

#1396938 1039 Stinson St/262923320016

Submitted	Received via	Requester
September 23, 2025 at 15:07	Mail	Sueann B Clemans

CCs

Butterfield, Lindsay (CI-StPaul) <lindsay.butterfield@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Closed	Solved	Question	Normal	PW - Garbage	Marcus Myers

Latitude/Longitude	Location	Is this a repeat report?
-93.14387,44.96941	1039 Stinson St, St. Paul, MN, 55103, USA	No
Ticket Referred From	Property Type	Other Name
Direct/Personal Line	SUD	Sueann B Clemans
Please select the reason you are contacting the solid waste team	Billing Year	
Billing or Assessments	2025	
What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Billing Inquiry	612	612
Billing Quarter		
Quarter 3 (July 1 – September 30)		

Tanya Panzer September 23, 2025 at 15:07

The owner called and asked to be switched to biweekly pick up. She was told to just pay \$58.47 but she received a bill for \$24.22 and was wondering when the change would happen in our system.

Tanya J Panzer

Office of Financial Services
15 W Kellogg Blvd, 700 City Hall
Saint Paul, MN 55102
M: (651) 266-8858 Option 1
D: (651) 266-6153
www.StPaul.gov/assessments
Office Hours Monday-Thrusday 8am to 430pm



SAINT PAUL
MINNESOTA

Marcus Myers September 24, 2025 at 11:10

Hello Sueann,

I am following up in regard to your billing inquiry from the City of St Paul Assessments office. Looking into the property's history, I do see a call requesting to change to bi-weekly collection. This requires a crew member to arrive at the location and exchange a weekly cart for a bi weekly cart, even though they are the same gallon size. This has not been completed yet, but when it is, your quarter 3 bill will be prorated to reflect the different sizes.

The garbage bill that is \$24.22 is from quarter 2. We bill for services completed, not for future services, meaning

this size change does not affect the \$24.22 bill.

You can view the bills using [City of Saint Paul - Assessment Lookup](#). Please note, the "FUTURE 2025 Garbage Bill July to September" is still to be finalized and is not due.

Thank you,

Marcus

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

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