

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Wednesday, December 30, 2020 12:23 PM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Wednesday, December 30, 2020 11:43 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

That is correct but it was received late.

Invoice Details			
Info	Trans. Date	Trans. Type	Description
0001-002	8/18/2020	Service	RESIDENTIAL CART
0001-002	8/25/2020	Service	RESIDENTIAL CART
0001-002	9/1/2020	Service	RESIDENTIAL CART
0001-002	9/8/2020	Service	RESIDENTIAL CART
0001-002	9/15/2020	Service	RESIDENTIAL CART
0001-002	9/22/2020	Service	RESIDENTIAL CART
0001-002	9/29/2020	Service	RESIDENTIAL CART
0001-002	10/5/2020	Period	TRASH STANDARD SERVICE
0001-999	10/5/2020	Tax	MNrsWasteMgt Tax 9.75% at 9.750%
0001-999	10/5/2020	Tax	RR Cty Environmental Chg at 28.000%
	10/31/2020	Adjustment	LATE FEE
	11/4/2020	Payment	Paymode Automated

Invoice Details			
Info	Trans. Date	Trans. Type	Description
0001-002	5/26/2020	Service	RESIDENTIAL CART
0001-002	6/2/2020	Service	RESIDENTIAL CART
0001-002	6/9/2020	Service	RESIDENTIAL CART
0001-002	6/16/2020	Service	RESIDENTIAL CART
0001-002	6/23/2020	Service	RESIDENTIAL CART
0001-002	6/30/2020	Service	RESIDENTIAL CART
0001-002	7/6/2020	Period	TRASH STANDARD SERVICE
0001-999	7/6/2020	Tax	MNrsWasteMgt Tax 9.75% at 9.750%
0001-999	7/6/2020	Tax	RR Cty Environmental Chg at 28.000%
	7/31/2020	Adjustment	LATE FEE
	8/7/2020	Payment	Paymode Automated
	10/2/2020	Adjustment	ST PAUL TAX ROLL

Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



309 Como Avenue | Saint Paul | MN 55103
 T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com
 Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, December 30, 2020 9:42 AM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Kim,
 Please see info and request below.

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 Chief Manager
 St. Paul Haulers LLC.
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763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, December 30, 2020 9:36 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Hello Kim,

Upon further review, it looks like the quarter that you are referring to in regards to the late payment is Q4 2020. If the property owner had made a payment on 11/04/2020 that would have been counted towards their Q4 2020 invoice.

Please send me records of the invoice and payment history for Q3 2020 (July 1 – September 30) AND Q2 2020 April 1 – June 30, 2020).

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 612-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: Pillsbury, Clare (CI-StPaul)

Sent: Wednesday, December 30, 2020 9:10 AM

To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Thank you Kim. I will contact the property owner then.



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Clare Pillsbury

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Saint Paul, MN 55102
P: 612-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, December 30, 2020 8:10 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

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Chris,
Please see response from Kim.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Wednesday, December 30, 2020 7:14 AM
To: grevering.sph@gmail.com; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

No they are not on bill-pay.

Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



309 Como Avenue | Saint Paul | MN 55103
T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com
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From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Monday, December 28, 2020 10:51 AM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Kim,
Please see question from Chris.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, December 28, 2020 10:42 AM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

ADS,

Is this resident set up for autopay? May the autopay be set up for the 1st?

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, December 28, 2020 5:21 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

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Clare,
Please see update from Kim.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Saturday, December 26, 2020 10:43 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

They were invoices \$99.43 and then the \$4.97 late fee. They are late every quarter. Payment was received 11/4/20 and should have been received prior to that. There are no issues that the resident has called in.

Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, December 22, 2020 1:54 PM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

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From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Tuesday, December 22, 2020 1:42 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Hi Kim,

Clare requested the following info for Q2 2020 – Q4 2020:

- Total invoiced amount
- Late fees incurred
- Total amount assessed
- Payment history
- History of contact with the property owner

Please provide this info.

Chris

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, December 22, 2020 12:40 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

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Clare,
Please see update from ADS.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Tuesday, December 22, 2020 12:37 PM
To: grevering.sph@gmail.com
Subject: Re: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Q3 wasn't paid until 11/4/20 that is where the 4.97 charge is coming from. They only paid 99.43

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, December 21, 2020 5:52 PM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Kim,
Please see information and request below.

Greg Revering
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From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, December 21, 2020 4:35 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 1 EDGCUMBE PL Q3 2020 Assessment Inquiry

Please forward to: Advanced Disposal

Property Address & PID: 1 EDGCUMBE PL & 152823140057

Property Owner: AMY O STOLPESTAD

Phone Number or Email: 651-755-8032 or amystolpestad@gmail.com

Pending Assessment Amount: \$4.97

Quarter Pending Assessment is For: Q3 2020

Summary of Issue:

The property owner wanted to inquire as to they currently have an assessment of \$4.97 for Q3 2020. They stated that they received several notices regarding an outstanding balance of \$4.97 and that they responded with a full payment each time. Please explain why the property owner is being assessed \$4.97 for Q3 2020 and provide the following information for Q2 2020 – Q4 2020:

- Total invoiced amount
- Late fees incurred
- Total amount assessed
- Payment history
- History of contact with the property owner

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
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