

## Chao, Diana (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Friday, April 5, 2019 12:00 PM  
**To:** Chao, Diana (CI-StPaul)  
**Subject:** FW: 1316 Hartford Ave - ADS Assessment Question

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

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**From:** Franklin, Romack [mailto:RFranklin3@republicservices.com]  
**Sent:** Friday, April 5, 2019 11:18 AM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: 1316 Hartford Ave - ADS Assessment Question

Chris,

Please see ADS' response below.

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.™

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**From:** Lenora Johnson <[lenora.johnson@advanceddisposal.com](mailto:lenora.johnson@advanceddisposal.com)>  
**Sent:** Friday, April 5, 2019 10:40 AM  
**To:** Nicole Franklin; Julie Miron; Jim Smith; Melissa Bachhuber; Tim Williams  
**Subject:** RE: 1316 Hartford Ave - ADS Assessment Question

Diane,

James McGuire did not pay the 9/20/2018 billing it was sent to Tax roll. I show record of only one payment and that was on 3/19/2019 for \$105.68 when he paid the 1/27/2019 invoice 65 gal service plus 2 new late fee's. On 3/19/2019 the CCR also helped James set up auto pay for future invoicing before this date we show no record of James contacting ADS.

Thank you

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**From:** Nicole Franklin [<mailto:nicole.r.franklin@outlook.com>]

**Sent:** Friday, April 5, 2019 9:19 AM

**To:** Julie Miron <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>; Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Melissa Bachhuber <[melissa.bachhuber@advanceddisposal.com](mailto:melissa.bachhuber@advanceddisposal.com)>; Lenora Johnson <[lenora.johnson@advanceddisposal.com](mailto:lenora.johnson@advanceddisposal.com)>; Tim Williams <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>

**Subject:** Fw: 1316 Hartford Ave - ADS Assessment Question

Good Morning,

Please see the city's email below and provide the requested information.

Thanks,

Nicole Franklin

St. Paul Haulers LLC.

612-298-2990

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**From:** Swanson, Christopher (CI-StPaul) [<mailto:Christopher.Swanson@ci.stpaul.mn.us>]

**Sent:** Friday, April 05, 2019 9:13 AM

**To:** Franklin, Romack; [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

**Subject:** FW: 1316 Hartford Ave - ADS Assessment Question

Note that ([Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "[infosec.phishing@republicservices.com](mailto:infosec.phishing@republicservices.com)"

Hi Romack,

Please see below for legislative hearing question.

Chris

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**From:** Chao, Diana (CI-StPaul)

**Sent:** Friday, April 5, 2019 9:11 AM

**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Subject:** 1316 Hartford Ave - ADS Assessment Question

Hello,

I have a legislative hearing request from Jim McGuire (651-226-7385) at 1316 Hartford Ave. The reason for appeal is as follows: "I PAID MY BILL.. INVOICED AMOUNT PER ADVANCED DISPOSAL ACCOUNT WAS \$105.68. CONSIDER THIS PAID & FIX THIS PROGRAM ASAP."

It looks like the pending assessment amount is for \$153.23 (1 64-g and YW service).

I am looking for a little clarification from ADS.

- Did ADS send the Notice of Non-Payment in the amount of \$153.23?
- Where is the property owner getting \$105.68 from? Is this a possible typo or did ADS send notice of delinquent charge in this amount?
- Can you tell me when Jim paid the bill (before or after 1/5)?

Any information ADS can provide that indicates this is a valid assessment will be useful for the legislative hearing.

Thank you!



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City in America

**Diana Chao**

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