



Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Service Address: 1394 5TH ST E  
 Account Number:  
 Customer Number:  
 Billing Date: 10/25/2017  
 Due Date: 11/09/2017  
 Notice Date: 11/27/2017

**PAST DUE NOTICE**

5% Late Charge is added 30 days after the billing date.

MELINDA FRANKLIN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359



**HAVE YOU FORGOTTEN SOMETHING?**

If you have already paid this bill or made an arrangement for payment, please contact Customer Service at 651-266-6350 immediately.  
 For an easier, more convenient way to pay your bills, contact a Customer Service Representative regarding our electronic transfer program.

**PAST DUE NOTICE**

Your **10/25/2017** water bill in the amount of **\$140.56** was due on **11/09/2017**. Your remaining unpaid balance of **\$140.56** is now past due. To avoid receiving a termination notice, please pay the past due amount by **December 15, 2017**. TDD hearing impaired at **651-266-6299**. E-mail us at [waterinquiries@stpaul.gov](mailto:waterinquiries@stpaul.gov). To pay your bill online go to <https://billpay.saintpaulwater.com>

Detach here and mail bottom portion with your payment.

Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Account Number:  
 Customer Number:  
 Route Number: 300-560

**PAST DUE NOTICE**

Make Checks Payable to 'SPRWS'

Service Address  
 1394 5TH ST E  
 ST PAUL

Due Date

**November 09, 2017**

MELINDA FRANKLIN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359

Please Pay This Amount

**\$ 140.56**

Enter Amount Enclosed



## HIGH WATER USAGE ALERT

**To: MELINDA FRANKLIN  
1394 5TH ST E  
SAINT PAUL MN 55106-5359**

**From: Saint Paul Regional Water Services (SPRWS)**

**Date: January 18, 2018**

**RE: Account Number:  
Customer Number:  
Service Address: 1394 5TH ST E**

The water meter at your property indicates your water use is higher than normal for your property when compared to a similar billing period. **This usage will result in a higher than normal bill.**

We want you to be aware of the higher use in the event you have a water leak. SPRWS bills are based on metered consumption and cannot be adjusted once the water has gone through the meter. If you know why your water use is higher than normal, no further action is needed. Otherwise, please check your property for water leaks.

### **Checking for Leaks \*\*\*You need a flashlight to read your meter\*\*\***

The water meter is located in the basement. To check for leaks, first make sure no water is running anywhere on the property, then shine the flashlight on the meter face. A display panel will alternate between total meter use and current rate of use. If the display saying RATE displays numbers other than zeroes, you have a leak.

Toilet leaks are the most common cause and can waste hundreds of gallons of water a day. Most toilet leaks are silent—you can't hear it leaking. Check for a toilet leak by putting several drops of food coloring in the toilet tank and don't flush it for 30 minutes. If the coloring seeps into the toilet bowl, you have a leak. If no color seeps into the bowl, check for other possible sources of leaks.

Identify a period when no water will be used, such as overnight. Read all nine digits on the meter at the beginning and end of that period. If the reading changes, you have a leak. Possible sources could be faucets, tubs, or outdoor sprinkler systems. Repair any leaks as soon as possible. Once you have made the repair, please call customer service with a meter reading.

If you have questions, call our Customer Service Department at **651-266-6350** Monday through Friday, 7:30 a.m. to 4:30 p.m.

Customer Service LP  
**Saint Paul Regional Water Services**  
1900 Rice St., Office Building  
Saint Paul Minnesota 55113



Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Retain this portion of the bill for your records  
 5% Late Charge will be added 30 days  
 after the billing date.

Service Address: 1394 5TH ST E  
 Account Number:  
 Customer Number:  
 Billing Date: 01/25/2018  
 Due Date: 02/09/2018

MELINDA FRANKLIN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359



**BILLING INFORMATION**

Previous Balance		\$140.56
Payments		\$0.00
<b>BALANCE FORWARDED</b>		<b>\$140.56</b>
<b>CURRENT CHARGES</b>		
R-O-W Recovery Fee		\$4.50
Safe Drinking Water Fee		\$1.59
Water Service Base Fee		\$18.00
Water Main Replacement Surcharge	49 @ \$0.20	\$9.80
Water Usage Charge	49 @ \$2.77	\$135.73
Sanitary Sewer Base Charge		\$9.00
Sanitary Sewer Volume Charge	46 @ \$4.18	\$192.28
Certified Arrears		\$75.57CR
Late Charge (11/30/2017)		\$3.25
<b>TOTAL CURRENT CHARGES</b>		<b>\$298.58</b>
<b>TOTAL AMOUNT DUE</b>		<b>\$439.14</b>

