

Mai Vang

From: Lynn Rolf
Sent: Tuesday, August 8, 2023 7:59 AM
To: Richard Ekobena; Kyle Citta
Subject: FW: Police report/Attorney General's complaint

Richard and Kyle,

This email came to me last night. I did not recommend that she file a police report but did ask if she did since she claims fraud. As I said in my email, my focus was on the assessment process and providing options for her to testify. When I said she can testify in person, have someone else testify on her behalf, submit written objections or voicemail, she said something about she has a disability and I need to provide a number for the ADA compliance officer by law. I did say that I was told by the City Clerk that HREEO has an ADA Coordinator but the process does provide options.

The rest of this email is ranting that I did not listen to. When she started to talk about the process in Sewers I said I can only speak about the assessment and that she can talk to Richard or whatever she wants when she testifies before the City Council. She then said something about the system being in favor of 40-year old white males...and me making it difficult and that we are all working together to defraud her. At that point I cut her off and said I provided all the information I can and that I would email her the form I had showing the processing fee and would include the date of the public hearing.

Since she seems to be calling several departments (Sewers, OFS, HR, Legislative Hearing), I think we should communicate with CM Jalali's office to provide some background. Should we schedule a meeting to discuss?

I have informed my staff that if she calls again we will only say that the Public Hearing is scheduled for September 27th and that is the only information we can provide.

Please let me know how you think we should respond.

Thank you,

From: Becky Monsoor Cassidy <cassidy364@gmail.com>
Sent: Monday, August 7, 2023 9:19 PM
To: Lynn Rolf <Lynn.Rolf@ci.stpaul.mn.us>
Subject: Re: Police report/Attorney General's complaint

Think Before You Click: This email originated outside our organization.

On Mon, Aug 7, 2023 at 9:18 PM Becky Monsoor Cassidy <cassidy364@gmail.com> wrote:

On Mon, Aug 7, 2023 at 9:11 PM Becky Monsoor Cassidy <cassidy364@gmail.com> wrote:

Lynn, Thank you for the information provided today. I will be filing a police report as suggested during our conversation you relayed to me when you were previously had spoken with the City attorneys office. I am naming all parties involved including Richard Okebena and Mark Lenz . There are significant red flags perhaps suggestive of

