

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, June 25, 2021 9:22 AM
To: Pillsbury, Clare (CI-StPaul); Swanson, Christopher (CI-StPaul); Haas, Sarah (CI-StPaul)
Subject: FW: 545 ASHLAND AVE - Quarter 1 (January - March) 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see response from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, June 25, 2021 9:01 AM
To: grevering.sph@gmail.com
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: 545 ASHLAND AVE - Quarter 1 (January - March) 2021 Assessment Inquiry

Good Morning,

Please remove assessment. The customer was on a vacation hold during Q1 2021. Wrong dates were entered and that is why it was sent to the city but the customer doesn't owe Q1 2021. Customer has made payments on time 5/13/2021 for \$69.01. Thank you

Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
o 651-286-4588
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, June 24, 2021 5:37 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: FW: 545 ASHLAND AVE - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see the information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, June 24, 2021 4:51 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 545 ASHLAND AVE - Quarter 1 (January - March) 2021 Assessment Inquiry
Importance: Low

Please forward to Republic Services

Property Address & PID: 545 ASHLAND AVE (UNIT 4) & 12823230219
Property Owner: Alice Sunseri
Phone Number: 651-739-6359
Email: alicesunseri@gmail.com
Pending Assessment Amount: \$69.01
Quarter Pending Assessment if for: Quarter 1 (January - March) 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they paid this bill on April 27. They stated that they spoke to Frances Estrella and she stated that she would contact the city to remove the assessment. The city currently has not received any contact from Republic Services regarding this account. Please provide the following information for Q1 2021 - Q2 2021:

- Itemized breakdown of invoice
- Payment history
- History of contact with property owner

Thank You,

Clare Pillsbury