

To Whom It May Concern:

Since we installed the camera system at our location we helped so many officer , and detectives who came to us for a copy request,eather from st paul area ,west st paul and as far as Eagan.we are always willing to go the extra mile to help the cops reach there goal. On oct 23rd the officer came to the establishment to ask for copy for incident happened that day,At 5.00 pm that our bussy time rush hour ,the cashier was alone at that time ,so he told the officer that we have new system on top of the old system ,he didn,t know what to do what system to look at,So he asked the officer to come in the morning when 2 people are working and they will make copy for him like we always do in the past. I didn,t know we the officer got mad at the cashier ,and why he didn,t want to come back in the morning. My cashier is Mexican he properly did not under stood the officer correctly, I think what happened is misunderstanding between the cashier and the officer So I would like to apologize on behalf of my cashier sorry for the inconvienece that may caused to any one. Now all my employees know to call me at once,when an officer need assistance, we are always want to add more camera not less to help the community capture the bad ones,

Im asking for forgivness for this confusion hoping you will wave the fine this time ,won,t happen again,

Lets continue working together for better future.

Thanks sincerely
Tony marouf
612-281-8539

Attn: Christine Rozek

Thank you for taking the
time to look at this