

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Monday, March 22, 2021 9:23 AM  
**To:** Pillsbury, Clare (CI-StPaul)  
**Cc:** Swanson, Christopher (CI-StPaul)  
**Subject:** FW: 818 Edmund Ave Q4 2020 Assessment Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Frances.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Estrella, Frances <FEstrella@republicservices.com>  
**Sent:** Monday, March 22, 2021 8:53 AM  
**To:** grevering.sph@gmail.com  
**Cc:** Mathiasen, Beverly <BMathiasen@republicservices.com>  
**Subject:** RE: 818 Edmund Ave Q4 2020 Assessment Inquiry

Good Morning,

Billing:

Q3 2020:  
- Billing: \$233.83  
- Payment: \$233.83 On 10/1/2020

Q4 2020:  
- Billing: \$192.50  
- Payment: \$0.00

Q1 2021:  
- Billing: \$220.84  
- Payment: \$220.84 on 2/24/2021

Contact:

No contact between Q3 – Q4 2020

Customer called on 5/21/2020 to schedule a bulk pick up  
Customer called on 3/18/2021 to check the balance on account.

Thanks  
Frances

**Frances Estrella**  
Billing Coordinator

4325 66<sup>th</sup> St E  
Inver Grove Heights, Mn 55076  
e [festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651-286-4588  
w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.\*

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Monday, March 22, 2021 8:15 AM  
**To:** Estrella, Frances <FEstrella@republicservices.com>  
**Cc:** Mathiasen, Beverly <BMathiasen@republicservices.com>  
**Subject:** FW: 818 Edmund Ave Q4 2020 Assessment Inquiry

Note that ([grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Friday, March 19, 2021 5:11 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 818 Edmund Ave Q4 2020 Assessment Inquiry

Please forward to: Republic Services

**Property Address & PID:** 818 Edmund Ave &352923130062

**Property Owner:** Alexandra Moreno

**Phone Number or Email:** 408-909-3893 or [manthermgmt@gmail.com](mailto:manthermgmt@gmail.com)

**Pending Assessment Amount:** \$192.5

**Quarter Pending Assessment is For:** Q4 2020

**Summary of Issue:**

Property owner states that they made a payment of \$233.83 on October 2. They believe that this should have been applied to the Q4 2020 invoice. Please confirm how the payment was applied and provide the following information for Q3 2020 – Q4 2020:

- Breakdown of invoice
- Payment Date & Amount
- Contact with property owner

Thank you!



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 651-266-8862

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

[www.StPaul.gov](http://www.StPaul.gov)