

## Vang, Mai (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Friday, September 18, 2020 9:25 AM  
**To:** Vang, Mai (CI-StPaul)  
**Cc:** Swanson, Christopher (CI-StPaul); Haas, Sarah (CI-StPaul)  
**Subject:** FW: FW: FW: FW: FW: FW: Pending Assessment Question WM

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hello Mai,

Could you do an Amended Resolution to Delete Council decision for the Q4 2019 & Q1 2020 garbage assessment for 679 Desoto? The reason for deletion can be found below. For each quarter in question, we want to remove the full assessment.

Thank you!



### Clare Pillsbury

#### *Management Assistant I*

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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[www.stpaul.gov/garbage](http://www.stpaul.gov/garbage)

---

**From:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Sent:** Thursday, September 17, 2020 4:54 PM  
**To:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Cc:** Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>  
**Subject:** RE: FW: FW: FW: FW: FW: Pending Assessment Question WM

Hi Clare,

Can you work with Mai to get two resolutions pulled together to remove the Q4 2019 and Q1 2020 garbage assessment for 679 Desoto? We have already removed the Q2 2020 charge.

WM charged all the townhomes on this one account. Unless there is a signed document from the association directing WM to do so that is not allowed. We've been waiting to see if WM is able to identify what happened

but they've taken a long time to get back to us. I do not want any incorrect charges sitting on any residents property taxes.

Please remove the following assessments:

Delinquent Garbage Bill October to December 2019- \$881.38

Delinquent Garbage Bill January to March 2020- \$855.84

Please remove this from future payment to WM.

Thanks,

Chris

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, September 10, 2020 1:02 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** RE: FW: FW: FW: FW: FW: Pending Assessment Question WM

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Multi-tasking failure

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Thursday, September 10, 2020 1:00 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: FW: FW: FW: FW: Pending Assessment Question WM

Huh?

cs

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, September 10, 2020 12:48 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: FW: FW: Pending Assessment Question WM

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FYI

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Thursday, September 10, 2020 12:48 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: FW: FW: FW: FW: Pending Assessment Question WM

Thanks Mary!

cs

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, September 10, 2020 12:47 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Cc:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: FW: FW: FW: Pending Assessment Question WM

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Chris,  
Please see update from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Thursday, September 10, 2020 11:40 AM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: FW: FW: FW: FW: FW: Pending Assessment Question WM

NO - I will set aside sometime this afternoon to work on this issue??

Mary P

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, September 10, 2020 11:30 AM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: FW: FW: FW: Pending Assessment Question WM

Mary,  
Please see request below.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Sent:** Thursday, September 10, 2020 10:14 AM

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

**Subject:** RE: FW: FW: FW: FW: Pending Assessment Question WM

Hi Mary,

I am checking in on this item. I want to be sure that it's resolved before we have any further issues. Have you been able to check in with the contact you have listed below?

We have two assessments pending on this property:

Delinquent Garbage Bill October to December 2019- \$881.38

Delinquent Garbage Bill January to March 2020- \$855.84

We cannot assess 8+ units on one account unless there is a document from that homeowner allowing us to do so.

Chris

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Tuesday, September 1, 2020 6:50 PM

**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Subject:** FW: FW: FW: FW: FW: Pending Assessment Question WM

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Chris,

Please see update from Mary.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Sent:** Tuesday, September 1, 2020 5:11 PM

**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Subject:** RE: FW: FW: FW: FW: Pending Assessment Question WM

No, I haven't - sorry  
Maybe by the end of the week I will have a chance to do it

Mary Patch

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Tuesday, September 1, 2020 5:05 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: FW: FW: Pending Assessment Question WM

Mary,  
Please see request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Tuesday, September 1, 2020 3:00 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** RE: FW: FW: FW: Pending Assessment Question WM

Hi Mary,

I am checking in on this item. I want to be sure that it's resolved before we have any further issues. Have you been able to check in with the contact you have listed below?

Chris

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, August 13, 2020 2:41 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: FW: Pending Assessment Question WM

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Chris,  
Please see update from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Thursday, August 13, 2020 2:35 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: FW: FW: FW: Pending Assessment Question WM

Chris - I'm so backed up – I don't know when I will see daylight – it's not an excuse but apparently these residents don't think it is an issue.

Yes I want to get this fixed also – but it could take me until the next billing to get it straightened out.

This the name of the contact on the account – his phone number and his e-mail address  
Bryan Berkland 651-245-2278 [B\\_BERKLAND@HOTMAIL.COM](mailto:B_BERKLAND@HOTMAIL.COM)

As soon as I can I will send him an e-mail and see if he can tell me who has what cart on site.  
We got this from Berquist and I'm thinking this is how they were billing also.

Mary Patch

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, August 13, 2020 2:24 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: FW: Pending Assessment Question WM

Mary,  
Please see question below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Thursday, August 13, 2020 1:59 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** RE: FW: FW: Pending Assessment Question WM

Hi Mary,

Just checking in on this one. Have you been able to pull any of the invoices or other records?

I am worried that it would appear we put the charge for 8 townhomes units on one random unit. That is very problematic.

Just checking in on this item.

Chris

---

**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Tuesday, August 4, 2020 9:56 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: FW: Pending Assessment Question WM

I was guessing there was more to this one. Please keep me posted as you pull this together.

Chris

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, August 3, 2020 3:59 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: FW: FW: Pending Assessment Question WM

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Chris,  
Please see update from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Monday, August 3, 2020 3:58 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: FW: FW: Pending Assessment Question WM

I came across even more fun for this complex – it also includes four addresses on Otsego St 680, 684, 690 and 694 Otsego St – so we are billing for 8 carts on the account for Railroad Island Townhome Assoc.

Mary Patch

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, August 3, 2020 3:10 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: Pending Assessment Question WM

Mary,  
Do you recall your response to this one?

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Monday, August 3, 2020 2:37 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Subject:** RE: FW: Pending Assessment Question WM

Hi Greg,

Did Mary send a response on this one? I feel like she did but I don't see anything in my inbox.

cs

---

**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Monday, July 13, 2020 3:24 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** RE: FW: Pending Assessment Question WM

Hi Mary,

That's a big problem. We cannot put all the association charges (unless there is some sort of signed document) on one account. If we've done this before we need to go back and look at the prior assessments.

Are you sure this charge is just for the 4 accounts listed below? That seems extremely high for 4 accounts. Can you provide us a billing history for all these accounts?

Additionally, I do not see that there were any Notice of nonpayment for the Q1 2020. Do you have any record of notices to these units or this association?

We have to figure out what to do with this property.

Chris

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Saturday, July 11, 2020 12:00 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: FW: Pending Assessment Question WM

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Chris,  
Please see response from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054



---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Friday, July 10, 2020 3:44 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: FW: Pending Assessment Question WM

Well that is how we have sent it to the city for the past 3 quarters.

Mary Patch

---

**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, July 10, 2020 3:16 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] FW: Pending Assessment Question WM  
**Importance:** High

Mary,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Friday, July 10, 2020 3:10 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** FW: Pending Assessment Question WM  
**Importance:** High

Please forward to WM.

cs

---

**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Friday, July 10, 2020 3:07 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** Pending Assessment Question WM  
**Importance:** High

Can you forward to WM?

Can you review the following assessment? I am assuming the association is responsible for the payment, however we can't assess an account with four properties to one property.

RAILROAD ISLAND TOWNHOME  
3.22922E+11 ASSOCIATION 679 683 689 693 DESOTO 855.84 WM

**Sarah Haas**



**Solid Waste Specialist**

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102  
P: 651-266-6216  
F: 651-266-6222  
[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)



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