**METER READINGS**  
 (Your Meter Size: 5/8"x3/4")

Previous Date	Previous Reading	Current Date	Current Reading	Usage	Days
10/13/17	193	1/17/18	242	49	96
<b>Total</b>				<b>49</b>	<b>96</b>
Last Year		1/13/2017		15	87

Snow Emergency Notifications: Go to [www.stpaul.gov/snow](http://www.stpaul.gov/snow). Email/Text thru our Snow/Alert System; Sign up at [www.stpaul.gov/snowalert](http://www.stpaul.gov/snowalert); Call 651-266-PLOW (7569) to hear a recorded message; or Watch local TV and/or listen to local radio station

Moving? Please call Customer Service at 651-266-6350; TDD hearing impaired at 651-266-6299  
 E-mail us at [waterinquiries@stpaul.gov](mailto:waterinquiries@stpaul.gov) To pay your bill online go to <https://billpay.saintpaulwater.com>

Detach here and mail bottom portion with your payment.  
 Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Account Number:  
 Customer Number:  
 Route Number: 300-560

Make Checks Payable to 'SPRWS'

Service Address  
 1394 5TH ST E  
 ST. PAUL

Due Date **February 09, 2018**

MELINDA FRANKLIN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359

Please Pay This Amount **\$439.14**

Enter Amount Enclosed



Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Retain this portion of the bill for your records  
**5% Late Charge will be added 30 days  
 after the billing date.**

Duplicate Bill

Service Address: 1394 5TH ST E  
 Account Number:  
 Customer Number: 0  
 Billing Date: 04/25/2018  
 Due Date: 05/10/2018

MELINDA FRANKLIN  
 1394 5TH ST E  
 ST PAUL MN 55106-5320



**BILLING INFORMATION**

Previous Balance \$439.14  
 Payments \$457.69CR  
**BALANCE FORWARDED \$18.55CR**

**CURRENT CHARGES**

R-O-W Recovery Fee \$4.50  
 Safe Drinking Water Fee \$1.59  
 Water Service Base Fee \$18.00  
 Water Main Replacement Surcharge 32 @ \$0.20 \$6.40  
 Water Usage Charge 32 @ \$2.77 \$88.64  
 Sanitary Sewer Base Charge \$9.00  
 Sanitary Sewer Volume Charge 33 @ \$4.18 \$137.94  
 Late Charge (02/27/2018) \$18.55  
**TOTAL CURRENT CHARGES \$284.62**

**TOTAL AMOUNT DUE \$266.07**

**METER READINGS**  
 (Your Meter Size: 5/8"x3/4")

Previous Date	Previous Reading	Current Date	Current Reading	Usage	Days
1/17/18	242	4/16/18	274	32	89
<b>Total</b>				<b>32</b>	<b>89</b>
Last Year		4/17/2017		10	94

SPRWS meets all standards for drinking water quality. To read the full water quality report, go to [www.stpaul.gov/waterquality](http://www.stpaul.gov/waterquality). In an effort to 'go green,' paper copies are only available upon request at 651-266-6350.  
 SPRWS satisfice todos los estándares de calidad de agua potable. Por favor dirijase a [www.stpaul.gov/waterquality](http://www.stpaul.gov/waterquality) para leer el reporte completo de calidad del agua. Copias en papel d reporte solamente están disponibles llamando al 651-266-6350.  
 SPRWS waxay la kulantaa dhamaan heerarka u dagsan tayada biyaha la cabo. Si aad u akhrisid dhamaan warbixinta ku saabsan tayada biyaha, tag [www.stpaul.gov/waterquality](http://www.stpaul.gov/waterquality).  
 Waxaa la heli karaa koobiyada warqadaha marka laga codsado tel. 651-266-6350.  
 SPRWS ua tau zoo raws li tag nrho cov quag ntawm dej zoo haus. Xav nyeem tsab ntawv ceeb toom tag nrho txog dej zoo haus, mus rau [www.stpaul.gov/waterquality](http://www.stpaul.gov/waterquality). Tsuas muaj cov ntawv luam tawm yog nug txog ntawm 651-266-6350.

