

Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Wednesday, April 15, 2020 9:31 AM
To: Vang, Mai (CI-StPaul)
Subject: FW: Re: Completion

Hello Mai,

I know that you just approved the file for this address but I this just came in this morning. Could you add this to the file for 1399 Minnehaha Avenue West?

Thank you!



Clare Pillsbury

Management Assistant I

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www.stpaul.gov/garbage

From: Delta Irby <delta.irby@comcast.net>
Sent: Wednesday, April 15, 2020 9:07 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: Fwd: Re: Completion

Think Before You Click: This email originated outside our organization.

Good morning.
I hope you are well.

I am forwarding an email from the project manager who had oversight for the restoration of my home after the damaging flood on 2/1/2019. I have other emails from The Residence Inn, as well as from the leasing agent of the home that we leased from 8/28/2019 thru 3/1/2020.

Would you like me to forward that additional evidence that my home was vacant 2/19/2020 until 3/1/2020, there was no garbage pickup during that time and any bill for that time is arbitrarily incorrect.

We have been home for a month and still have not had garbage service. Thank you in advance for your consideration and response.

With kind regards,
Delta Irby

----- Original Message -----

From: Cheri Holmes <cheri.holmes@smdsi.com>
To: Delta Irby <delta.irby@comcast.net>
Date: September 11, 2019 at 9:06 AM
Subject: Re: Completion

Delta,

Our goal is to have you back into your house by the end of December.

Thank you,

On Wed, Sep 11, 2019 at 7:17 AM Delta Irby <delta.irby@comcast.net> wrote:

Good morning Cheri.

I hope you are well and that your week is proceeding positively.

I am being pressed for an answer by Temporary Accommodations, since I have to give notice by this Friday. I imagine you are used to this pressure; I am not. Please provide an answer /estimation as to how much longer we will need to be out of our home. Thanks!

With kind regards,
Delta Irby

----- Original Message -----

From: Delta Irby <delta.irby@comcast.net>
To: Cheri Holmes <cheri.holmes@smdsi.com>
Date: September 10, 2019 at 7:20 AM
Subject: Completion

Hi Cheri,

I mentioned yesterday that my lease in current temporary housing terminates 11/21/2019. I have asked the accommodations team to contact the owner for possible extension. I have to give notice this week of intent to vacate. Please, please, please help us get back into our home by this deadline.

With kind regards,
Delta Irby

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Please Notice My New Email Address xxx.xxx@smdsi.com



Cheri Holmes

Project Manager • ServiceMaster DSI

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