



HIGH WATER USAGE ALERT

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

From: Saint Paul Regional Water Services (SPRWS)

Date: September 07, 2016

**RE: Account Number: 0093478 Customer Number: 221918
Service Address: 1074 GALTIER ST**

The water meter at your property indicates your water use is higher than normal for your property when compared to a similar billing period. **This usage will result in a higher than normal bill.**

We want you to be aware of the higher use in the event you have a water leak. SPRWS bills are based on metered consumption and cannot be adjusted once the water has gone through the meter. If you know why your water use is higher than normal, no further action is needed. Otherwise, please check your property for water leaks.

Checking for Leaks *You need a flashlight to read your meter*****

The water meter is located in the basement. To check for leaks, first make sure no water is running anywhere on the property, then shine the flashlight on the meter face. A display panel will alternate between total meter use and current rate of use. If the display saying RATE displays numbers other than zeroes, you have a leak.

Toilet leaks are the most common cause and can waste hundreds of gallons of water a day. Most toilet leaks are silent—you can't hear it leaking. Check for a toilet leak by putting several drops of food coloring in the toilet tank and don't flush it for 30 minutes. If the coloring seeps into the toilet bowl, you have a leak. If no color seeps into the bowl, check for other possible sources of leaks.

Identify a period when no water will be used, such as overnight. Read all nine digits on the meter at the beginning and end of that period. If the reading changes, you have a leak. Possible sources could be faucets, tubs, or outdoor sprinkler systems. Repair any leaks as soon as possible. Once you have made the repair, please call customer service with a meter reading.

If you have questions, call our Customer Service Department at **651-266-6350** Monday through Friday, 7:30 a.m. to 4:30 p.m.

Customer Service/II
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES

To: **MEGAN JOHNSON**
1074 GALTIER ST
SAINT PAUL MN 55117-5105

From: **Saint Paul Regional Water Services (SPRWS)**
Date: **November 15, 2016**
RE: **Account/Customer Number: 0093478/221918**
Service Address: 1074 GALTIER ST

SPRWS records indicate that you are the owner or tenant of the property listed above. The water service account for this property has been past due for an extended period of time. *Section 91.14 of the Legislative Code of the City of Saint Paul* states "the utility may annually certify delinquent charges to the county auditor to be collected with real estate taxes for the property ..."

SPRWS policy is to certify any charges accrued to September 15th of any year to be collected with real estate taxes. As of September 15th, the past due balance for this water service account is **\$67.31**.

If these charges are not paid by December 15th, the amount will be certified to the county auditor for collection with property taxes. In addition, a \$15.00 fee for processing the certification and twelve months of interest at an interest rate of 4.15% will be added to the amount certified. This letter is intended to advise you to avoid tax certification interest charge and the processing fee, it is necessary the past due balance be paid now. Included with this letter is a self-addressed envelope for mailing your payment.

If you have any questions regarding this matter, please feel free to contact our Customer Service Department at **651-266-6350**.

Customer Service
Saint Paul Regional Water Services
1900 Rice St. Office Building, Saint Paul Minnesota 55113
Phone: 651-266-6350, Fax: 651-266-1657

Please Note: This notice of certification does not exempt the property from SPRWS normal collection procedures. If the account balance reaches **\$150, and you received a termination notice or placard** before the certification date of **December 15th**, the water service will be shut-off as scheduled. Any payment made to this account will be applied to the oldest amount first, (amount due to be certified), before any current charges are credited.

Service Address
1074 GALTIER ST

Account /Customer
0093478/221918

Make Checks Payable to "SPRWS"
Please Pay This Amount by Dec. 15th:
\$67.31

MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105

221918009347800000067317



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES

**To: ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

**From: Saint Paul Regional Water Services (SPRWS)
Date: November 15, 2016
RE: Account/Customer Number: 0093478/221918
Service Address: 1074 GALTIER ST**

SPRWS records indicate that you are the owner or tenant of the property listed above. The water service account for this property has been past due for an extended period of time. *Section 91.14 of the Legislative Code of the City of Saint Paul* states "the utility may annually certify delinquent charges to the county auditor to be collected with real estate taxes for the property ..."

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1074 GALTIER ST

Account /Customer
0093478/221918

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\$67.31**

**ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

221918009347800000067317



HIGH WATER USAGE ALERT

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

From: Saint Paul Regional Water Services (SPRWS)

Date: December 06, 2016

**RE: Account Number: 0093478 Customer Number: 221918
Service Address: 1074 GALTIER ST**

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HAO
Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

**From: Saint Paul Regional Water Services (SPRWS)
Date: November 09, 2017
RE: Account/Customer Number: 0093478/221918
Service Address: 1074 GALTIER ST**

SPRWS records indicate that you are the owner or tenant of the property listed above. The water service account for this property has been past due for an extended period of time. *Section 91.14 of the Legislative Code of the City of Saint Paul* states "the utility may annually certify delinquent charges to the county auditor to be collected with real estate taxes for the property ..."

SPRWS policy is to certify any charges accrued to September 15th of any year to be collected with real estate taxes. As of September 15th, the past due balance for this water service account is **\$166.22**.

If these charges are not paid by December 15th, the amount will be certified to the county auditor for collection with property taxes. In addition, a \$15.00 fee for processing the certification and twelve months of interest at an interest rate of 4.15% will be added to the amount certified. This letter is intended to advise you to avoid tax certification interest charge and the processing fee, it is necessary the past due balance be paid now. Included with this letter is a self-addressed envelope for mailing your payment.

