

#1499519 233 Maryland Ave W - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
November 20, 2025 at 14:13	Phone call (inbound)	John Danial <john.danial@me.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.11,44.97758	231 Maryland Ave W, St. Paul, Minnesota, 55117	16519999535

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
242923440205	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
113.19	250120	3:30

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Other Name
PO requested a UDRF hold on the property	11/25/2025	John Danial

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 1 - June 30

Staff Comments

PO requested a UDRF service hold due to renovating the property. The hold information did not transfer over during the transition. Staff recommends removing assessment.

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Do you need an interpreter?
Ward 5	12/17/2025	Yes	No

Project Number	Service Level
CG25Q2B3	64 gallons (weekly)

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Request a Legislative Hearing	2667	864

Billing Quarter	Hauler
Multiple Quarters	FCC

Emily Torralba November 20, 2025 at 14:13

Internal note

Call from: +1 (651) 999-9525

Call to: +1 (651) 372-8578

Time of call: November 20, 2025 at 8:11:36 PM UTC

Answered by: Emily Torralba

Emily Torralba November 20, 2025 at 14:21

Internal note

Inbound call from +1 (651) 999-9525

Call Details

Call from: +1 (651) 999-9525

Call to: +1 (651) 372-8578

Time of call: 2025-11-20 20:11:36 UTC

Location: Saint paul, Minnesota, United States

Answered by: Emily Torralba

Length of phone call: 9 minutes, 53 seconds

Emily Torralba November 20, 2025 at 14:40

Internal note

PO states they bought their home in 2023 and notified WM that they needed to place a UDRF for renovating the home. PO states they never paid for garbage through previous hauler WM since they bought their home . PO states that the home became occupied with tenants/potential new home owner in Sept 2025. PO would like to dispute Q2 and Q3 garbage bills because service hold was not applied. Thank you!

Jillian Barden November 21, 2025 at 12:49

Internal note

Outbound call to +1 (651) 999-9525

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 999-9525

Time of call: 2025-11-21 18:47:52 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 19 seconds

Jillian Barden November 21, 2025 at 13:11

Hi John

I just called and left you a message. It sounds like you were charged for garbage service while you had a service hold on the account. The time to remove a bill without a legislative hearing has passed, so I have to present this information to the hearing officer on Tuesday, November 25, around 3:30pm. You are not required to attend, as I believe I have enough information to make a recommendation.

I will reach out after the hearing and let you know the outcome

If you have any questions, feel free to ask

Thank you,

Jillian

City of Saint Paul

Public Works - Solid Waste

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage