

#1570558 679 Hoyt Ave W, 55117 - Cart Sharing Request - Denied

Submitted	Received via	Requester
December 29, 2025 at 4:00 PM	Side conversation	Marguerite DeSpain <margiedespain@yahoo.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Lydia Kopf

Location	Is this a repeat report?	Other Telephone
679 Hoyt Ave W, 55117	No	16512706482

Start Date - first collection day with no service (temporary service hold)
2026-01-16

End Date - last collection day with no service, will start up again on next collection day	Other Name
2026-03-27	Marguerite DeSpain

I certify by submitting this application that the Service Hold being requested meets the stated requirements of a Service Hold, under penalty of the City of Saint Paul City Code of Ordinances.

Yes

How many units will be unoccupied?	Ward	Do you need an interpreter?	Service Hold Request Type
One Unit	Ward 5	No	Temporary - 4 to 26 weeks

Is this property currently for sale?	Please select the reason you are contacting the solid waste team
No	Cart Sharing

Property owner or tenant?	What size cart do you have?	Total time spent (sec)
Property owner	Small (35 gallons) - EVERY OTHER WEEK (garbage only)	2920

Time spent last update (sec)	Intent	Intent confidence	Language
3	Misc::Unsolicited::Spam	Low	English

Language confidence	Sentiment	Sentiment confidence
High	Neutral	High

Jillian Barden December 29, 2025 at 4:00 PM

PO inquiring about cart sharing

From: Marguerite DeSpain <margiedespain@yahoo.com>

Date: Wed, Dec 24, 2025 at 12:01 pm

Thank you, Megan. Can you please make sure I am credited for these weeks. The trash will be put out by a neighbor on Jan 2, as I leave today. When I return, I will be in touch about resuming the neighbor sharing I did for ten years with another single older woman across the street. We did it before the forced individual accounts, which in my opinion were backwards movement for the city with single family, single person homes that had no complaints and were sharing - as it incentivised me to make more trash. I am so glad the city has finally fixed that mistake.

Happy Holidays to you, Megan!

Marguerite DeSpain
651-270-6482

Jillian Barden December 29, 2025 at 4:06 PM

Marguerite DeSpain,

Thank you for contacting us regarding garbage cart sharing. The City Ordinance to allow for **multi-unit properties** to cart share passed on Wednesday 11/19. The application will be live in mid-December, with the earliest start date for the cart sharing being January 1, 2026. You will receive an email with that link once it is live.

For details on the ordinance and cart sharing information, visit <http://stpaul.gov/cartsharing>

The City offers four service levels for garbage collection. If you'd like to reduce the size of your carts because you do not need much capacity, you can downsize your container(s). Options can be found on our website at stpaul.gov/garbagerates.

Thank you,

Jillian

City of Saint Paul
Public Works - Garbage & Recycling
stpaul.gov/garbage

651-266-6101 | garbage@ci.stpaul.mn.us

Marguerite DeSpain December 31, 2025 at 8:20 PM

Jillian, I find your email very confusing. Is the City going back on its promise to allow single family home folks to share carts, as we always did for many years before the forced garbage accounts, a practice that reinforced generating less garbage. I hope that is not what you are saying. Thank you.
Marguerite

Marguerite A. DeSpain, Consultant (She)
Culturally Responsive Planning, Development, and Evaluation Services
651-270-6482

margiedespain@yahoo.com



Lydia Kopf January 6, 2026 at 3:11 PM

Hello Marguerite,

Correct. Single-family dwellings are not eligible for cart sharing at this time.

Garbage cart sharing is only available for properties which meet the following qualifications

- Residential buildings with two (2) or more dwelling units, such as a duplex, triplex, or 4-plex, which are automatically enrolled in the City's Coordinated Garbage Collection Services.
- Residential buildings with five to eleven (5-11) units which have opted into the City's Coordinated Garbage Collection Services.

Condos and Townhomes are classified as single-family homes according to Ramsey County property tax definition, meaning that they are ineligible for sharing.

More info is available at stpaul.gov/cartsharing.

Thank you,

Lydia

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101 | garbage@ci.stpaul.mn.us
stpaul.gov/garbage

Marguerite DeSpain January 6, 2026 at 10:16 PM

Hi I would like to have a meeting with someone about this, and review what has been going on with the City Council, contracts, etc. This is an important step backwards in my opinion, and there have been mailings giving different information on this to citizens. We've been looking forward to doing this and I was told last year that it would start this past October. Please let me know who I can speak with about this, and what the historical timeline has been on this, the contract terms, etc.. Thank you very much. Marguerite DeSpain

Marguerite A. DeSpain, Consultant (She)
Culturally Responsive Planning, Development, and Evaluation Services
651-270-6482

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Megan Beuthien February 5, 2026 at 3:15 PM

Internal note

Issues address in another call, reference ticket [#1620318](#)
PO would like to know the history and research of cart sharing. Resident was upset but understanding that its

only available for SUDs. PO wishing to speak with organizer of sharing program to share the impacts of no SUD sharing. Staff advised resident to discuss with City council as well - sending nudge to sup

Lydia Kopf February 6, 2026 at 12:24 PM

Internal note

Message from PO in related ticket: *Who is responsible for the decision to go back on the promise to homeowners that we could share? Is it the City staff? the Council? the Mayor? Who is the person that should be contacted to understand and get the history here of what has gone on? Even the literature sent to our homes never said only multi-family, and I called months ago and they said, yes, that I can share as of this past October. I'd like to address the body or whoever is making these decisions. Thank you!*

Lydia Kopf February 6, 2026 at 12:44 PM

Marguerite,

I understand your confusion and frustration regarding the garbage cart sharing option that was rolled out for residents. Your main questions seem to be: who and why.

The decision to only allow cart sharing for multi-unit properties, rather than single-family homes, was made by Solid Waste & Recycling Program Managers and City Council.

Managers researched how other cities with coordinated garbage collection like ours handle the requirements for number of garbage carts at properties and how to manage them. We found that other cities who allowed residents to "opt out" or share with neighboring properties experienced so many issues that they repealed the decision. For that reason, we decided to hold off on putting it into place until/unless we can find a solution to those issues.

Thank you,

Lydia

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