

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Friday, July 24, 2020 12:55 PM  
**To:** Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 506 PORTLAND AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Frances.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Estrella, Frances <FEstrella@republicservices.com>  
**Sent:** Friday, July 24, 2020 12:13 PM  
**To:** grevering.sph@gmail.com  
**Cc:** Franklin, Romack <RFranklin3@republicservices.com>  
**Subject:** RE: 506 PORTLAND AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

Good Afternoon Clare,

- Q3 2019:
  - o Billing: \$365.49
  - o Paid: \$0.00
  - o Size: 3/68gal trash carts
  - o Also billed Yardwaste 2019
  - o Credit of \$23.33 was applied to this invoice.
  - o This invoice was certified \$377.55
- Back bill:
  - o Billing: \$115.55
  - o Paid: \$0.00
  - o Size: 2/68gal trash carts billed incorrect rate vs correct rate
  - o This invoice was certified with the Q4 2019.
- Q4 2019:
  - o Billing: \$288.24
  - o Paid: \$0.00
  - o Size: 3/68gal trash carts
  - o Billed late fees: \$43.23
  - o This invoice was certified – Total certification: \$447.02 = late fees, back bill, and Q4 2019 invoices.
- Q1 2020:

- Billing: \$279.21
- Paid: \$279.21 on 2/1/2020
- Size: 3/68gal trash carts
- Q2 2020:
  - Billing: \$399.21
  - Paid: \$399.21 on 5/2/2020
  - Size: 3/68gal trash carts
  - Also billed yardwaste 2020
- Q3 2020:
  - Billing: \$279.21
  - Paid: \$279.21 on 7/20/2020
  - Size: 3/68gal trash carts

I hope I have answered all your questions. Thank you

**Frances Estrella**  
Billing Coordinator

4325 66<sup>th</sup> St E  
Inver Grove Heights, Mn 55076  
[e festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651-286-4588  
w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.\*

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, July 24, 2020 10:58 AM  
**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Cc:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** FW: 506 PORTLAND AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

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Frances,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Friday, July 24, 2020 9:55 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 506 PORTLAND AVENUE - (Q4 2019) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

**Property Address & PID:** 506 PORTLAND AVENUE (PID)  
**Property Owner:** Jason T Patalonis  
**Phone Number or Email:** 651-221-0273; [jtpatalonis@earthlink.net](mailto:jtpatalonis@earthlink.net)  
**Pending Assessment Amount:** \$447.02  
**Quarter Pending Assessment is For:** Garbage Service Q4 Oct 1-Dec 31 2019

**Summary of Issue:** Property owner stated that they had already paid this bill. Please provide the following for Quarter 3 2019 – Q2 2020:

1. Itemized Breakdown of Invoice
2. Service level provide (number and size of carts)
3. Payments and Date of Payments
4. Any credits applied to the invoice
5. Final assessed amount

Thank you!



**Clare Pillsbury**

*Management Assistant I*

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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