Moving? Please call Customer Service at 651-266-6350; TDD hearing impaired at 651-266-6299  
 E-mail us at [waterinquiries@stpaul.gov](mailto:waterinquiries@stpaul.gov) To pay your bill online go to <https://billpay.saintpaulwater.com>

Detach here and mail bottom portion with your payment.  
 Saint Paul Regional Water Services  
 1900 Rice St.  
 Saint Paul, MN 55113-6810

Duplicate Bill

Account Number:  
 Customer Number:  
 Route Number: 300-560

Make Checks Payable to 'SPRWS'

Service Address  
 1394 5TH ST E  
 ST. PAUL

Due Date **May 10, 2018**

Please Pay This Amount **\$266.07**

MELINDA FRANKLIN  
 1394 5TH ST E  
 ST PAUL MN 55106-5320

Enter Amount Enclosed



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		11/09/2017
	STATEMENT NUMBER	STATEMENT DATE
	565619295	10/13/2017
		AMOUNT DUE
		\$328.98

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	61° F	63° F
Electricity kWh	11.2	13.9
Electricity Cost	\$2.18	\$2.59

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	61° F	63° F
Gas Therms	0.4	0.7
Gas Cost	\$0.80	\$0.95

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call 24 hours a day, 7 days a week  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008



**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	09/12/17 - 10/11/17	402 kWh	\$75.21
Natural Gas Service	09/12/17 - 10/11/17	19 therms	\$27.52
Other Recurring Charges			\$29.80
Non-Recurring Charges / Credits			\$2.81
<b>Current Charges</b>			<b>\$135.34</b>

**ACCOUNT BALANCE**

Previous Balance	As of 09/12	\$419.76
Payment Received	Phone Pay 10/12	-\$226.12 CR
Balance Forward		<b>\$193.64</b>
Current Charges		\$135.34
<b>Amount Due</b>		<b>\$328.98</b>

**INFORMATION ABOUT YOUR BILL**

New electric rates became effective Oct. 1, 2017. See the enclosed bill insert for details.

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
	11/09/2017	\$328.98	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.  
 Make your check payable to XCEL ENERGY

NOVEMBER						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

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MELINDA L PITTMAN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359

XCEL ENERGY  
 P.O. BOX 9477  
 MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		11/09/2017
	STATEMENT NUMBER	STATEMENT DATE
	565619295	10/13/2017
		AMOUNT DUE
		\$328.98

METER READING INFORMATION			
METER 901205	Read Dates: 09/12/17 - 10/11/17 (29 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	8330 Actual	8312 Actual	18 ccf

#### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	18 ccf	x 1.046400	19 therms

#### NATURAL GAS CHARGES

RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	19 therms	\$0.185913	\$3.53
Cost Of Gas	19 therms	\$0.320000	\$6.08
Gas Affordability	19 therms	\$0.004450	\$0.08
Resource Adjustment			\$0.72
<b>Subtotal</b>			<b>\$19.41</b>
City Fees			\$6.12
Transit Improvement Tax		0.50%	\$0.11
City Tax		0.50%	\$0.13
State Tax		6.875%	\$1.75
<b>Total</b>			<b>\$27.52</b>

#### OTHER RECURRING CHARGES DETAILS

DESCRIPTION	CHARGE
HomeSmart 866-837-9762 1394 5TH ST E SAINT PAUL, MN	\$29.80
<b>Total</b>	<b>\$29.80</b>

#### NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$2.81
<b>Total</b>	<b>\$2.81</b>

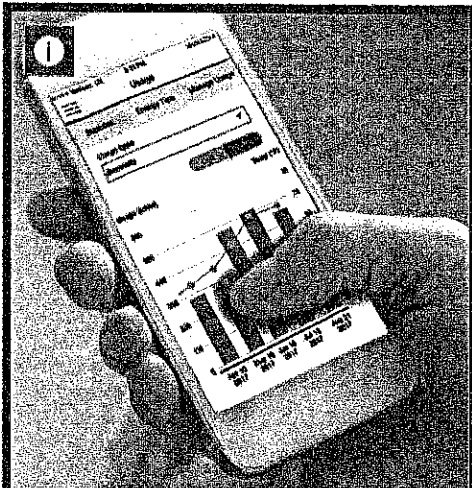
#### INFORMATION ABOUT YOUR BILL

Effective Oct. 1, 2017, "Decoupling Adj" is a new line item on your bill. This reflects the results of the first year of Xcel Energy's revenue decoupling program. See the additional information provided on your billing statement. The Decoupling Adj is -\$0.000649 per kWh, which will result in a credit to you for the next six months.

Effective Oct. 1, 2017, the Resource Adjustment line item on your bill has decreased due to a change in the Conservation Improvement Program (CIP) factor. The electric CIP portion of the Resource Adjustment is \$0.001875 per kilowatt-hour (kWh).

Effective Oct. 1, 2017, the Resource Adjustment line item on your bill has decreased due to a change in the Conservation Improvement Program (CIP) factor. The natural gas CIP portion of the Resource Adjustment is \$0.025277 per therm.

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.



