

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, April 17, 2020 2:58 PM
To: Pillsbury, Clare (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: FW: 430 MINNEHAHA AVENUE WEST - (Q4 2019) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, April 17, 2020 2:47 PM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 430 MINNEHAHA AVENUE WEST - (Q4 2019) Assessment Error/Complaint Inquiry

Good afternoon,

No communication on a vacation hold or anything with this account. Customer has 2 32gal trash carts. Customer has called 1x on 7/11/2019 to change the cart size from 2 68gal trash carts to 2 32gal trash carts.

Hope this helps. Thank you
Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, April 17, 2020 11:42 AM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 430 MINNEHAHA AVENUE WEST - (Q4 2019) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see below information and request.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Friday, April 17, 2020 11:41 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 430 MINNEHAHA AVENUE WEST - (Q4 2019) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 430 MINNEHAHA AVENUE WEST (PID: 362923210011)
Property Owner: Darlene L Ebert
Phone Number or Email: 651-207-7323
Pending Assessment Amount: \$156.81
Quarter Pending Assessment is For: Garbage Service Q4 Oct 1-Dec 31 2019

Summary of Issue: Property owner stated that one of the residential units has been vacant for years following the death of her son. Please confirm if vacancy request or temporary service hold was ever filed for the property. Please also provide documentation of any out reach by the resident to notify the garbage hauler of the vacancy.

Thank you!

Clare Pillsbury



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Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us



www.stpaul.gov/garbage