

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, July 7, 2020 1:01 PM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: FW: LH Request for 663 Lincoln

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Tuesday, July 7, 2020 12:55 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: LH Request for 663 Lincoln

4.21.20 is the date on the form and we did not agree to walkup service since this is a four-plex.
On an e-mail from sometime around 4.20.20 – Tyler Westlund the Route Manager for us in St Paul – noted why not.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, July 7, 2020 12:48 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: LH Request for 663 Lincoln

Mary,
One more question.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, July 7, 2020 11:39 AM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: LH Request for 663 Lincoln

Thank you Mary. One final question:

1. When did the property owner first request the walk up service? Please provide all records of contact regarding the walk up service.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, July 7, 2020 10:11 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: LH Request for 663 Lincoln

Think Before You Click: This email originated outside our organization.

Clare,
Please see information from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Tuesday, July 7, 2020 10:05 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: LH Request for 663 Lincoln

Here is how we came to the balance of \$413.17

01/05/20	INV P6D	17.44	Service upgrade all 4 carts 11.3.2019 to 12.31.2019
01/05/20	MISC TAX INV T1A	25.45	Solid Waste Tax
01/05/20	MISC TAX INV T1I	73.04	Ramsey County Tax
01/05/20	INV 06A	195.36	Service for 4 32 gal trash carts

01/05/20	INV 06X	48.00	6 extra bags on 11.26.19 and 10 extra bags on 12.3.19
01/28/20	FIN CHRG	FIN LPR	17.96
02/26/20	FIN CHRG	FIN LPR	17.96
03/26/20	FIN CHRG	FIN LPR	17.96
04/03/20	ST PAUL BAL	PMT MSC	413.17 .00

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, July 7, 2020 9:04 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: LH Request for 663 Lincoln

Mary,
Please see follow up questions below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, July 7, 2020 8:42 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: LH Request for 663 Lincoln

Hello Mary,

Thank you for responding to the complaint regarding 663 Lincoln. I just had a few follow up questions:

1. When were the two 35 gal carts with weekly service delivered in November 2019?
2. The total assessment of \$413.17 is a bit high. Even if we take into account the base cost of \$269.16 and the additional fee of \$48. With late fees of 15%, the total assessment should not have been more than \$364.73. Please provide an itemized breakdown of the Q1 2020 assessment.

Please respond by today at 3:30 PM if possible as there is a legislative hearing for this property scheduled this week.

Thank you!

Clare Pillsbury
Management Assistant I
Saint Paul Public Works



800 City Hall Annex, 25 West 4th Street
 Saint Paul, MN 55102
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Clare.Pillsbury@ci.stpaul.mn.us



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From: "Black, Alisha (CI-StPaul)" <Alisha.Black@ci.stpaul.mn.us>
Date: July 2, 2020 at 3:43:16 PM CDT
To: Clare Pillsbury <Clare.Pillsbury@ci.stpaul.mn.us>
Cc: "usedbrain@gmail.com" <usedbrain@gmail.com>
Subject: LH Request

Hi Clare,

The below P/O would like to request a hearing for her Q1 Pending Assessment. I have included the below complaint that I submitted to WM and the outcome of that complaint. The P/O has information regarding the payment that she made to WM on Jan. 17th in the amount of \$279.81.

Thank you!

Date of Complaint	Site Address	Caller	Caller Phone	Hauler	Issue Type	Type of Complaint	Issue
4/22/2020	663 Lincoln Ave	Theresa Tichich for Mary Tichich	651-398-5222	Waste Management	Billing Error/Issue (NOT Non-Payment);Notice of Non-Payment/Late Fees;Incorrect information given by a hauler CSR;Walk-Up Service	Action Needed from Hauler	Called rece stat she that was and Q4 2 then sent walk add pay colle also



Alisha Black

Office Assistant III

Saint Paul Public Works
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Saint Paul, MN 55102

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alisha.black@ci.stpaul.mn.us

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