
- Notes: System didn't bill the customer because they were on a vacation hold till 4/7/2021 and the bills went out on 4/5/2021. The customer will be billed now in July for 4/7/2021 – 9/30/2021.
- There is currently a credit on the account for the vacation hold. Amount \$59.22

Please remove the certification, I will remove the credit from the account and that will clear the Q1 2021 invoice and the customer will just owe Q2 – Q3 2021.

Thanks
Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, June 30, 2021 2:17 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 143 BAKER ST W - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see the request and information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, June 30, 2021 1:26 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 143 BAKER ST W - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Please forward to Republic Services

Property Address & PID:143 BAKER ST W & 72822130171
Property Owner: Anna Botz
Phone Number:651-228-3029

Email: annabotz@yahoo.com

Pending Assessment Amount: \$59.22

Quarter Pending Assessment if for: Quarter 1 (January - March)2021Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they put a “hold” for trash pick-up at this address in January but still received a bill for services. She said she completed all the paper work necessary to have services stopped while she was out of the country. Please provide the following information for Q1 – Q2 2021:

- Itemized breakdown of invoice
- Payment history
- Date hold request was submitted
- Any credits applied for service hold time period

Please provide an answer for this account by tomorrow at 12:00 PM, if possible.

Thank You,



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102

P: 651-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

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Clare Pillsbury