

## Chao, Diana (CI-StPaul)

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**From:** Franklin, Romack <RFranklin3@republicservices.com>  
**Sent:** Monday, March 25, 2019 9:54 AM  
**To:** Chao, Diana (CI-StPaul)  
**Cc:** Swanson, Christopher (CI-StPaul)  
**Subject:** FW: 1981 3rd St E - RS Assessment Question

Diana,

Please see Frances, Response below.

Thank you,

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

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**From:** Estrella, Frances  
**Sent:** Monday, March 25, 2019 9:08 AM  
**To:** Franklin, Romack  
**Subject:** RE: 1981 3rd St E - RS Assessment Question

All I have is that customer service put this account on a vacation hold on 12/24 cause going out of the country but nothing else

Vacation hold is from 12/25/18 – 6/24/19

**Frances Estrella**  
Billing Coordinator

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**From:** Franklin, Romack  
**Sent:** Sunday, March 24, 2019 6:32 PM  
**To:** Estrella, Frances <FEstrella@republicservices.com>  
**Subject:** FW: 1981 3rd St E - RS Assessment Question

Frances,

Do we have any record of Mr. Reuben reporting a vacancy? Please let me know so I can share with the City. Can you give me some background, so I can determine if the certification should be removed.

Thank you

Romack Franklin  
Municipal Services Manager  
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**From:** Swanson, Christopher (CI-StPaul) [<mailto:Christopher.Swanson@ci.stpaul.mn.us>]  
**Sent:** Friday, March 22, 2019 4:04 PM  
**To:** Franklin, Romack  
**Subject:** 1981 3rd St E - RS Assessment Question

Note that ([Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "[infosec.phishing@republicservices.com](mailto:infosec.phishing@republicservices.com)"

Hello Romack,

I have a question for you about the assessment for 1981 3<sup>rd</sup> St E. The resident Taiwo Reuben (818-399-3791) did not report any vacancies to the City. This was explained in a letter to him responding to his dispute for the garbage assessment.

Mr. Reuben submitted another dispute stating:

“Please be advised that I AM NOT the owner of this property. My name is Taiwo Reuben and I am the daughter of Babatunde Reuben who is the property owner. I am submitting this dispute on his behalf because currently he is out of the country on private matters. On 03/19/2019 I received a letter informing me the dispute I submitted on his behalf was denied. I contacted my father abroad and informed him of this decision. I further informed him the reason, as stated in the letter was, "There have been no vacancies for this property reported to the City." My father told me this is not true. He said to inform you he did contact the garbage company and spoke to a female representative to whom he requested his garbage service be suspended with a vacancy hold. She agreed to complete his request. With that said my father wishes to attend a legislative hearing, upon his return to the United States, to further dispute these charges.”

Does RS have any record of Mr. Reuben reporting a vacancy? Please let me know if RS has any more background information on this account. If RS determines that the certification should be removed, please let me know as well.

Thanks!

Chris