

#1693162 SERVICE HOLD - UDRF - 1205 Edgerton St - 01/01/2026 - Vacant Home

Submitted	Received via	Requester			
March 5, 2026 at 1:26 PM	Inbound phone	Thang Nguyen			
Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.07635,44.97769	1205 Edgerton St, St. Paul, MN, 55130	19522881119

Start Date - first collection day with no service	Other Name
2026-03-05	Thang Nguyen

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Ward	Service Hold Request Type
One Unit	Ward 5	Unoccupied Dwelling Registration - over 26 weeks

I certify by submitting this application that the residential dwelling unit is completely unoccupied

Yes

Is this property currently for sale?	Please select the reason you are contacting the solid waste team
No	Service Hold

Please select the reason for this Unoccupied Dwelling Request	Property owner or tenant?
Vacant Home	Property owner

Total time spent (sec)	Time spent last update (sec)
926	16

Emily Torralba March 5, 2026 at 1:26 PM

Internal note

Call from: +1 (952) 288-1119
Call to: +1 (651) 372-8578
Time of call: March 5, 2026 at 7:26:13 PM UTC
Answered by: Emily Torralba

Emily Torralba March 5, 2026 at 1:34 PM

Internal note

Inbound call from +1 (952) 288-1119
Call Details:

Call from: +1 (952) 288-1119
Call to: +1 (651) 372-8578

Time of call: 2026-03-05 19:26:13 UTC

Location: Minneapolis, Minnesota, United States

Answered by: Emily Torralba

Length of phone call: 8 minutes, 21 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA80466b4b975728e6428e27f99a5ae03d/twilio/call/recording>

Emily Torralba March 5, 2026 at 1:37 PM

Internal note

PO states they need to place a UDRF. PO states that the home has been vacant for the past two years.

Jillian Barden March 8, 2026 at 2:46 PM

Internal note

Outbound call to +1 (952) 288-1119

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (952) 288-1119

Time of call: 2026-03-08 19:44:11 UTC

Called by: Jillian Barden

Length of phone call: 2 minutes, 36 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAda02e9a531bb82ff419c0f82fcb8e08e/twilio/recording>

Jillian Barden March 8, 2026 at 2:53 PM

Internal note

Cat 2 Vacant building billed for service