

#1015867 901 Wells St - Q4 2024 Assessment Inquiry

Submitted	Received via	Requester
March 11, 2025 at 12:13	Phone call (inbound)	Brittney Bruce <brittneybruce26@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending - Future Event	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone	Property ID Number
-93.0625,44.96782	901 Wells St, Apt 1-2, Saint Paul, Minnesota, 55106	16514136624	282922320085

Billing period for Delinquent Garbage Bill Assessment	Billing year for Delinquent Garbage Bill Assessment
Quarter 4 (October - December)	2024

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
283.90	250114	10:00am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)
PO never received bills, only assessment notices and is upset she has paying late fees for the last year	4/10/2025

Rescheduled LH Date:	Other Name	Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
4/17/2025	Brittney	No

Garbage Hauler	Have you contacted your hauler about this garbage bill before?	Garbage Invoice Dates (i.e. January 1- March 31)
Waste Management	Yes	October 1 - December 30

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:	Do you need an interpreter?	Project Number
3/19/2025	Yes	10:00am	No	CG2502A2

Jillian Barden March 11, 2025 at 12:13

Internal note

Call from: +1 (612) 986-9485
Call to: +1 (651) 413-6624
Time of call: March 11, 2025 at 5:11:36 PM UTC
Answered by: Jillian Barden

Jillian Barden March 11, 2025 at 12:14

Internal note

Inbound call from +1 (612) 986-9485

Call Details
Call from: +1 (612) 986-9485
Call to: +1 (651) 413-6624
Time of call: 2025-03-11 17:11:36 UTC
Location: Minneapolis, Minnesota, United States

Answered by: Jillian Barden
Length of phone call: 3 minutes, 1 second

Jillian Barden March 11, 2025 at 12:25

Internal note

Phone was acting up. Will Call PO back

Jillian Barden March 11, 2025 at 12:52

Internal note

Outbound call to +1 (612) 986-9485

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (612) 986-9485

Time of call: 2025-03-11 17:24:54 UTC

Called by: Jillian Barden

Length of phone call: 27 minutes, 12 seconds

Jillian Barden March 11, 2025 at 12:53

Internal note

single mom of three

never received bill in their name, how can she pay bill that never came to her.

She has a large and medium cart

Tenants just moved in on the 1st, and didn't use larger cart for 7 months

requested hearing

Jillian Barden March 11, 2025 at 14:52

Internal note

CG2502A2 Delinquent Garbage Bill October to December 2024 1/16/2025 1 \$283.90

Jillian Barden March 12, 2025 at 13:26

Hi Brittney

Here is the recap to our talk yesterday:

- You purchased the home on March 15, 2024
- You have only been receiving garbage assessments the city of Saint Paul
- You have not received an actual garbage bill from Waste Management.
 - I verified with Waste Management that they were mailing the letters to the property, but they were addressed to Robert Woller.
- You attempted to change the bill into your name with Waste Management after purchasing property, but they did not allow you to change the name on the account.
- This is a duplex, and the second unit has been empty the last 7mo, but you found a renter starting this month

- You feel it is unfair for you to pay late fees for bills that was not addressed to you. I will tell this to the hearing officer

I have scheduled a legislative hearing for you. It will be April 10, at 10:00am. You do not need to attend.

Please feel free to reach out if you have any questions or anything to add.

Jillian