



CITY OF SAINT PAUL  
Melvin W. Carter, Mayor

1500 City Hall Annex  
25 W. Fourth Street  
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Patty McDonald  
1895 IVY AVE E  
SAINT PAUL MN 55119-4509

March 15, 2019

Dear Saint Paul Property Owner,

You are receiving this letter because you have indicated to the City that you believe the delinquent charge for garbage services at your property 1895 IVY AVE E is in error. We have reviewed your request and have determined that the charge for your garbage service was not made in error. The following is the reason for the charge.

#### REASON FOR CHARGE:

Garbage haulers mailed out the original garbage invoice at the end of September 2018. Haulers sent out three additional notices of non-payment to the property owner. You should contact your garbage hauler directly to ensure that your garbage bill is being mailed to the correct address. You are still responsible to pay the delinquent charge, as garbage service was provided from October through December 2018.

If you believe that you should not have been issued a late fee, please contact your hauler directly to discuss this charge. If your hauler determines that the late fee was charged in error, they will credit that amount to your account. Even if you receive a credit, you still need to pay the delinquent charge to the City.

#### OPTIONS TO PAY YOUR BILL

You can pay your bill before it is assessed to the property so it does not incur additional charges. Payment can be made by any of the following methods:

1. Pay online from your checking/savings account at [www.stpaul.gov/assessments](http://www.stpaul.gov/assessments). No additional fee.
2. Pay online using a credit/debit card at [www.stpaul.gov/assessments](http://www.stpaul.gov/assessments). Bank fee of 2.49%.
3. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd., St. Paul.
4. Mail payment to the address below and include your name and property address.

CITY OF ST PAUL ASSESSMENTS,  
700 CITY HALL, 15 WEST KELLOGG BOULEVARD,  
ST PAUL, MN 55102-1658



An Affirmative Action Equal Opportunity Employer



Need this translated? Call us at 651-266-6100

Necesita esta traducción? Comuníquese con nosotros al 651-266-6100

Ma u baahan tahay tarjamadaan Naga soo wac 651-266-6100

Xav tau qhov no txhais los? Hu rau peb ntawm 651-266-6100

If the City of Saint Paul Assessment office does not receive payment for the delinquent charges by the due date, the City will assess any outstanding charges to the property.

**OPTION FOR LEGISLATIVE HEARING**

If you wish to continue the dispute, please fill out the form located at [www.stpaul.gov/hearinggarbage](http://www.stpaul.gov/hearinggarbage) to request a legislative hearing. You will receive more information about the date and time for the legislative hearing in a Public Hearing Notice and Ratification of Assessment letter that you will receive from the City the week of March 25<sup>th</sup>. If you need assistance filling out the on-line form, please call 651-266-6100.

If you have general questions about the assessment process, you can contact the assessment department at 651-266-8858. For more information about the new citywide garbage service, please visit [www.stpaul.gov/garbage](http://www.stpaul.gov/garbage). If you have questions or believe you have received this letter in error, please call 651-266-6101 or email [PW-GarbageAssessmentDisputes@stpaul.gov](mailto:PW-GarbageAssessmentDisputes@stpaul.gov).

Sincerely,



Chris Swanson  
Solid Waste Programs Supervisor, Public Works