### Powerful tools in one powerhouse of an app.

Tap into convenience and control with the touch of your finger:

- Manage your billing
- Receive payment alerts
- View and monitor your energy use
- Get outage notifications and restoration timing

Visit [xcelenergy.com/BillOffer](http://xcelenergy.com/BillOffer) for quick links to download.



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		12/08/2017
	STATEMENT NUMBER	STATEMENT DATE
	569223362	11/10/2017
		AMOUNT DUE
		\$501.29

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	51° F	44° F
Electricity kWh	12.1	18.2
Electricity Cost	\$2.13	\$3.01

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	51° F	44° F
Gas Therms	14	24
Gas Cost	\$1.40	\$2.02

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	10/11/17 - 11/09/17	529 kWh	\$87.24
Natural Gas Service	10/11/17 - 11/09/17	69 therms	\$58.50
Other Recurring Charges			\$29.80
Non-Recurring Charges / Credits			-\$3.23 CR
<b>Current Charges</b>			<b>\$172.31</b>

**ACCOUNT BALANCE**

Previous Balance	As of 10/11	\$328.98
No Payments Received		\$0.00
Balance Forward		\$328.98
Current Charges		\$172.31
<b>Amount Due</b>		<b>\$501.29</b>

**INFORMATION ABOUT YOUR BILL**

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call 24 hours a day, 7 days a week  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
	12/08/2017	\$501.29	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge. Make your check payable to XCEL ENERGY

DECEMBER						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

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MELINDA L PITTMAN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359



XCEL ENERGY  
 P.O. BOX 9477  
 MPLS MN 55484-9477



**LOOK! UP IN THE SKY!  
IT'S A WAY TO USE  
LESS ENERGY!**

The sun is pretty darn powerful. Use it. Open window shades and curtains during the day to heat your home with sunlight. At dusk, close the shades and curtains to keep in the heat.



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		12/08/2017
	STATEMENT NUMBER	STATEMENT DATE
	569223362	11/10/2017
		AMOUNT DUE
		\$501.29

#### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	66 ccf	x 1.049400	69 therms

#### NATURAL GAS CHARGES

#### RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	69 therms	\$0.185913	\$12.83
Cost Of Gas	69 therms	\$0.348406	\$24.04
Gas Affordability	69 therms	\$0.004450	\$0.31
Resource Adjustment			\$2.58
<b>Subtotal</b>			<b>\$48.76</b>
City Fees			\$7.10
Transit Improvement Tax		0.50%	\$0.16
City Tax		0.50%	\$0.16
State Tax		6.875%	\$2.32
<b>Total</b>			<b>\$58.50</b>

#### OTHER RECURRING CHARGES DETAILS

DESCRIPTION		CHARGE
HomeSmart 866-837-9762	1394 5TH ST E SAINT PAUL, MN	\$29.80
<b>Total</b>		<b>\$29.80</b>

#### NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION		CHARGE
Elec Interim Refund CR	Premise # 303153974	- \$3.23 CR
<b>Total</b>		<b>- \$3.23 CR</b>

#### INFORMATION ABOUT YOUR BILL

Your electric bill this month includes a refund, with interest. Part of the refund is for the difference between what you paid under interim rates and final approved rates in the recent rate case. Other portions are for certain 2016 capital project timing changes and for our use of a deferred tax asset. Your refund is shown on your bill as "Elec Interim Refund CR".

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.





SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		01/11/2018
	STATEMENT NUMBER	STATEMENT DATE
	573089037	12/13/2017
		AMOUNT DUE
		\$792.56

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	34° F	32° F
Electricity kWh	14.7	36.1
Electricity Cost	\$2.25	\$5.10

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	34° F	32° F
Gas Therms	3.3	3.7
Gas Cost	\$2.38	\$2.61

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	11/09/17 - 12/12/17	1190 kWh	\$168.41
Natural Gas Service	11/09/17 - 12/12/17	123 therms	\$85.74
Other Recurring Charges			\$29.80
Non-Recurring Charges / Credits			\$7.32
<b>Current Charges</b>			<b>\$291.27</b>

**ACCOUNT BALANCE**

Previous Balance	As of 11/09	\$501.29
No Payments Received		\$0.00
Balance Forward		\$501.29
Current Charges		\$291.27
<b>Amount Due</b>		<b>\$792.56</b>

**INFORMATION ABOUT YOUR BILL**

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call 24 hours a day, 7 days a week  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

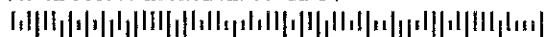
ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
	01/11/2018	\$792.56	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge. Make your check payable to XCEL ENERGY

JANUARY						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			



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MELINDA L PITTMAN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359



