

#1449827 545 Como Ave - Q2 2025 Assessment Inquiry - YW

Submitted	Received via	Requester
October 23, 2025 at 20:47	Web Form	Trenton Goertz <trenton.goertz94@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.12309,44.96863	545 Como Ave, St. Paul, Minnesota, 55103	16514702947

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
252923320035	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
119.06	250500	11:00

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
PO did not utilize Yard Waste Service in 2025	11/13/2025	11/20/2025

Other Name

Trenton Goertz

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

April 7 - November 30

Staff Comments

PO billed for YW sub but did not have cart. Contacted us after the time to adjust without a hearing had passed.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
12/17/2025	Yes	11:00

Do you need an interpreter?	Project Number	Service Level	Total time spent (sec)
No	YW25Q2B1	Yard Waste	6836

Time spent last update (sec)	Intent	Intent confidence	Language
176	Billing::Refund::Refund request	Low	English

Language confidence	Sentiment	Sentiment confidence	Hauler
High	Negative	High	FCC

Trenton Goertz October 23, 2025 at 20:47

I don't have the equipment for this service. I was verbally told by Waste Management last year that I would not be renewed for the service and they picked up my yard waste bin. I have not utilized this service since November of 2024, which was when last pickup I was told I would have occurred and they took the bin with.

Jillian Barden October 28, 2025 at 14:17

Hi Trenton

Thank you for reaching out to the city of Saint Paul about your Yard Waste bill. It sounds like a cart was not delivered to you this spring. Can you please confirm you do not have a dark grey cart with a green lid on it?

Because the time period to dispute without a legislative hearing has past, we need to take this to the legislative hearing on November 13 to dispute the charges. Your attendance is not required, but I cannot guarantee the outcome of the hearing. All yard waste hearings are scheduled to happen between 11am and 12pm on Thursday, November 13.

Would you like me to add you to the schedule? If you plan on attending, it would be by phone. We will call you during the scheduled time slot.

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Trenton Goertz October 30, 2025 at 17:14

I did not see that until now, thanks for the follow-up.

I can confirm that I only have possession of a standard black trash bin and a recycling bin, no yard waste bin. Please do put me on the schedule.

Jillian Barden October 31, 2025 at 11:34

Internal note

I don't have a yard waste service. There is no Saint Paul or WM yard waste bin on my property. There is no reason for me to be charged for this service.

Jillian Barden November 3, 2025 at 15:09

Hi Trenton

I just confirmed with the hauler that they had you on the schedule and attempted to collect yard waste collection, but there have been no pickups as far back as their records go. I will add you to the schedule for a legislative hearing. Do you plan on attending by phone? Because I have enough information, and confirmation from the hauler, I do not think your attendance is needed, unless you want to be there.

Thank you,

Jillian

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Trenton Goertz November 3, 2025 at 15:17

I would like to be present for the hearing, just in case there are any further questions or concerns, if that's all right.

I appreciate your help with this.

Jillian Barden November 4, 2025 at 10:28

Hello Trenton

Sounds good. I will add you to the schedule. We will call you around 11am at the phone number I have on file (651-470-2947). I just finished entering the file into the system. We will talk next week.

Thank you,

Jillian

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