

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Monday, July 20, 2020 5:27 PM
To: Pillsbury, Clare (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: FW: FW: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry
Attachments: RE: [EXTERNAL] FW: 661 Geranium Ave E - (Q4 2019) Assessment Error/ Current bill Inquiry
Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, July 20, 2020 4:52 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

So who did she think should be billed for those extras???
I have also attached an e-mail I sent to the city back in April 2020 – when you sent me a complaint from her.

08/08/2019 XBG-EXTRA BAG REL	MONDAY	3.00	3.00	9.00
Extra Bag Charge				
08/22/2019 XBG-EXTRA BAG REL	MONDAY	6.00	3.00	18.00
Extra Bag Charge				
08/29/2019 XBG-EXTRA BAG REL	MONDAY	3.00	3.00	9.00
Extra Bag Charge				
09/19/2019 XBG-EXTRA BAG REL	MONDAY	2.00	3.00	6.00
Extra Bag Charge				
09/26/2019 XBG-EXTRA BAG REL	MONDAY	3.00	3.00	9.00
10/10/2019 XBG-EXTRA BAG REL	MONDAY	5.00	3.00	15.00
Extra Bag Charge				
11/21/2019 XBG-EXTRA BAG REL	MONDAY	3.00	3.00	9.00
Extra Bag Charge				
11/29/2019 XBG-EXTRA BAG REL	MONDAY	2.00	3.00	6.00

Extra Bag Charge	02/06/2020 XBG-EXTRA BAG REL	MONDAY	6.00	3.00	18.00
Extra Bag Charge	02/20/2020 XBG-EXTRA BAG REL	MONDAY	5.00	3.00	15.00
Just billed on 7.5.20 Billing	06/11/2020 XBG-EXTRA BAG REL	THURSDAY	8.00	3.00	24.00
Extra Bag Charge	06/25/2020 XBG-EXTRA BAG REL	THURSDAY	2.00	3.00	6.00

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, July 20, 2020 4:18 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Mary,
Please see clarifying question below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, July 20, 2020 3:35 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Also, the resident stated that she should have not been charged for extra bags. Could you provide us with documentation of the extra bags, as well as the dates that they were picked up? **If possible, we will need this information by tomorrow at 2:00 PM.**

Thank you!



Clare Pillsbury
Management Assistant I
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us

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From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, July 20, 2020 3:24 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Thank you Mary. This is a great break down and super helpful!

It looks like the Q2 2020 assessment is for \$156.90, which makes sense. I will follow up with the resident to see which Quarter they are contesting.

So then the only payment that was made from Q4 2019 – Q2 2020 was for \$100 on 5/21/2020, correct?



Clare Pillsbury

Management Assistant I

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, July 20, 2020 12:34 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see billing history from Mary.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, July 20, 2020 12:13 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

4th Qtr 2019 would be as follows:

Prorated 64 gal trash service (2carts) 7/21/19 to 09/30/20	\$109.18
64 gal trash service (2carts) 10/1/19 to 12/31/19	\$139.50
17 Extra bags from 8/8/19 to 9/2/19 \$3 x 17 =	\$ 51.00
Solid Waste Tax	\$ 29.23
Ramsey County Tax	\$ 83.92
3 Finance Charges at \$20.64 each =	\$ 61.92
Equals	\$474.75 (no payments)

1st Qtr would be as follows

2-64 gal trash carts 01/01/20 to 03/31/2020	\$135.12
10 Extra bags from 10/10/19 to 11/29/19 \$3 x 10 =	\$ 30.00
Solid Waste Tax	\$ 16.11
Ramsey County Tax	\$ 46.24
3 Finance Charges at \$11.37 each =	\$34.11
Equals	\$261.58 (no payments)

2nd Qtr would be as follows

64 gal trash service (2 carts) 4/1/20 to 6/30/20	\$135.12
11 Extra bags from 2/6/20 to 2/20/20 \$3 x 11 =	\$ 33.00
Solid Waste Tax	\$ 16.40
Ramsey County Tax	\$ 47.08
Finance Charge for April	\$ 11.58
Pmt 5/21/20	\$(100.00)
Finance Charge for May	\$ 7.15
Finance Charge for June	\$ 6.57
Equals	\$156.90

So what amount does our assessment for 2nd Qtr 2020 show ???

Thanks
Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, July 20, 2020 11:15 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Mary,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, July 20, 2020 10:55 AM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: 661 GERANIUM AVENUE EAST - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Waste Management:

Property Address & PID: 661 GERANIUM AVENUE EAST (PID: 292922120018)

Property Owner: RASHEEDA JOHNSON

Phone Number or Email: 651-219-5134

Pending Assessment Amount: \$261.58

Quarter Pending Assessment is For: Garbage service and fees; Jan-Mar 2020

Summary of Issue: Property owner stated that they made a payment of \$100 for their Q1 2020 bill that was not reflected in the assessment. They stated that they should only owe \$156.90. Please provide an invoice and payment history for this account from Q4 2019 – Q2 2020. Please also provide an itemized break down of the Q1 2020 assessment as well.

Please provide this information by tomorrow at 12:00 PM, if possible, as there is a legislative hearing for this property this week.

Thank you!



Clare Pillsbury

Management Assistant I

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Saint Paul, MN 55102

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