

#1301363 SERVICE HOLD - TEMP - 994 Carroll Ave - 8/21/2025 - 2/26/2025 - 35 EOW

Submitted	Received via	Requester
August 8, 2025 at 3:29 PM	Inbound phone	Asegedam Keleta <selameasegedom@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.1424,44.95016	994 Carroll Ave, St. Paul, Minnesota, 55104	No

Ticket Referred From	Start Date - first collection day with no service (temporary service hold)
Other Staff	2025-08-21

End Date - last collection day with no service, will start up again on next collection day
2026-02-26

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Do you need an interpreter?	Service Hold Request Type
One Unit	No	Temporary - 4 to 26 weeks

Is this property currently for sale?	Please select the reason you are contacting the solid waste team
No	Service Hold

Property owner or tenant?	What size cart do you have?	Total time spent (sec)
Property owner	Small (35 gallons) - EVERY OTHER WEEK (garbage only)	1321

Time spent last update (sec)
42

Tanya Panzer August 8, 2025 at 3:29 PM

Internal note

Call from: +1 (651) 417-4302
Call to: +1 (651) 650-3690
Time of call: August 8, 2025 at 8:27:02 PM UTC
Answered by: Tanya Panzer

Tanya Panzer August 8, 2025 at 3:30 PM

Internal note

Call transferred.
From: Tanya Panzer
To: Group PW - Garbage

Phil Reilly August 8, 2025 at 3:51 PM

Internal note

Inbound call from +1 (651) 417-4302

Call Details:

Call from: +1 (651) 417-4302

Call to: +1 (651) 650-3690

Time of call: 2025-08-08 20:27:02 UTC

Location: Minnesota, United States

Answered by: Philip Reilly

Length of phone call: 24 minutes, 51 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA2386035356890d7e48c9edb48c01b319/twilio/call/recording>

Phil Reilly August 8, 2025 at 3:51 PM

Hello Asegedam,

Thank you for contacting the City of Saint Paul regarding a hold on garbage collection services at 994 Carroll Ave, St. Paul, Minnesota, 55104. The hold will be applied for the following dates:

- **Collection Day:** Thursday
- **Start Date (first day without service):** Thursday, 2025-08-21
- **End Date (final day without service):** Thursday, 2026-02-12

Extensions

To extend your hold, please contact the City within 2 weeks of the originally requested end date or it may not be honored.

Recycling

There is no need to place a hold on your recycling because there is no separate fee for collection services.

Container Storage

Please store both your garbage and recycling carts somewhere secure while you are away, such as in a garage or behind a fence.

Notice, all mailed communication will be sent to the address of the owner listed on the property taxes.

A staff member will follow up with you if any additional information is needed to process your request. For more details about service holds, visit our webpage stpaul.gov/servicehold.

Thank you,

Philip

City of Saint Paul

Public Works - Garbage & Recycling

651-266-6101

garbage@stpaul.gov | stpaul.gov/garbage

Jillian Barden March 13, 2026 at 12:21 PM

Internal note

PO extended hold in ticket [##1259849](#)

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