

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Friday, July 29, 2022 9:26 AM  
**To:** Support (Zendesk)  
**Cc:** Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click:** This email originated **outside** our organization.

Another one that didn't get to you.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Estrella, Frances <FEstrella@republicservices.com>  
**Sent:** Thursday, July 28, 2022 10:19 AM  
**To:** grevering.sph@gmail.com  
**Cc:** Mathiasen, Beverly <BMathiasen@republicservices.com>  
**Subject:** RE: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Good Morning,

Q2 2022:

- Billing: \$189.81 + \$29.47 (late fee) = Regular bill and yardwaste bill
- Payment: \$0.00
- Size: 32gal

Q3 2022:

- Billing: \$69.81
- Payment: \$69.81 on 7/25
- Size: 32gal

Thanks

**Frances Estrella**

Billing Coordinator

11380 Courthouse Blvd

Inver Grove Heights  
e festrella@republicservices.com  
o 651.286.4588  
w RepublicServices.com



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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Wednesday, July 27, 2022 4:14 PM  
**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Cc:** Mathiasen, Beverly <[BMathiasen@republicservices.com](mailto:BMathiasen@republicservices.com)>  
**Subject:** FW: 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

**This Message Is From an External Sender**

This message came from outside your organization.

Frances,  
Please see the information and request from Clare.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Clare (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>  
**Sent:** Wednesday, July 27, 2022 4:13 PM  
**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Sarah Haas <[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)>  
**Subject:** 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1933 Berkeley Ave, Saint Paul, Minnesota, 55105. Please forward to Republic Services for their input.

**Ticket ID#:** 10779  
**Ticket Requester:** Janice Maki  
**Ticket Requester Email: (if available)** [jan.maki75@gmail.com](mailto:jan.maki75@gmail.com)  
**Ticket Request Phone Number: (if available)** 1 (203) 233-0008  
**Property ID #:** 092823210055  
**Property Address:** 1933 Berkeley Ave, Saint Paul, Minnesota, 55105  
**Quarter Pending Assessment is for:** Quarter 2 (April - June)  
**Billing year for Pending Assessment:** 2022

**Pending Assessment Amount:** \$218.28

**Hauler:** Republic Services

**Ticket Comments:** The property owner says their quarterly bill is usually only around \$69. However, they received an Invoice and Final Notice from the City stating that they owed \$218.28 for Q2 2022. When she called Republic, they said there was an "adjustment" but could not give her a straight answer as to why that quarter's bill is so high.

**Please verify that that was an adjustment and provide the following information for Q2 - Q3 2022:**

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

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Thank you,

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Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>