

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Tuesday, July 21, 2020 9:27 AM  
**To:** Swanson, Christopher (CI-StPaul)  
**Cc:** Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 96 ATWATER STREET - (Q1 2020) Assessment Error/Complaint Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Kim.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Kim Shannon <Kim.Shannon@advanceddisposal.com>  
**Sent:** Tuesday, July 21, 2020 9:07 AM  
**To:** grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>  
**Cc:** Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>  
**Subject:** RE: 96 ATWATER STREET - (Q1 2020) Assessment Error/Complaint Inquiry

The same with this one. it was note paid until 2/3/20

**Thank you**

**Kim Shannon | Operations Support/Administrative Assistant**

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Monday, July 20, 2020 1:17 PM  
**To:** Kim Shannon <[Kim.Shannon@advanceddisposal.com](mailto:Kim.Shannon@advanceddisposal.com)>; Julie Miron <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>  
**Cc:** Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Tim Williams <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>  
**Subject:** FW: 96 ATWATER STREET - (Q1 2020) Assessment Error/Complaint Inquiry

Kim,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Monday, July 20, 2020 12:50 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 96 ATWATER STREET - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal:

**Property Address & PID:** 96 ATWATER STREET (PID: 302922330021)  
**Property Owner:** SALIM NTAMBWE  
**Phone Number or Email:** 651-276-0269  
**Pending Assessment Amount:** \$4.65  
**Quarter Pending Assessment is For:** Garbage Service Late Fee 1 month, Medium Week Cart Service; Jan-March 2020

**Summary of Issue:** Resident stated that they did send a check for the garbage. They stated that when they called Advanced Disposal the customer service representative told them that the bills arrived on the due date (01/25/2020) and since they had to enter the information on the computer, so they considered the payment late. Please provide the invoice, payment and contact history with the property owner for this account from Q1 2020 – Q2 2020.

Thank you!



**Clare Pillsbury**

*Management Assistant I*

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102  
**P:** 651-266-8862  
**F:** 651-266-6222  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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