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Service Address
1074 GALTIER ST

Account /Customer
0093478/221918

Make Checks Payable to "SPRWS"
**Please Pay This Amount by Dec. 15th:
\$166.22**

**MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

221918009347800000166228



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES

**To: ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

**From: Saint Paul Regional Water Services (SPRWS)
Date: November 09, 2017
RE: Account/Customer Number: 0093478/221918
Service Address: 1074 GALTIER ST**

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Service Address
1074 GALTIER ST

Account /Customer
0093478/221918

Make Checks Payable to "SPRWS"
**Please Pay This Amount by Dec. 15th:
\$166.22**

**ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

221918009347800000166228



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

**From: Saint Paul Regional Water Services (SPRWS)
Date: November 13, 2018
RE: Account/Customer Number: 0093478/221918
Service Address: 1074 GALTIER ST**

SPRWS records indicate that you are the owner or tenant of the property listed above. The water service account for this property has been past due for an extended period of time. *Section 91.14 of the Legislative Code of the City of Saint Paul* states "the utility may annually certify delinquent charges to the county auditor to be collected with real estate taxes for the property ..."

SPRWS policy is to certify any charges accrued to September 15th of any year to be collected with real estate taxes. As of September 15th, the past due balance for this water service account is **\$99.74**.

If these charges are not paid by December 15th, the amount will be certified to the county auditor for collection with property taxes. In addition, a \$15.00 fee for processing the certification and twelve months of interest at an interest rate of 3.60% will be added to the amount certified. This letter is intended to advise you to avoid tax certification interest charge and the processing fee, it is necessary the past due balance be paid now. Included with this letter is a self-addressed envelope for mailing your payment.

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Service Address
1074 GALTIER ST

Account /Customer
0093478/221918

Make Checks Payable to "SPRWS"
**Please Pay This Amount by Dec. 15th:
\$99.74**

**MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

221918009347800000099747



NOTICE OF PAST DUE CHARGES TO BE CERTIFIED TO TAXES CURRENT TENANT

**To: ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

**From: Saint Paul Regional Water Services (SPRWS)
Date: November 13, 2018
RE: Account/Customer Number: 0093478/221918
Service Address: 1074 GALTIER ST**

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Service Address 1074 GALTIER ST	Account /Customer 0093478/221918	Make Checks Payable to "SPRWS" Please Pay This Amount by Dec. 15th: \$99.74
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**ERNEST E STRECKER / SARA JANE STRECKER
329 SAVAGE LN
LITTLE CANADA MN 55117-5105**

221918009347800000099747



HIGH WATER USAGE ALERT

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

From: Saint Paul Regional Water Services (SPRWS)

Date: March 05, 2019

**RE: Account Number: 0093478
Customer Number: 221918
Service Address: 1074 GALTIER ST**

While reviewing your account the water use appears higher than normal for your property when compared to a similar billing period. **This usage will result in a higher than normal bill.** SPRWS bills are based on metered consumption and cannot be adjusted once the water has gone through the meter.

If you are aware of this higher than normal use:

- Please call our Customer Service Department so that we can note this on your account. This will result in information that will help us determine if you have unusually high use in future billing cycles.

If you are not aware of this higher than normal use:

- We suggest you check for water leaks in your home by following these simple steps;
 - Locate your water meter—it is most often in your basement near your furnace or water heater
 - Make sure no water is running anywhere on your property (dishwashers, faucets, etc.)
 - Shine a flashlight onto the face of the water meter until the display “wakes up”
 - A display panel will alternate between total meter use and current rate of flow. If the display saying RATE displays numbers other than zeroes, you have a leak.

Possible sources of leaks include, toilets, faucets, tubs, outdoor sprinkler systems, or whole house humidifiers attached to the furnace. Toilets are by far the most common sources of leaks and can waste thousands of gallons a day.

For additional information please read our enclosed pamphlet entitled “Is Your Money Going Down the Drain” or view our YouTube video entitled “Using Your Water Meter to Check for Leaks”.

Repair any leaks as soon as possible. Once you have made the repair, please call customer service with a 9-digit meter reading. This will allow us to ensure your usage returns to normal.

Call our Customer Service Department at **651-266-6350** Monday through Friday, 7:30 a.m. to 4:30 p.m. with your findings or if you need help finding your leak.

Customer Service/mko
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113



CONFIRMATION OF PAYMENT SCHEDULE

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

From: Saint Paul Regional Water Services (SPRWS)

Date: August 08, 2019

**RE: Account Number: 0093478
Customer Number: 221918
Service Address: 1074 GALTIER ST**

This notice confirms the payment agreement you made with SPRWS for the charges of **\$1046.28** on your water service account. You have agreed to pay the full past-due balance as follows:

DUE BY:	AMOUNT DUE:
8/31/2019	\$898.00

\$148.28 WILL GO ONTO THE NEXT BILL

Total Amount Due	\$1046.28
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Note: If each payment is not in our hands by 4:30 p.m. on the date scheduled, you will be in default. Your water service will be shut off without further notification.

This agreement will not prevent the assessment of a 5% late charge on any bills paid 30 days after the billing date.

Your account will be monitored for payment on the due dates scheduled above. **The due dates listed above are not affected by due dates printed on future regular bills.**

If you have any questions concerning this payment schedule, please contact the Customer Service Department at **651-266-6350**.

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HIGH WATER USAGE ALERT

**To: MEGAN JOHNSON
1074 GALTIER ST
SAINT PAUL MN 55117-5105**

From: Saint Paul Regional Water Services (SPRWS)

Date: September 05, 2019

**RE: Account Number: 0093478
Customer Number: 221918
Service Address: 1074 GALTIER ST**

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For additional information please read our enclosed pamphlet entitled “Is Your Money Going Down the Drain” or view our YouTube video entitled “Using Your Water Meter to Check for Leaks”.

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Hao

Customer Service

Saint Paul Regional Water Services

1900 Rice St., Office Building

Saint Paul Minnesota 55113



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