

Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Thursday, July 22, 2021 10:52 AM
To: Vang, Mai (CI-StPaul); Swanson, Christopher (CI-StPaul)
Cc: Zimny, Joanna (CI-StPaul); Moermond, Marcia (CI-StPaul)
Subject: FW: 2127 Nortonia Ave - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Flagged

Please add to file for 2127 Nortonia Ave for the 7/29/2021 legislative hearing.



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, July 22, 2021 10:42 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 2127 Nortonia Ave - Quarter 1 (January - March) 2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Thursday, July 22, 2021 8:26 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 2127 Nortonia Ave - Quarter 1 (January - March) 2021 Assessment Inquiry

Good Morning,

Q4 2020:

Billing: \$93.07
Size: 68gal
Payment: \$0.00

Q1 2021:

Billing: \$94.84
Size: 68gal
Payment: \$0.00

Q2 2021:

Billing: \$94.84 + \$14.22(late fees) = \$109.06
Size: 68gal
Payment: \$0.00

Contacts:

- This customer has not called RS for anything since 1/2/2019

Vacation hold:

- This customer has never called or provided a service hold form to put the account on a vacation hold

Note: This customer has never made a payment to the programed service. Last payment we received from this customer was back in 8/2018

Thank you
Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
[o 651-286-4588](tel:651-286-4588)
[w RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.®

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Wednesday, July 21, 2021 3:10 PM

To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 2127 Nortonia Ave - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see the information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, July 21, 2021 2:26 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 2127 Nortonia Ave - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Please forward to Republic Services

Property Address & PID: 2127 Nortonia Ave & 262922420105
Property Owner: Rachelle Cammisuli
Phone Number: Unknown
Pending Assessment Amount: \$94.84
Quarter Pending Assessment if for: Quarter 1 (January – March)2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they feel they are being double charged for their garbage hauling services. They also indicated that they were not receiving garbage services this past winter due to the fact that they were not staying at the property at the time. Please provide the following information from Q4 2020 – Q3 2021:

- Service level
- Service holds in place
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

As there is a legislative hearing for this file tomorrow, please respond by 5:30 PM today.

Thank You,

Clare Pillsbury