XCEL ENERGY  
 P.O. BOX 9477  
 MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		01/11/2018
	STATEMENT NUMBER	STATEMENT DATE
	573089037	12/13/2017
		AMOUNT DUE
		\$792.56

**NATURAL GAS ADJUSTMENTS**

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	117 ccf	x 1.054800	123 therms

**NATURAL GAS CHARGES** RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	123 therms	\$0.185913	\$22.87
Cost Of Gas	123 therms	\$0.395935	\$48.70
Gas Affordability	123 therms	\$0.004450	\$0.55
Resource Adjustment			\$4.62
<b>Total</b>			<b>\$85.74</b>

**OTHER RECURRING CHARGES DETAILS**

DESCRIPTION	CHARGE
HomeSmart 866-837-9762 1394 5TH ST E SAINT PAUL, MN	\$29.80
<b>Total</b>	<b>\$29.80</b>

**NON-RECURRING CHARGES / CREDITS DETAILS**

DESCRIPTION	CHARGE
Late Charge Assessed	\$7.32
<b>Total</b>	<b>\$7.32</b>

**INFORMATION ABOUT YOUR BILL**

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.

**LOOK! UP IN THE SKY!  
IT'S A WAY TO USE  
LESS ENERGY!**

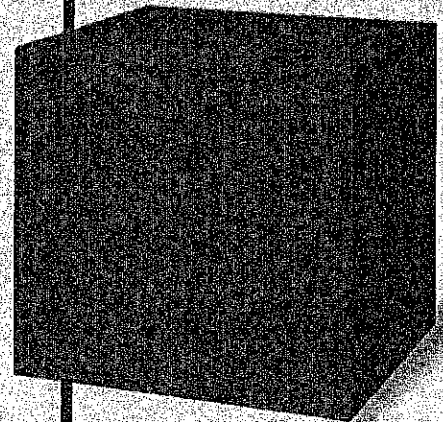
The sun is pretty darn powerful. Use it. Open window shades and curtains during the day to heat your home with sunlight. At dusk, close the shades and curtains to keep in the heat.



**WE MIX SO YOU CAN MAX.**

Energy that comes from diverse sources is better for everyone. We're always working to deliver energy that is safe, clean, reliable and affordable. It's a balancing act, and we all benefit from it.

Learn more in our annual Corporate Responsibility Report at [xcelenergy.com/CorporateResponsibility](http://xcelenergy.com/CorporateResponsibility).



**ALWAYS delivering.**



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		02/12/2018
	STATEMENT NUMBER	STATEMENT DATE
	576820525	01/16/2018
		AMOUNT DUE
		\$1,189.27

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	16° F	12° F
Electricity kWh	19.8	44.7
Electricity Cost	\$2.89	\$6.29

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	16° F	12° F
Gas Therms	5.4	12.2
Gas Cost	\$3.93	\$4.17

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	12/12/17 - 01/15/18	1520 kWh	\$213.49
Natural Gas Service	12/12/17 - 01/15/18	210 therms	\$141.84
Other Recurring Charges			\$29.80
Non-Recurring Charges / Credits			\$11.58
<b>Current Charges</b>			<b>\$396.71</b>

**ACCOUNT BALANCE**

Previous Balance	As of 12/12	\$792.56
No Payments Received		\$0.00
Balance Forward		<b>\$792.56</b>
Current Charges		\$396.71
<b>Amount Due</b>		<b>\$1,189.27</b>

**INFORMATION ABOUT YOUR BILL**

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-887-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
--	02/12/2018	\$1,189.27	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge. Make your check payable to XCEL ENERGY

FEBRUARY						
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MELINDA L PITTMAN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359



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 MPLS MN 55484-9477

2751



## BUILDING A FOUNDATION STARTS WITH BUILDINGS AND FOUNDATIONS.

We know a strong community needs to be built from the ground up. We work with nonprofit organizations, and invest in areas like STEM education and environmental stewardship to create communities that have the power to make themselves better.

Learn more, visit [xcelenergy.com/CorporateResponsibility](http://xcelenergy.com/CorporateResponsibility).



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		02/12/2018
	STATEMENT NUMBER	STATEMENT DATE
	576820525	01/16/2018
		AMOUNT DUE
		\$1,189.27

### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	200 ccf	x 1.047800	210 therms

### NATURAL GAS CHARGES

RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	210 therms	\$0.185913	\$39.04
Cost Of Gas	210 therms	\$0.404667	\$84.98
Gas Affordability	210 therms	\$0.004450	\$0.93
Resource Adjustment			\$7.89
<b>Total</b>			<b>\$141.84</b>

### OTHER RECURRING CHARGES DETAILS

DESCRIPTION		CHARGE
HomeSmart 866-837-9762	1394 5TH ST E SAINT PAUL, MN	\$29.80
<b>Total</b>		<b>\$29.80</b>

### NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$11.58
<b>Total</b>	<b>\$11.58</b>

### INFORMATION ABOUT YOUR BILL

Effective January 1, 2018, the monthly Affordability Charge on your electric bill that funds Low Income Energy Discount Programs increased by \$0.04 to provide assistance to qualifying senior and disabled customers.

