

## Chao, Diana (CI-StPaul)

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**From:** Chao, Diana (CI-StPaul)  
**Sent:** Friday, March 29, 2019 3:57 PM  
**To:** 'Franklin, Romack'  
**Cc:** Swanson, Christopher (CI-StPaul)  
**Subject:** RE: 25 Sandralee Dr W - WM Assessment Question

Thank you for the update! I will add this to the legislative file for this address.



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City in America

### **Diana Chao**

#### ***Solid Waste Programs Specialist***

Saint Paul Public Works  
25 West 4th Street  
1500 City Hall Annex  
Saint Paul, MN 55102

**P:** 651-266-6216

[diana.chao@ci.stpaul.mn.us](mailto:diana.chao@ci.stpaul.mn.us)



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**From:** Franklin, Romack [mailto:RFranklin3@republicservices.com]  
**Sent:** Friday, March 29, 2019 3:55 PM  
**To:** Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>  
**Cc:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: 25 Sandralee Dr W - WM Assessment Question

Diana,

Please see WM's update below.

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.™

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Sent:** Friday, March 29, 2019 3:03 PM

**To:** Nicole Franklin; Hamstra, Micah; Hoekstra, Darrell; Hartman, Jason; Heinzig, Gary; Altman, Julie; Sarner, Ryan; Westlund, Tyler; VanDussen, Peter; Swanson, Robert

**Subject:** RE: 25 Sandralee Dr W - WM Assessment Question

He paid us on 1.15.19 and that payment was applied to his 1.4.19 billing.

He paid us again 3.26.19 9 (just in time) and that payment was applied as a prepaid to go against his 4.4.19 billing.

**Mary Patch**

Municipal Sales Coordinator

[mpatch@wm.com](mailto:mpatch@wm.com)

**Waste Management**

20520 Keokuk Ave Suite 200

Lakeville, MN 55044

Phone: (952) 460-8667

Fax: (952) 460-8699

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**From:** Nicole Franklin <[nicole.r.franklin@outlook.com](mailto:nicole.r.franklin@outlook.com)>

**Sent:** Friday, March 29, 2019 2:55 PM

**To:** Hamstra, Micah <[mhamstra@wm.com](mailto:mhamstra@wm.com)>; Hoekstra, Darrell <[dhoekstr@wm.com](mailto:dhoekstr@wm.com)>; Hartman, Jason <[jhartma5@wm.com](mailto:jhartma5@wm.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>; Heinzig, Gary <[gheinzig@wm.com](mailto:gheinzig@wm.com)>; Altman, Julie <[jaltman4@wm.com](mailto:jaltman4@wm.com)>; Sarner, Ryan <[RSarner@wm.com](mailto:RSarner@wm.com)>; Westlund, Tyler <[twestlun@wm.com](mailto:twestlun@wm.com)>; VanDussen, Peter <[PVanDuss@wm.com](mailto:PVanDuss@wm.com)>; Swanson, Robert <[rswanson@wm.com](mailto:rswanson@wm.com)>

**Subject:** [EXTERNAL] Fw: 25 Sandralee Dr W - WM Assessment Question

Hello,

Please see the city's email below.

Nicole Franklin

St. Paul Haulers LLC.

612-298-2990

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**From:** Chao, Diana (CI-StPaul) [<mailto:Diana.Chao@ci.stpaul.mn.us>]  
**Sent:** Friday, March 29, 2019 2:21 PM  
**To:** Franklin, Romack  
**Cc:** Swanson, Christopher (CI-StPaul)  
**Subject:** 25 Sandralee Dr W - WM Assessment Question

Note that ([Diana.Chao@ci.stpaul.mn.us](mailto:Diana.Chao@ci.stpaul.mn.us)) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "[infosec.phishing@republicservices.com](mailto:infosec.phishing@republicservices.com)"

Hello Romack,

The property owner at 25 Sandralee Dr W has requested a legislative hearing regarding their pending assessment from Q4 2018 in the amount of \$70.34. Mike Hagberg (651-730-0018) claims to have paid the bill. Can you ask WM to provide more information on this address? When did the property owner pay this bill?

Thanks for your assistance!



**Diana Chao**

*Solid Waste Programs Specialist*

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