Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Friday, May 2, 2025 4:18 PM
To: Jillian Barden
Subject: Re: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry

Think Before You Click: This email originated **outside** our organization.

See attached

On Tue, April 22 at 16:41, City of Saint Paul wrote:

> Yes, sounds good. I will let her know it is only the Q4 late fee
>
> On Mon, April 21 at 10:20, Consortium wrote:
>
> > Please see Republic update
> > Sent from my iPhone
> >
> > Begin forwarded message:
> >
> > **From:** "Estrella, Frances" <FEstrella@republicservices.com>
> > **Date:** April 21, 2025 at 8:25:25 AM CDT
> > **To:** Greg Revering <grevering.sph@gmail.com>
> > **Cc:** "Mathiasen, Beverly" <BMathiasen@republicservices.com>
> > **Subject: RE: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**
> >
> > I will remove the Q4 late fee.
> >
> > We never received a payment for Q1. Resident still owes that; we will not remove certification for Q1.
> >
> > Just to be clear we are only removing the $3.76 late fee that the resident was told we would remove.
> >
> > Thanks,

Frances Estrella

Municipal Administrator

10729 Town Square Dr NE Ste 180

Blaine, MN 55449

e festrella@republicservices.com

o 612.464.2723

c 612.516.4833

w RepublicServices.com

From: Greg Revering <grevering.sph@gmail.com>
Sent: Friday, April 18, 2025 8:00 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Frances,

Please question from Lydia.

Sent from my iPhone

Begin forwarded message:

> **From:** "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>
> **Date:** April 18, 2025 at 4:56:10 PM CDT
> **To:** Consortium <grevering.sph@gmail.com>
> **Subject: Re: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**
> **Reply-To:** City of Saint Paul <support@saintpaul.zendesk.com>

> I just want to be clear, are we removing both assessments? The Q4 and the Q1, since she sent in payment at the same time
>
> On Thu, April 17 at 20:16, Consortium wrote:
>
> > Please see Republic update.
> >
> > Sent from my iPhone
> >
> > Begin forwarded message:
> >
> > > **From:** "Estrella, Frances" <FEstrella@republicservices.com>
> > > **Date:** April 16, 2025 at 12:54:26 PM CDT
> > > **To:** Greg Revering <grevering.sph@gmail.com>
> > > **Cc:** "Mathiasen, Beverly" <BMathiasen@republicservices.com>
> > > **Subject: RE: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**

Please remove certification.

Thanks,

Frances Estrella

Municipal Administrator

10729 Town Square Dr NE Ste 180

Blaine, MN 55449

e festrella@republicservices.com

o 612.464.2723

c 612.516.4833

w RepublicServices.com

<image001.jpg>

From: Greg Revering <grevering.sph@gmail.com>
Sent: Wednesday, April 16, 2025 12:29 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry

This Message Is From an External Sender

This message came from outside your organization.

Report Suspicious

Frances,

Please see the information and request from Jillian

Sent from my iPhone

Begin forwarded message:

> **From:** "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>
> **Date:** April 15, 2025 at 11:01:06 AM CDT
> **To:** Consortium <grevering.sph@gmail.com>
> **Subject: Re: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**
> **Reply-To:** City of Saint Paul <support@saintpaul.zendesk.com>
>
> PO's response: Republic Trash attempted to charge me an additional late fee for the following month (December) but I paid the balance before in December arrived. They deducted -3.79 on my next statement. Republic never updated the city of that balance.
>
> On Mon, April 14 at 10:59, Consortium wrote:
>
> > Please see Republic update
> >
> > Sent from my iPhone
> >
> > Begin forwarded message:
> >
> > > **From:** "Estrella, Frances" <FEstrella@republicservices.com>
> > > **Date:** April 14, 2025 at 7:53:40 AM CDT
> > > **To:** Greg Revering <grevering.sph@gmail.com>
> > > **Cc:** "Mathiasen, Beverly" <BMathiasen@republicservices.com>
> > > **Subject: RE: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**

Hello,

No, the resident missed one of the 2 late fees.

Q4 2024:

- Billing: $75.21 + 7.52 (late fee) = $82.73
- Payment: $78.97
- Contact: Nothing

Thanks,

Frances Estrella

Municipal Administrator

10729 Town Square Dr NE Ste 180

Blaine, MN 55449

e festrella@republicservices.com

o 612.464.2723

c 612.516.4833

w RepublicServices.com

From: Greg Revering <grevering.sph@gmail.com>
Sent: Friday, April 11, 2025 7:44 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: Fwd: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry

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This message came from outside your organization.

Report Suspici

Frances,

Please see the information and request from Jillian

Sent from my iPhone

Begin forwarded message:

> **From:** "Jillian Barden (City of Saint Paul)" <support@saintpaul.zendesk.com>
> **Date:** April 11, 2025 at 4:49:46 PM CDT
> **To:** Consortium <grevering.sph@gmail.com>
> **Subject: 750 Van Buren Ave, Saint Paul, Minnesota, 55104 - (Quarter 4 (October - December)) - Assessment Inquiry**
> **Reply-To:** City of Saint Paul <support@saintpaul.zendesk.com>

> Hello,
>
> We've received an Assessment Inquiry for 750 Van Buren Ave, Saint Paul, Minnesota, 55104. Please forward to Republic Services for their input.
>
> **Ticket ID#:** 1065341
>
> **Ticket Requester:** Alteria McCalister
>
> **Ticket Requester Email: (if available)** alteriamac@gmail.com
>
> **Ticket Request Phone Number: (if available)** +16516756972

Property ID #: 352923120082

Property Address: 750 Van Buren Ave, Saint Paul, Minnesota, 55104

Quarter Pending Assessment is for: Quarter 4 (October - December)

Billing year for Pending Assessment: 2024

Pending Assessment Amount: $3.76

Hauler: Republic Services

Ticket Comments:

Did she pay the late fee?

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul

Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage