

Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Wednesday, July 28, 2021 4:20 PM
To: Vang, Mai (CI-StPaul)
Cc: Swanson, Christopher (CI-StPaul)
Subject: FW: FW: 1132 Orange Ave - Quarter 1 (January - March) 2021 Assessment Inquiry

Hello Mai! Can you add this to the file for 1132 Orange Ave? This is the communication that we have had with the property owner thus far. If possible, I also need to update the staff report to the following:

*Hauler records show that the property owner has been trying to get this issue addressed with Advanced Disposal since April 10, 2020. An email sent by the property owner to Advanced Disposal on 4/20/2020 clearly shows a photo of a 35-gal EOW cart at the property that appears to have been delivered before October 2018. Staff has confirmed that the property owner will receive a total refund of **\$304.18**, which would be the difference between a 64-gal cart and a 35-gal cart EOW from Quarter 4 2018 - Quarter 4 2020. In addition, staff will be adjusting both the Quarter 1 2021 assessment and the Quarter 2 2021 assessment from \$109.09 (64-gal cart with late fees) to \$68.11 (35-gal cart EOW with late fees). Therefore staff recommends reducing the Q1 2021 assessment to \$68.11.*

You only need to update the highlighted number. This will not impact our recommendation.

Thanks!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
P: 651-266-8862
Clare.Pillsbury@ci.stpaul.mn.us
www.StPaul.gov

From: Pillsbury, Clare (CI-StPaul)
Sent: Wednesday, July 28, 2021 4:15 PM
To: Tricia Foo-Ying <triciafoo@postinbox.com>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: FW: 1132 Orange Ave - Quarter 1 (January - March) 2021 Assessment Inquiry

Happy to do that Tricia. I have calculated the breakdowns and have included them below. Upon further review of the issue, we have decided that we need to increase the total amount of credits that you will be receiving. This is because the previous breakdown was for a 35-gal cart with weekly service while the cart that is at your property appears to be a 35-gal cart with every other week service. **This would increase the credit on the account from \$231.78 to \$304.18. It**

will also increase the credit through the assessment removal from \$50.06 to \$81.90. Therefore the total amount of credits that you will be receiving is \$386.08. We will update the hauler on the additional credited amount:

Breakdown of \$304.18 (Provided as a credit on the account)

Q4 2018 – Q4 2019

35-gal: \$60.83

64-gal: \$93.29

Total Difference: \$32.46 x 5 billing periods = \$162.30

Q1 2020 – Q4 2020

35-gal: \$57.60

64-gal: \$93.07

Total Difference: \$35.47 x 4 billing periods = \$141.88

Total Credited Back: \$304.18

Breakdown of \$81.90 (Provided by reducing pending tax assessments on the property)

Q1 2021 – Q2 2021 *

35-gal: \$68.11

64-gal: \$109.06

Total Difference: \$40.95 x 2 billing periods = \$81.90

*As these are pending property tax assessments, late fees are included in the prices

Thank you for your patience as we get this issue resolved. We will update both the hauler on this change in credit amount. Please let me know if you have any additional questions or concerns.



**SAINT PAUL
MINNESOTA**

Clare Pillsbury

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From: Tricia Foo-Ying <triciafoo@postinbox.com>

Sent: Wednesday, July 28, 2021 10:57 AM

To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Cc: Young, Susan (CI-StPaul) <Susan.Young@ci.stpaul.mn.us>

Subject: Re: FW: 1132 Orange Ave - Quarter 1 (January - March)2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Good morning, Clare,

Thank you for that. Could you provide a breakdown of the \$231.78 and the \$50.06 amounts. How were those calculated?

~Tricia

On Mon, Jul 26, 2021, at 5:50 PM, Pillsbury, Clare (CI-StPaul) wrote:

Thank you for the clarifying question Tricia. What Susan was saying is that the total amount that you will receive in credit will be **\$281.84**. This amount can be broken down into the following amounts:

\$231.78: Amount being credited to you from the hauler. This amount represents the difference between a 64-gal cart and a 35-gal cart EOW from Quarter 4 2018 - Quarter 4 2020. This credit should have already been credited to your account with the hauler.

\$50.06: Amount that will be removed from the Q1 & Q2 2021 Delinquent Garbage assessments. I have already reduced the Q2 2021 assessment. The Q1 2021 assessment will need to be reduced via a legislative hearing. You should see the reduction after **August 25, 2021** and will receive a letter notifying you that the assessment has been reduced. You can also check at [City of Saint Paul - Assessments \(logis.org\)](http://logis.org).

Together, this total of \$281.84 should provide sufficient reimbursement for the fact that this property was being charged for a 64-gal cart instead of a 35-gal cart. Please let me know if you have any additional questions or concerns.



Clare Pillsbury

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From: Tricia Foo-Ying <triciafoo@postinbox.com>
Sent: Monday, July 26, 2021 4:12 PM
To: Young, Susan (CI-StPaul) <Susan.Young@ci.stpaul.mn.us>
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: Re: FW: 1132 Orange Ave - Quarter 1 (January - March)2021 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Hi Susan,

Could you clarify the total amount to be credited? From the email below, it appears two amounts will be credited -- 281.84 + 231.78, totaling 513.62. Please confirm the amount, when and where online we will see the amounts. Please advise. Thank you.

~Tricia

On Mon, Jul 26, 2021, at 4:02 PM, Young, Susan (CI-StPaul) wrote:

Trisha,
Thank you for correcting my email addressing error!
Susan

From: Young, Susan (CI-StPaul)
Sent: Monday, July 26, 2021 11:49 AM
To: tricia.foo@postinbox.com
Subject: FW: 1132 Orange Ave - Quarter 1 (January - March)2021 Assessment Inquiry

I believe I used the wrong email; please let me know if you receive this.
Susan

From: Young, Susan (CI-StPaul)
Sent: Monday, July 26, 2021 11:40 AM
To: trishafoo@postinbox.com
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: 1132 Orange Ave - Quarter 1 (January - March)2021 Assessment Inquiry

Trisha:

Thank you for your call this morning. \$281.84 in total will be credited to your account because of the cart size billing error. The Q1 and Q2 2021 assessments will be adjusted down to reflect the difference in cart sizes, and Advanced will credit the remaining balance (\$231.78) back on the account.

You can find the Assessment amount at: [City of Saint Paul - Assessments \(logis.org\)](https://logis.org)

If you wish to protest the Assessment please fill out the form at: [Legislative Hearing Request Form \(office.com\)](#)

If you have further questions, please call Clare Pillsbury, at 651-266-8862. Clare is also copied on this email.

Fee and Assessment Payment Options

You may select from the following payment options:

1. Detach the bottom portion of your invoice and mail it with your payment to:

Office of Financial Services - Assessments
700 City Hall
15 West Kellogg Boulevard
Saint Paul MN 55102-1658

Multiple fees and assessments can be paid with one check. Please include payment stubs or write your Property ID number on your check.

2. Pay online from your checking/savings account. No additional fee.

3. Pay online using a credit/debit card. Bank fee of 2.49%.



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