

#1761392 318 Baker St E, St. Paul, Minnesota, 55107 - Garbage Cart - Deliver Cart - - Large (96 gallons) - WEEKLY -

Submitted	Received via	Requester
April 10, 2026 at 12:16 PM	Closed ticket	Chris Adams <narrowrivermgt@gmail.com>

CCs

John Odhiambo <john_oddy1@yahoo.com>, Officialsocialz1001 <officialsocialz1001@gmail.com>, Tahiro Ab11 <tahiro.ab11@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	-

Latitude/Longitude	Location	Is this a repeat report?	Other Name
-93.07198,44.92641	318 Baker St E, St. Paul, Minnesota, 55107	No	Chris Adams

Cart Request Type	.	Please select the reason you are contacting the solid waste team
Deliver Cart	complete	Carts: Missing, Damaged, Size Change, Extra Cart

Billing Year	What is your billing or assessment question?	Which cart?
2025	Service Hold Not Applied	Garbage Cart

Why do you need a new cart?	Property owner or tenant?
Additional cart (additional fee for garbage; no cost for recycling)	Property owner

What size cart would you like delivered?	Scheduled Date	Total time spent (sec)
Large (96 gallons) - WEEKLY	2026-04-14	978

Time spent last update (sec)	Intent	Intent confidence	Language
364	Misc::Feedback::Complaint	High	English

Language confidence	Sentiment	Sentiment confidence	Billing Quarter
High	Negative	High	Quarter 3 (July 1 – September 30)

Chris Adams April 10, 2026 at 12:16 PM

Internal note

This is a follow-up to your previous request [#1604214](#) "318 Baker St E, St. Paul, M..."
Hi Megan,

I hope you had a great Easter weekend!

Can you please drop off a large trash bin in the back alley with the rest at:
318 Baker St. E.

St. Paul

Just curious when do you think this will this get delivered?

Sophia Yang April 10, 2026 at 2:01 PM

Internal note

Sophia Yang April 10, 2026 at 2:03 PM

Hello Chris,

We've received your request to repair or replace your Garbage Cart at the address 318 Baker St E, St. Paul, Minnesota, 55107. There is no charge to repair a broken cart.

Due to a high number of recent requests, this may take up to three weeks, though if possible we will complete the job sooner. We will service your cart on your usual collection day so that it is already out. Please continue to set out your existing cart each collection day as usual.

For residences that currently do not have a cart, deliveries will take place within three business days.

Please set your cart out by 6 a.m. each collection day. Collections and cart repairs are completed by two different teams.

Thank you,

Sophia

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbageandrecycling Hello Chris,

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City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbageandrecycling

Chris Adams April 11, 2026 at 12:00 PM

Hi Sophia,
Thanks so much for getting back to me! The problem is we have no garbage cart/can. When can they drop off a large garbage cart?
We have nothing there besides 2 recycling bins for the duplex.

Thanks,
Chris Adams
NarrowRiverManagement.com
If awaiting a response, please call or text
612-978-1231

Rose Mary Lohr April 11, 2026 at 12:38 PM

Hello Chris,

A large (96) gallon garbage cart was scheduled to be delivered within 3 business days. You should receive it by Tuesday, April 14, 2026.

Thank you and have a nice day.

Rose

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Zuper Admin April 13, 2026 at 11:25 AM

Delivered Large (90 gallon) garbage cart

Added from Zuper by Rick Eddy

Internal note