

TECHNOLOGY IN LIBRARIES



SAINT PAUL
PUBLIC LIBRARY

Role of the Technology Manager

- **Manage technology**
- **Continuous improvement**
- **Community and staff needs**
- **Build partnerships**
- **Data**
- **Enhance and extend library service**



Role of Technology in Libraries

- **Access**
- **Equity**
- **Build community**
- **Workforce development**
- **Personal development**
- **Enhance and extend library service**



Importance to Saint Paul

MELSA Resident Survey: Technology Use and Access

- **10% of reported having no internet in their home**
- **10% felt 'not at all comfortable' or 'only a little comfortable' using technology or the internet**
 - 78% find government information
 - 56% pay taxes and fees
 - 51% register for or check status on a government program
 - 49% participate in education-related activities

From "Resident Survey Research: Technology Use and Access" survey results for St. Paul. This was administered by the National Research Center in July 2016.



Potential Future Trends

- Know the community
- Coding
- Data literacy
- Digital media
- Privacy
- Emerging technology
- Partnerships





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