

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Friday, January 8, 2021 9:03 AM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Friday, January 8, 2021 9:01 AM
To: grevering.sph@gmail.com; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: RE: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Credit entered.

Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



309 Como Avenue | Saint Paul | MN 55103
T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com
Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Thursday, January 7, 2021 2:19 PM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Kim,
Please see request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Thursday, January 7, 2021 2:11 PM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Thank you Kim. As there was a work order on the 12/26/2019 Hauler update to update the property owner's name to the current property owner, we are going to recommend removing the late fees and reducing the assessment to \$99.43.

Please credit this account for any late fees generated from Q1 2020 – Q2 2020. Based on my calculation this would be \$19.88. **Please confirm with the city once this has been done.**

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 612-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, January 7, 2021 8:23 AM

To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: FW: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,

Please see update from Kim.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>
Sent: Thursday, January 7, 2021 8:22 AM
To: grevering.sph@gmail.com; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: RE: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

There is only 1 account set up for this address. The invoices are going to the service address but the account name has not been updated. I will update the name on the account. I have attached payment history. It looks like the payment on 5/14/20 went on the wrong account but was corrected.

Account Information

Customer: 11953 ?	REBECA NEWGREN	Contact:
Site: ?	Address: 1516 MARGARET ST, ST PAUL, MN 551064825	Phone: (555) :
Last Pay: 10/29/20	Days To Pay: 22	Bill To: Consol

Date: ALL DATES Invoice #: Check #:

Account Detail

Date	Invoice	Type
1/5/2021	0000110585	Invoice
10/29/2020	0000099572	Payment - Lockbox Automated
10/5/2020	0000099572	Invoice
10/2/2020	0000088562	Adjustment - ST PAUL TAX ROLL
9/30/2020	0000088562	Adjustment - LATE FEE
8/31/2020	0000088562	Adjustment - LATE FEE
7/31/2020	0000088562	Adjustment - LATE FEE
7/6/2020	0000088562	Invoice
7/2/2020	0000077549	Adjustment - ST PAUL TAX ROLL
5/14/2020	0000077549	Payment - Kubra Automated
4/30/2020	0000077549	Adjustment - LATE FEE

Thank you

Kim Shannon | Operations Support/Administrative Assistant/Scale Operator



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T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com
Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Wednesday, January 6, 2021 5:22 PM
To: Shannon, Kimberly <Kim.Shannon@advanceddisposal.com>; Miron, Julie <Julie.Miron@advanceddisposal.com>
Cc: Smith, James <Jim.Smith@advanceddisposal.com>; Williams, Tim (DFW) <Tim.Williams@advanceddisposal.com>
Subject: FW: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Kim,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, January 6, 2021 4:50 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 1516 MARGARET STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal Services:

Property Address & PID: 1516 MARGARET STREET (PID: 342922210074)
Property Owner: KHIN Z LATT
Phone Number or Email: 651-202-5478 ; Khinlatt430@gmail.com
Pending Assessment Amount: \$115.55
Quarter Pending Assessment is For: Q3 2020 Delinquent Garbage Bill; Service provided July-September 2020; large cart and late fees

Summary of Issue: Property owner stated that they purchased the property in October 2019. They claim that the account is still in the name of the previous property owner. They have contacted Advanced Disposal to change the name on the bill but this appears to have not been done. They believe that there are two accounts for the property and state that they have been making payments on time to one of the accounts.

Please provide the name of the individual listed on the account from Q3 2020 - Present. If the name on the account does not match the one that we have listed in the email, please correct this. Please also confirm whether there are two accounts for the property.

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

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15 W. Kellogg Blvd.

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