

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Monday, July 13, 2020 4:40 PM  
**To:** Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: FW: 1320 CONSERVATORY COURT - (Q1 2020) Assessment Error/Complaint Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see update from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Monday, July 13, 2020 4:39 PM  
**To:** 'grevering.sph@gmail.com' <grevering.sph@gmail.com>  
**Subject:** RE: FW: 1320 CONSERVATORY COURT - (Q1 2020) Assessment Error/Complaint Inquiry

If he knows that the management company is supposed to be paying the bills – why didn't he turn them over to that company and call and tell us there was an issue.

I updated the mailing address on the account back on 4-3-20 from his address to the management company only because of an issue we had with another resident in this association Ruth Spring at 1321 Conservatory Ct. The address was added before billing so the 4.5.20 and the 7.5.20 invoices have been sent to the management company.

Qtr 4 2019 was partially paid on 7.19.19 in the amount of \$90.75 – not sure who paid it but it sat on the account as a prepaid balance until we billed 4<sup>th</sup> Qtr on 10.5.19 – we had sent \$6.12 for assessment 1.5.20 - that amount is the difference between what was billed for 4<sup>th</sup> Qtr and what the prepay amount was.

So \$5.33 plus late fees of \$.79 = \$6.12

We received a payment of \$5.60 on 1.14.20 which was late for 4<sup>th</sup> Qtr and that was applied as a credit on the account - it covered the \$5.33 balance plus late fee of \$.27. Went against the 1<sup>st</sup> Qtr 2020 billing – so the balance of \$100.58 was for 64 gal trash service, plus taxes, plus 3 late fees of \$4.37 each.

So was billed \$106.18 minus the prepay of \$5.60 – leaving balance owing of \$100.58.

He is going to have to talk to the management company about paying off that 1<sup>st</sup> Qtr 2020 assessment.

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, July 13, 2020 4:03 PM

To: Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

Subject: [EXTERNAL] FW: 1320 CONSERVATORY COURT - (Q1 2020) Assessment Error/Complaint Inquiry

Mary,  
Please see information and request below.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Monday, July 13, 2020 3:21 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 1320 CONSERVATORY COURT - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to WM:

**Property Address & PID:** 1320 CONSERVATORY COURT (PID)  
**Property Owner:** ANAN BARBARAWI  
**Phone Number or Email:** 651-890-9694  
**Pending Assessment Amount:** \$100.58  
**Quarter Pending Assessment is For:** Garbage Service, Large, weekly; Jan-Mar 2020

**Summary of Issue:** Property owner stated that garbage bills are paid by his homeowners association. Therefore, his Quarter 1 2020 invoice should have been paid. Please provide invoice and payment record from Q4 2019 – Q2 2020.

In addition \$100.58 seems like an odd amount for an assessment. Can you please provide an itemized breakdown of the assessment?

**We need an answer by tomorrow at 12:00 PM as the legislative hearing for this property is this week.**

Thank you!



**Clare Pillsbury**

*Management Assistant I*

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