

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Thursday, February 16, 2023 7:06 PM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: FW: FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Thursday, February 16, 2023 5:48 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

I found the UDRF – so go ahead and remove all of Aug and the part of Sept we billed her for but she does owe us for July and one late fee

So she owes \$26.77 for July and you can reverse \$42.72

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, February 16, 2023 4:27 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

Mary,
Please see response from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Thursday, February 16, 2023 4:13 PM

To: Sarah Haas <sarah.haas@ci.stpaul.mn.us>; Consortium <grevering.sph@gmail.com>

Subject: Re: FW: FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

Thank you Mary. There is an email record of us sending the UDRF on 7/7/2022. Therefore, we will be removing any charges for service after 8/1/2022.

Best,

Clare Pillsbury

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Clare Pillsbury

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>

On Tue, February 14 at 16:52, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>

Sent: Tuesday, February 14, 2023 3:58 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

I don't have a record of receiving one – I did send an e-mail to the City last week asking if you had gotten one around mid July 2022 – never saw a response.

This is why the account was canceled when it was - old owner finally called us

09/14/2022 11:25:37 DHALL11

ALICE CLLD IN TODAY TO CLOSE ACCOUNT SD SHE MOVED JULY 5TH

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, February 14, 2023 8:49 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

Mary,

Please see the information and request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Tuesday, February 14, 2023 8:48 AM

To: Consortium <grevering.sph@gmail.com>; Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Subject: 1307 Osceola Ave, Saint Paul, Minnesota, 55105 - (Quarter 3 (July - September)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 1307 Osceola Ave, Saint Paul, Minnesota, 55105. Please forward to Waste Management for their input.

Ticket ID#: 18864

Ticket Requester: Tatiana

Ticket Requester Email: (if available)

Ticket Request Phone Number: (if available) +16128066470

Property ID #: 032823430103

Property Address: 1307 Osceola Ave, Saint Paul, Minnesota, 55105

Quarter Pending Assessment is for: Quarter 3 (July - September)

Billing year for Pending Assessment: 2022

Pending Assessment Amount: \$69.49

Hauler: Waste Management

Ticket Comments: Property owner stated that they submitted a UDRF on 8/1/2022. However, the assessment for Q3 2022 appears to be the full service charge for a 35-gal cart. **Please confirm whether the UDRF was applied to the account and provide the following information for Q3 2022 - Q1 2023:**

- Any vacancies/holds applied to the account (dates)
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

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Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Recycling is a good thing. Please recycle any printed emails.