Effective January 15, 2018, the monthly Affordability Charge on your bill increased by \$0.19 to fund an electric Low Income Energy Discount Program supplement to provide assistance to qualifying customers with certified medical circumstances.

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359		03/14/2018
	STATEMENT NUMBER	STATEMENT DATE
	580821904	02/15/2018
		AMOUNT DUE
		\$1,506.79

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	28° F	16° F
Electricity kWh	18.0	38.1
Electricity Cost	\$2.71	\$5.53

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	28° F	16° F
Gas Therms	4.1	6.2
Gas Cost	\$3.07	\$1.65

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-887-8778  
 Or write us at: XCEL ENERGY  
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**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	01/15/18 - 02/13/18	1105 kWh	\$160.51
Natural Gas Service	01/15/18 - 02/13/18	151 therms	\$105.86
Other Recurring Charges			\$33.80
Non-Recurring Charges / Credits			\$17.35
<b>Current Charges</b>			<b>\$317.52</b>

**ACCOUNT BALANCE**

Previous Balance	As of 01/15	\$1,189.27
No Payments Received		\$0.00
Balance Forward		<b>\$1,189.27</b>
Current Charges		\$317.52
<b>Amount Due</b>		<b>\$1,506.79</b>

**INFORMATION ABOUT YOUR BILL**

Different fuel sources are used to generate electricity, and they produce different air emissions. For updated environmental information for the year ended 2016, go to: [www.xcelenergy.com/Rates](http://www.xcelenergy.com/Rates), under Rates, go to Learn More, then Rates: Brochures & Resources, and select Inside Your Electric Bill-Environmental Disclosure & Costs. If you don't have internet access, please contact us at 1-800-895-4999 and we can provide you with this information.

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

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ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
	03/14/2018	\$1,506.79	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.  
 Make your check payable to XCEL ENERGY

MARCH						
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SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55108-5359		03/14/2018
	STATEMENT NUMBER	STATEMENT DATE
	580821904	02/15/2018
		AMOUNT DUE
		\$1,506.79

## GOING PAPERLESS HAS NEVER BEEN EASIER.

Enroll in eBill now through My Account.

Sign-up for eBill and simplify how you get and pay your bill with:

- Text or email payment notifications
- Online bill history
- Online payment options

To find more billing and payment options visit [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount).



### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	144 ccf	x 1.048700	151 therms

### NATURAL GAS CHARGES RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	151 therms	\$0.185913	\$28.07
Cost Of Gas	151 therms	\$0.413510	\$62.44
Gas Affordability	151 therms	\$0.004450	\$0.67
Resource Adjustment			\$5.68
<b>Total</b>			<b>\$105.86</b>

### OTHER RECURRING CHARGES DETAILS

DESCRIPTION	CHARGE
HomeSmart 866-837-9762 1394 5TH ST E SAINT PAUL, MN	\$33.80
<b>Total</b>	<b>\$33.80</b>

### NON-RECURRING CHARGES / CREDITS DETAILS

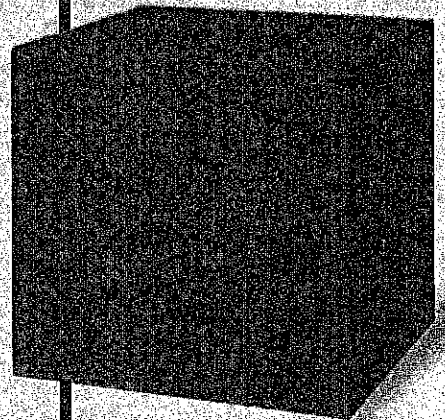
DESCRIPTION	CHARGE
Late Charge Assessed	\$17.35
<b>Total</b>	<b>\$17.35</b>

### INFORMATION ABOUT YOUR BILL

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.

## WE MIX SO YOU CAN MAX.

Energy that comes from diverse sources is better for everyone. We're always working to deliver energy that is safe, clean, reliable and affordable. It's a balancing act, and we all benefit from it. Learn more in our annual Corporate Responsibility Report at [xcelenergy.com/CorporateResponsibility](http://xcelenergy.com/CorporateResponsibility).



ALWAYS delivering.





