

# #763419 1209 Dayton Ave - Q2 Assessment Inquiry

**Submitted**                      **Received via**                      **Requester**  
October 2, 2024 at 14:08      Side conversation      David Bush

## CCs

Lydia Campbell <lydia.campbell@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Property ID Number
-93.15119,44.94765	1209 Dayton Ave, Floor 1-2, Saint Paul, Minnesota, 55104	032823110044

## Billing period for Delinquent Garbage Bill Assessment

Quarter 2 (April - June)

## Billing year for Delinquent Garbage Bill Assessment

2024

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
194.95	240116	9:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
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Billing Error	10/17/2024
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## Garbage Resolution Notes

PO had credit balances sitting in an account (closed in 2022), and funds were transferred to pay for assessment

Garbage Assessment Resolved	Outcome of Assessment Inquiry:
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Yes	Removed
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Approved Assessment Reduction:	New Assessment Amount:	Payment Deducted from:
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194.95	0.0	Hauler Payment
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## Other Name

David Bush

## Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Hauler	Have you contacted your hauler about this garbage bill before?
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Waste Management	Yes
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## Garbage Invoice Dates (i.e. January 1- March 31)

(April - June)

## Staff Comments

PO has multiple properties in Saint Paul and sends one check to each hauler to pay for his multiple accounts. It is correctly applied to his accounts with every hauler except WM, which has resulted in two addresses being assessed in Q2 2024 while his other two accounts with WM have \$349.77 and \$260.19 credit balances in Q2 2024. Upon further investigation, two older accounts (which were transferred to Republic Services in July 2022) had a total credit balance of \$247.41 sitting since July 1, 2022 which WM never issued a refund check. WM has agreed to transfer these credit balances to his assessment balance and remove the charges from the Saint Paul Holdings account. Staff recommends to reverse the late fees and remove both assessments.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Reason for Removal/Reduction:
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11/06/2024	Yes	Multiple Accounts
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Do you need an interpreter?	Project Number	Service Level
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No	CG2403A2	96 gallons (weekly)
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**Jillian Barden** October 2, 2024 at 14:08

Ticket [760759](#) at 10:30 am 10/1

I am done with this guy's accounts and him.

I moved the money as you stated below and I have had the certified amounts of \$194.95 and \$25.83 reversed off of the St Paul Holding account

Mary Patch

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**Jillian Barden** October 4, 2024 at 09:52

Internal note

Figure out the late fees on these assessments

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**Jillian Barden** October 8, 2024 at 11:11

Internal note

Outbound call to +1 (612) 720-1451

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 720-1451

Time of call: 2024-10-08 16:09:46 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 57 seconds

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**Jillian Barden** October 8, 2024 at 11:12

Internal note

Left VM confirming 10/17 hearing at 9am

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**Jillian Barden** October 11, 2024 at 13:50

Internal note

96 & 64 Gal Svc