

Chao, Diana (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Tuesday, July 23, 2019 4:04 PM
To: Chao, Diana (CI-StPaul)
Subject: FW: 573 Summit Ave LH 7/25/19

We can remove the Q1 2019 charge. I sent something back to RS about the Q2 2019 bill.

cs

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Tuesday, July 23, 2019 8:56 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 573 Summit Ave LH 7/25/19

Think Before You Click: This email originated outside our organization.

Chris,

Please see Frances email below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Franklin, Romack <RFranklin3@republicservices.com>
Sent: Tuesday, July 23, 2019 8:49 AM
To: Greg Revering <grevering.sph@gmail.com>
Subject: FW: 573 Summit Ave LH 7/25/19

Chris,

Please see Frances email below.

Romack Franklin
Municipal Services Manager
Greater St. Paul Area

4325 E. 66th Street
Inver Grove Heights, MN 55076
e rfranklin3@republicservices.com
o 651-286-4575 c 612-300-7497

w www.republicservices.com



We'll handle it from here.™

From: Estrella, Frances
Sent: Tuesday, July 23, 2019 7:27 AM
To: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 573 Summit Ave LH 7/25/19

Romack please remove the assessment on this.

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, MN 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here.™

From: Franklin, Romack
Sent: Monday, July 22, 2019 6:59 PM
To: Estrella, Frances <FEstrella@republicservices.com>
Subject: Fwd: 573 Summit Ave LH 7/25/19

Please review the email below and respond accordingly. Thank you

Sent from my iPhone

Begin forwarded message:

From: "grevering.sph@gmail.com" <grevering.sph@gmail.com>
To: "Franklin, Romack" <RFranklin3@republicservices.com>
Subject: FW: 573 Summit Ave LH 7/25/19

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "infosec.phishing@republicservices.com"

Romack,
Please see attachment and Chris's request below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, July 22, 2019 6:24 PM
To: Greg Revering <grevering.sph@gmail.com>
Cc: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>
Subject: 573 Summit Ave LH 7/25/19

Hello Republic,

573 Summit Ave a legislative hearing scheduled for this Thursday. There is a pending assessment of \$170.10. Residents states:

"The bill in dispute is not my bill; it's on a completely different account number. The bill is from the previous owner. I've talked to both city officials and Republic Services multiple times. According to Republic, this isn't my bill. Please see the attached email exchange where Republic states that they have notified the city this is not my bill."

He included the attached email where Francis told him that she had notified the city and that we should remove the charges. Please confirm whether assessment should be removed or not. Additionally, there is a Q2 2019 assessment pending. Should we remove that?

We need to get this entered in tomorrow. Please respond ASAP as we are entering the material for Thursday hearings.

Thanks,