

Vang, Mai (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, November 2, 2020 9:00 AM
To: Vang, Mai (CI-StPaul); Moermond, Marcia (CI-StPaul)
Cc: Zimny, Joanna (CI-StPaul); Swanson, Christopher (CI-StPaul)
Subject: FW: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Please add to file for 580 Dayton Ave. I did call the property owner this morning and left a voicemail explaining the charges. If she has any questions or would like to contest further, I gave her my contact information to get in touch with me.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, October 30, 2020 11:20 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, October 30, 2020 10:40 AM
To: grevering.sph@gmail.com

Cc: Franklin, Romack <RFranklin3@republicservices.com>

Subject: RE: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Good Morning,

Q2 2020:

- Invoice amount: \$93.07
- Size: 68gal
- Payment: \$0.00
- Credits: no credit account certified

Q3 2020:

- Invoice amount: \$93.07
- Size: 68gal
- Payment: \$93.07 on 7/15/2020
- Credits: nothing

Q4 2020:

- Invoice amount: \$93.07
- Size: 68gal
- Payment: \$0.00 (nothing paid yet for Q4 2020)
- Credits: nothing

Please let me know if you need any more information. Thank you

Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
[e festrella@republicservices.com](mailto:festrella@republicservices.com)
[o 651-286-4588](tel:651-286-4588)
[w RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, October 29, 2020 2:00 PM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Franklin, Romack <RFranklin3@republicservices.com>

Subject: FW: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,
Please see request from Clare.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, October 29, 2020 1:54 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Thank you Frances. Can you provide the following information for Q2 – Q4 2020:

1. Invoice amount & breakdown
2. Service Level
3. Payment Dates & Amounts
4. Any credits due



Clare Pillsbury

Management Assistant I

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, October 29, 2020 10:34 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Frances.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>

Sent: Thursday, October 29, 2020 10:24 AM

To: grevering.sph@gmail.com

Cc: Franklin, Romack <RFranklin3@republicservices.com>

Subject: RE: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Good Morning,

Yes, you are correct. \$93.07 was applied to the July invoice on 7/15/2020. No payment for Q2 2020 was ever received. Thank you

Frances

Frances Estrella

Billing Coordinator

4325 66th St E

Inver Grove Heights, Mn 55076

e festrella@republicservices.com

o 651-286-4588

w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, October 29, 2020 9:49 AM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Franklin, Romack <RFranklin3@republicservices.com>

Subject: FW: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see information and request below.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, October 29, 2020 9:48 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 580 Dayton Avenue - (Q2 2020) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 580 Dayton Ave (PID: 012823220057)
Property Owner: Erika Roberts
Phone Number or Email: 763-913-1395
Pending Assessment Amount: \$93.07
Quarter Pending Assessment is For: Q3 2020; Medium Cart No Late Fees

Summary of Issue: Property owner stated that they paid their Q2 2020 invoice on 07/15/2020. As this was after the Q2 2020 invoice was sent to the city, please confirm that the payment made on 07/15/2020 was applied to the Q3 2020 invoice. **As the legislaive hearing is today at 11:00 AM, please respond by then, if possible.**

Thank you!



Clare Pillsbury

Management Assistant I

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