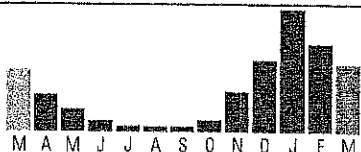
SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359	[REDACTED]	04/12/2018
	STATEMENT NUMBER	STATEMENT DATE
	584657137	03/19/2018
		AMOUNT DUE
		\$1,793.30

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	32° F	27° F
Electricity kWh	14.3	33.8
Electricity Cost	\$2.20	\$4.89

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	32° F	27° F
Gas Therms	3.6	3.0
Gas Cost	\$2.56	\$2.81

**Your Account is Overdue - Please Pay Immediately**

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	02/13/18 - 03/15/18	1013 kWh	\$146.67
Natural Gas Service	02/13/18 - 03/15/18	118 therms	\$84.19
Other Recurring Charges			\$33.80
Non-Recurring Charges / Credits			\$21.85
<b>Current Charges</b>			<b>\$286.51</b>

**ACCOUNT BALANCE**

Previous Balance	As of 02/13	\$1,506.79
No Payments Received		\$0.00
Balance Forward		<b>\$1,506.79</b>
Current Charges		\$286.51
<b>Amount Due</b>		<b>\$1,793.30</b>

**INFORMATION ABOUT YOUR BILL**

Cold Weather Rule Protection will expire Sunday, April 15, 2018. To avoid service disconnections customers with overdue accounts should promptly contact customer service.

Las reglas de protección del invierno se vencen el Domingo 15 de Abril 2018. Para evitar desconexión clientes con cuentas vencidas deben comunicarse rápidamente con nuestro servicio al cliente.

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

**QUESTIONS ABOUT YOUR BILL?**

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 Email us at: [Customerservice@xcelenergy.com](mailto:Customerservice@xcelenergy.com)  
 Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
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ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
[REDACTED]	04/12/2018	\$1,793.30	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.  
 Make your check payable to XCEL ENERGY

APRIL						
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 MELINDA L PITTMAN  
 1394 5TH ST E  
 SAINT PAUL MN 55106-5359

XCEL ENERGY  
 P.O. BOX 9477  
 MPLS MN 55484-9477



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359	[REDACTED]	04/12/2018
	STATEMENT NUMBER	STATEMENT DATE
	584657137	03/19/2018
		AMOUNT DUE
		\$1,793.30

#### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	113 ccf	x 1.845700	118 therms

#### NATURAL GAS CHARGES

RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	118 therms	\$0.185913	\$21.94
Cost Of Gas	118 therms	\$0.401525	\$47.38
Gas Affordability	118 therms	\$0.004450	\$0.53
Resource Adjustment			\$5.34
<b>Total</b>			<b>\$84.19</b>

#### OTHER RECURRING CHARGES DETAILS

DESCRIPTION		CHARGE
HomeSmart 866-837-9762	1394 5TH ST E SAINT PAUL, MN	\$33.80
<b>Total</b>		<b>\$33.80</b>

#### NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$21.85
<b>Total</b>	<b>\$21.85</b>

#### INFORMATION ABOUT YOUR BILL

This month's Resource Adjustment includes an updated Gas Utility Infrastructure Cost Adjustment (GUIC), which recovers the costs of assessments, modifications and replacement of natural gas facilities as required by state and federal safety programs. The GUIC portion of the Resource Adjustment is \$0.027634 per therm for Residential customers; \$0.015080 per therm for Commercial Firm customers; \$0.011332 per therm for Commercial Demand Billed customers; \$0.008114 per therm for Interruptible customers, and \$0.003287 per therm for Transportation customers.

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.

PLUG INTO US ON  
SOCIAL MEDIA TOO.

@XCELENERGY







SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MELINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359	[REDACTED]	05/11/2018
	STATEMENT NUMBER	STATEMENT DATE
	588268030	04/16/2018
		AMOUNT DUE
		\$977.84

**Your Account is Overdue - Please Pay Immediately**

**YOUR MONTHLY ELECTRICITY USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	46° F	31° F
Electricity kWh	12.1	16.1
Electricity Cost	\$1.97	\$2.52

**YOUR MONTHLY NATURAL GAS USAGE**



DAILY AVERAGES	Last Year	This Year
Temperature	46° F	31° F
Gas Therms	2.2	3.8
Gas Cost	\$1.63	\$2.15

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	03/15/18 - 04/15/18	498 kWh	\$78.19
Natural Gas Service	03/15/18 - 04/15/18	117 therms	\$75.36
Other Recurring Charges			\$33.80
Non-Recurring Charges / Credits			\$7.66
<b>Current Charges</b>			<b>\$195.01</b>

