

#1701263 258 Macalester St - Q3 2025 Billing Inquiry - Trash Bags

Submitted	Received via	Requester
March 11, 2026 at 11:02 AM	Inbound phone	Randy

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.16938,44.93373	258 Macalester St, #B-FRONT, St. Paul, Minnesota, 55105	16513038685

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
092823110004	Quarter 3 (July - September)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
424.74	260130	9:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:	Other Name
PO was charged for extra bags	03/19/2026	04/09/2026	Randy

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)
July 1, 2025 - September 30, 2025

Staff Comments

PO was charged for 36 extra bags on August 25. PW staff asked for photo documentation from FCC Environmental. The garbage hauler (FCC) provided an image, and requested we reduce the extra garbage bag charges by 23 bags. Staff recommends reducing assessment to \$298.01

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
Ward 3	04/15/2026	Yes	9:00 am

Do you need an interpreter?	Project Number	Service Level	Total time spent (sec)
No	CG25Q3B1	64 gallons (weekly)	2071

Time spent last update (sec)	Hauler
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Sophia Yang March 11, 2026 at 11:02 AM

Internal note

Call from: +1 (651) 303-8685

Call to: +1 (651) 372-8578

Time of call: March 11, 2026 at 4:01:50 PM UTC

Answered by: Sophia Yang

Sophia Yang March 11, 2026 at 11:11 AM

Internal note

Inbound call from +1 (651) 303-8685

Call Details:

Call from: +1 (651) 303-8685

Call to: +1 (651) 372-8578

Time of call: 2026-03-11 16:01:50 UTC

Location: Stillwater, Minnesota, United States

Answered by: Sophia Yang

Length of phone call: 10 minutes, 6 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAd9e08e754e9ffc36bc67becb2ceb09f9/twilio/call/recording>

Sophia Yang March 11, 2026 at 11:13 AM

Internal note

He was charged for extra bags and he is disputing the extra bags charges.

Sophia Yang March 11, 2026 at 11:13 AM

Internal note

Disputing 3Q extra bags charged.

Jillian Barden March 16, 2026 at 10:28 AM

Internal note

Outbound call to +1 (651) 303-8685

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (651) 303-8685

Time of call: 2026-03-16 15:26:04 UTC

Called by: Jillian Barden

Length of phone call: 2 minutes, 6 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA29aff794b3ae00d8a7be8808b89eebed/twilio/recording>

Jillian Barden March 16, 2026 at 10:29 AM

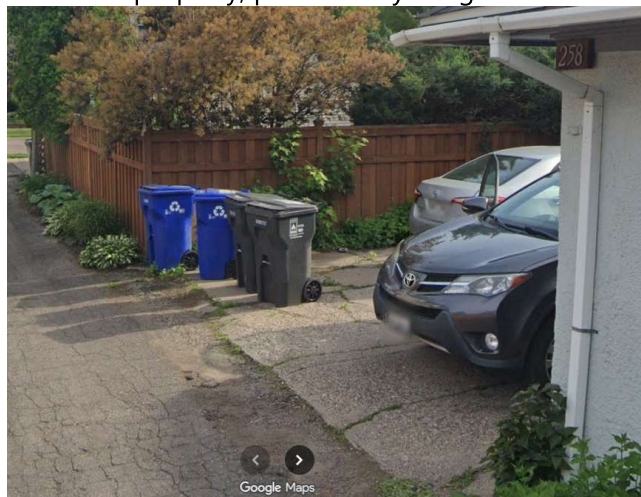
Internal note

Left VM stating I will be taking this to hearing on Thursday

Jillian Barden March 16, 2026 at 10:48 AM

Internal note

This is his property, per the alley images found on Google Maps



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