

#1699695 1147 Reaney Ave - Q3 2025 Legislative Hearing - UDRF not Applied - Fire

Submitted	Received via	Requester
March 10, 2026 at 3:31 PM	Inbound phone	Nicole M Loscheider <nicole.loscheider@yahoo.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Property ID Number
-93.05212,44.96414	1147 Reaney Ave, St. Paul, MN, 55106	No	282922430075

Billing period for Delinquent Garbage Bill Assessment	Billing year for Delinquent Garbage Bill Assessment
Quarter 3 (July - September)	2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
88.93	260133	10:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
Fire at the property in April 2024	03/19/2026	04/09/2026

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

No

Garbage Invoice Dates (i.e. January 1- March 31)

July 1, 2025 - September 30, 2025

Staff Comments

PO called and placed UDRF hold on account due to fire in April 2024 but billing file was not updated and property was charged in Quarter 3. Staff recommends removing assessment.

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
Ward 6	04/15/2026	Yes	10:00 am

Do you need an interpreter?	Project Number	Service Level
No	CG25Q3B4	35 gallons (weekly)

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	What kind of service hold did you request?
Service Hold Not Applied	Unoccupied Dwelling Registration - over 26 weeks

What was the requested start date?	Total time spent (sec)	Time spent last update (sec)
2025-07-01	893	666

Billing Quarter	Hauler
Quarter 3 (July 1 – September 30)	FCC Environmental

Phil Reilly March 10, 2026 at 3:31 PM

Internal note

Call from: +1 (651) 313-3325
Call to: +1 (651) 372-8578
Time of call: March 10, 2026 at 8:30:55 PM UTC
Answered by: Phil Reilly

Phil Reilly March 10, 2026 at 3:35 PM

Internal note

Inbound call from +1 (651) 313-3325
Call Details:

Call from: +1 (651) 313-3325
Call to: +1 (651) 372-8578
Time of call: 2026-03-10 20:30:55 UTC
Location: Minnesota, United States
Answered by: Phil Reilly
Length of phone call: 4 minutes, 8 seconds
Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA2d944ea04043a5c1a9012005cd1ee5f8/twilio/call/recording>

Phil Reilly March 10, 2026 at 3:36 PM

Hello Nicole,

Thank you for notifying us about a potential discrepancy in your garbage bill due to a missing service hold. Our billing specialist will investigate and get back to you with a resolution within a week.

Thank you,

Phil

City of Saint Paul
Public Works - Solid Waste
651-266-6101

garbage@ci.stpaul.mn.us | stpaul.gov/garbage

Phil Reilly March 10, 2026 at 3:36 PM

Internal note

PO reports house was damaged in fire. UDRF was requested in August to begin in July. Q3 bill was not removed.