

#1841342 924 Iglehart Ave - Q4 2025 Billing Inquiry - Trash Bags

Submitted	Received via	Requester
May 26, 2026 at 3:14 PM	Side conversation	Dan Krocheski - ADZ Urban Rentals LLC <adzurbanrentalsllc@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone	Other Name	Ward
-93.13928,44.94928	924 Iglehart Ave, St. Paul, Minnesota, 55104	No	16127036093	Dan Krocheski	Ward 1

Do you need an interpreter?	Please select the reason you are contacting the solid waste team	Billing Year
No	Billing or Assessments	2025

What is your billing or assessment question?	What were you charged for?	Total time spent (sec)	Time spent last update (sec)
Extra Charges on My Bill	Garbage Bags	315	178

Intent	Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
Billing::Wrong charge::Incorrect amount charged	High	English	High	Neutral	High

Billing Quarter

Quarter 4 (October 1 - December 31)

Jillian Barden May 26, 2026 at 3:14 PM

Bag inquiry

Jillian Barden May 26, 2026 at 3:35 PM

Hello Dan,

Thank you for reaching out to the city of Saint Paul about your garbage bill. Our records indicate you had extra bags out on Nov 6, Nov 13, and Dec 11, which resulted in the charges you see on your invoice. Extra bags are \$4.25 each, plus taxes and fees. If garbage bags are present in or next to your cart, it is not possible for us to remove the charges. If you believe there was an error, please respond to this email.

****Please note extra bag fees are applied whenever the lid is open by six inches or more; and large overages or oversized bags will count as more than one bag.**

The hauler stated we can remove one bag charge from the Nov 13 pickup, so I will also recommend reducing the invoice further, by \$5.51

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
651-266-6101

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