collusion that come up in a situation where you have 2 seasoned employees in Len Mark and Richard Okabena that pushed through a lien on my property without thoroughly checking to see that the homeowner was a viable candidate for the deferral program,. My concerns are that there may be significant incentives somewhere for these 2 city employees to push through a contract that is null and void at the outset due to it not meeting the contractual guidelines stated in the city's own codes i.e. delinquent taxes do not allow you to apply for a deferment of sewer work. Noted in bold red letters on the face of the contract presented to Richard for payment. These two gentleman along with Grant Yang and Dan Bacon of ASAP Underground presented a fraudulently signed contract and got paid by the city thereby causing a lien on my property without my consent or knowledge. This fraudulently signed contract by Dan Bacon (note all 3 signatures do not match) nor did the homeowner have an awareness of a lien document as it was never shown to her. Most noticeably the homeowner was not eligible under the cities guidelines for the deferral program. ASAP Underground bypassed the city's required 3 bids by telling me it was an ,"Emergency Repair," while not disclosing to me that I should get 3 bids and then file with the city for a deferral program instead claiming it was a needed emergency repair in retrospect this claim of my work being an emergency allowed ASAP to bypass the city's required 3 bids for approval of a loan deferment program capturing the homeowner's fear of needing an emergency repair. Grant Yang stated,"my Uncle just had a femur fracture just like yours and I got him a grant for his sewer repair," " I will call you with the details tomorrow AFTER we do the work with the details on how your can get a grant as well." ." He then said "here is my cell and if you have any questions just call me only talk to me.@ After several calls it was apparent that he was not returning any calls to me. Grant stated we can start at 7:30 tomorrow June 23, 23 at my kitchen table, " It will take 4 to 5 guys all day /8 to 12 hours to complete this work and the cost is 6,000.@ The next morning they arrived at 7:30 and I went out to check at 8:15 and I asked ," are you done in 45 minutes and they advised,"yes this was one of the easiest jobs we have ever done!" "We are waiting on the city inspector so we can close the hole." I promptly left several messages with Grant to discuss this and he did not answer. After 3 weeks I stopped calling. This was a job of extreme elder financial exploitation and attempts at gaslighting with repeated statements by Dan Bacon that " you signed the contract," Richard Okebena was on this call. When I finally explained I would be contacting the attorney generals office for assistance as they have an investigative arm for just this type of occurrence , Dan then stopped the excuses and gaslighting. Richard Okebena was on the phone during this conversation which ended abruptly after I mention the illegality of his contract in that all 3 signatures were forged and the contract was never shown to me. That being said it is abundantly clear there needs to begin a forensic audit conducted (by the Attorney General's Office of all approved contracts where Richard Okebena and Mark Lenz were involved to determine the voracity of not only the those contracts and their approval of the contracts but also to determine if a homeowner's consent was legally given and notice to the homeowner was provided. All undiscoverable if the homeowner dies and the heirs are none the wiser. It is clear that the licensees of the city are taking advantage of a by -pass of 3 required bids in order to secure a sewer deferment with the city's deferral program by claiming an emergency repair is needed otherwise known as the sky is falling! This loophole was just revealed today to me. This is clearly a case of the fox guarding the hen house with Richard and Len being able to push through a lien without vetting the homeowner's suitability for a loan deferment program. I question, is this application of pushing a lien deferral program through reserved only for the senior population? Mr. Okebena and Len Mark are supervising themselves with no overt checks and balances in place to protect the homeowner from exploitation and there is no transparency regarding the vetting process of licensee's authorized by the city to work in St.Paul! How frequent are licensees reviewed (should be annual) and where to find the results of this annual review which should disclose and linked to BBB and AG complaints against them as a consideration for being renewed as a licensee. It is incumbent upon the city to protect the homeowner in these transaction's where they have authorized a licensee of the city to provide necessary sewer work and other work for that matter, to the residents of the city and surrounding community. There are no overseer's of Richard Okebena's and Len Mark's office per Richard. I cannot impact them directly but I can certainly expose this city sewer office's work and possibly other's as leaning towards collusion if not having already occurred and continuing. To discover what is happening in the city offices, a provisional order should go into effect removing the oversight of contract's and licensed's contractor's to a consumer friendly and transparent overseer in that of the attorney general's office until such time that the truth can be discovered and the city revamp's in program's in place to provide consumer protection. This truth should lead to an overhaul of this Director's ability to proceed with no oversight as they affect the lives of homeowners to their detriment. Gaslighting has been my experience throughout this process of discovering that Richard, Mark , Len and Grant and even Lynn have used to dilute the rightful owner's experience in trying to right this wrong. To top all that off they are demanding I

discuss my personal financial business above in front of a full council where in fact it supposed me as the wrongdoer rather than the contractor or the Sewer Services Director, Richard Okebena. I have requested for the last 3 weeks from Richard Okebena an ADA accommodation and Lynn you attempted to tell me that had already been accommodated. I asked for a number to the ADA compliance officer and was advised by you to call HR. I did and they placed me on hold for 15 minutes to find out what an ADA officer was and then disconnected me. BTW upon calling back HR doesn't list a prompt for an ADA contact. In closing it is imperative that the city make known to all employees what an ADA officer is and how they can be reached. Also, the staff I dealt with have no awareness that when I ask to be accommodated and they don't directly get me to the ADA director to provide that accommodation that you are violating my rights under the ADA! Respectfully submitted to the City Attorney's Office by Rebecca J. Monsoor - Cassidy 651-815-7725 appt is preferred scheduled via text to discuss any of the above. P.S, This narrative is going to be forwarded to the Atty General's office and the Sargent leading the Investigation into this complaint. Lynn please forward this email to the city attorney in question regarding the above. Confirm receipt and send to the city atty with a confirm from the city atty that this complaint number has been received. The SPDD complaint number is 23142665. On Mon, Aug 7, 2023 at 4:35 PM Becky Monsoor Cassidy <cassidy364@gmail.com> wrote:

Received, thank you.

On Mon, Aug 7, 2023 at 4:29 PM Lynn Rolf <Lynn.Rolf@ci.stpaul.mn.us> wrote:

Rebecca,

Attached are the forms I received regarding 944 Cromwell as you requested.

The Public Hearing is scheduled for Wednesday, September 27 at 3:30 PM. You will be receiving a notice in the mail regarding the hearing.

Thank you,

Lynn