**ACCOUNT BALANCE**

Previous Balance	As of 03/15	\$1,793.30
Payment Received	Phone Pay 04/13	-\$1,010.47 <b>CR</b>
Balance Forward		<b>\$782.83</b>
Current Charges		\$195.01
<b>Amount Due</b>		<b>\$977.84</b>

**INFORMATION ABOUT YOUR BILL**

Xcel Energy works hard to keep bills low and that's why we are lowering the processing fees for the credit/debit card payment option for most residential and small business customers. Beginning April 23, 2018, the fee decreases to \$2.90 for personal credit/debit cards, and increases to \$29.95 for customers using commercial cards. See [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount) for more details.

Just a reminder about the past due amount on your account. If you have already sent your payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.

Thank you for your payment.

**QUESTIONS ABOUT YOUR BILL?**

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 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
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RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS

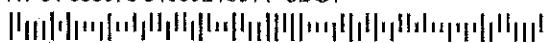
ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
[REDACTED]	05/11/2018	\$977.84	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.  
 Make your check payable to XCEL ENERGY

MAY						
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MELINDA L PITTMAN  
 1394 5TH ST E  
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SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
MEZINDA L PITTMAN 1394 5TH ST E SAINT PAUL, MN 55106-5359	[REDACTED]	05/11/2018
	STATEMENT NUMBER	STATEMENT DATE
	588268030	04/16/2018
		AMOUNT DUE
		\$977.84

#### NATURAL GAS ADJUSTMENTS

DESCRIPTION	VALUE UNITS	CONVERSION	VALUE UNITS
Heat Content Adjustment	112 ccf	x 1.045800	117 therms

#### NATURAL GAS CHARGES

RATE: Residential Firm Service

DESCRIPTION	USAGE UNITS	RATE	CHARGE
Basic Service Chg			\$9.00
Distribution Chg	117 therms	\$0.185913	\$21.75
Cost Of Gas	117 therms	\$0.322564	\$37.74
Gas Affordability	117 therms	\$0.004450	\$0.52
Resource Adjustment			\$6.35
<b>Total</b>			<b>\$75.36</b>

#### OTHER RECURRING CHARGES DETAILS

DESCRIPTION	CHARGE
HomeSmart 866-837-9762 1394 5TH ST E SAINT PAUL, MN	\$33.80
<b>Total</b>	<b>\$33.80</b>

#### NON-RECURRING CHARGES / CREDITS DETAILS

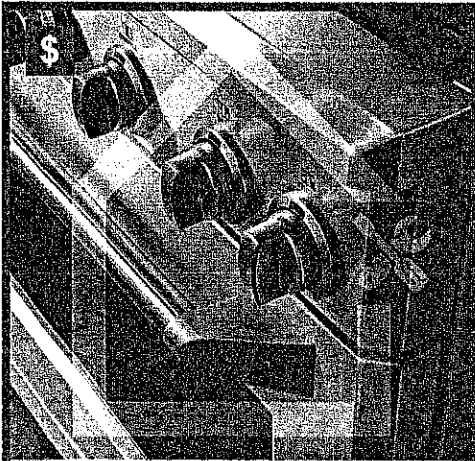
DESCRIPTION	CHARGE
Late Charge Assessed	\$10.94
Nuclear Fuel Settlement Premise # 303153974	- \$3.28 CR
<b>Total</b>	<b>\$7.66</b>

#### INFORMATION ABOUT YOUR BILL

Effective Apr. 1, 2018, the Decoupling Adj on your bill is updated to reflect the results of the second year of the Company's revenue decoupling program. See the additional information about Decoupling provided on your billing statement. The Decoupling Adj is \$0.003064 per kWh, which will result in a charge to you for the next 12 months.

The Minnesota Public Utilities Commission has ordered Xcel Energy to credit customers for funds received as part of a settlement with the U.S. Department of Energy regarding nuclear fuel storage. Your credit is shown as "Nuclear Fuel Settlement" on this billing statement.

For an average residential customer, 53% of your bill refers to power plant costs, 12% to high voltage line costs and 35% to the cost of local wires connected to your home.



## Appliance repair can cost a lot.

Or, it can cost as little as \$18.95 a month! HomeSmart® from Xcel Energy offers appliance maintenance and repair services designed to keep your appliances running safely and efficiently.

- Customized appliance coverage.
- Around-the-clock emergency service.
- Easy payment options added to your monthly Xcel Energy bill.

**HOMESMART** from  
**Xcel Energy.**

Sign up today by calling 866.837.9762  
or visiting [HomeSmartMinnesota.com](http://HomeSmartMinnesota.com).