

## Swanson, Christopher (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Tuesday, July 9, 2019 3:12 PM  
**To:** 'Greg Revering'  
**Cc:** Chao, Diana (CI-StPaul)  
**Subject:** RE: 651 Hawthorne Ave E - WM Q1 Assessment

Hi Greg,

We received another Q1 Assessment question for 651 Hawthorne Ave E. Does WM have a record of only having on cart at the property? Should we change the Q1 2019 assessment to \$96.08 to reflect the one cart at the property? Thanks

Chris

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Monday, April 22, 2019 10:58 AM  
**To:** Franklin, Romack <RFranklin3@republicservices.com>; Greg Revering <grevering.sph@gmail.com>  
**Subject:** 651 Hawthorne Ave E - WM Q4 Assessment

Hello Romack and Greg,

We received the following request for a legislative hearing from Daniel Otto (651-500-4120) at 651 Hawthorne Ave E:

“i never used the service i turned in my card as i directed then they delivered 2 large tubs i only wanted one small tub then i called and got no where with the city or the garage service they just kept saying i own a duplex and have to have 2 large tubs i said i live here alone and requested one small tub etc etc long story short i never used your 2 large tubs then jan 1 i called again the garage serive and now all of a sudden they came and picked up the 2 large tubs i never used from oct to jan and brought me the one small tub that i had always wanted since last summer when this whole mess started”

Mr. Otto is still responsible for the Q4 bill, but I wanted to bring this situation to Waste Management’s attention. **They should not be removing carts for multi-unit dwellings with vacant units/that do not want service for some of their units.** The City will contact Mr. Otto and get him the Unoccupied Dwelling Registration Form, but Waste Management should not be removing carts for vacancy holds. Haulers should only be removing carts if there is a land use code change that alters the number of living units or if there is a registered vacancy (put in with the Department of Safety and Inspections) that is sent over on the billing update lists.

Thanks,  
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