

## Pillsbury, Clare (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Monday, October 10, 2022 1:56 PM  
**To:** Haas, Sarah (CI-StPaul)  
**Subject:** RE: FW: FW: St Paul WM Q3

Please forward to WM:

Thank you Mary! I will remove two of the assessments and ensure that there is just one assessment of \$111.04 for 75 Maryland Ave E. I will also remove assessments from the previous two quarters as requested.

Best,



**SAINT PAUL**  
MINNESOTA

### Clare Pillsbury

Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

Department of Public Works  
800 City Hall Annex  
25 West Fourth St  
Saint Paul, MN 55102  
P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Monday, October 10, 2022 8:28 AM  
**To:** Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>  
**Cc:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Subject:** FW: FW: FW: St Paul WM Q3

**Think Before You Click: This email originated outside our organization.**

Sarah,  
Please see update from Mary.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Saturday, October 8, 2022 7:25 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Cc:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Subject:** RE: FW: FW: St Paul WM Q3

75 Maryland Ave E – what a mess!! The auditor fell asleep on this one.  
We have 3 accounts for the same address – two set up as of 10.17.21 (as Jen McDonough) and one set up as of 11.7.21 (as Bill Harrison)  
Property is owned by Quagga LLC and was purchased by them as of mid-July 2021.  
I will have to cancel two of the accounts - problem is all three had balances sent to the city/county for 1<sup>st</sup> and 2<sup>nd</sup> qtr.

All three accounts were billed like this for 7.6.22 billing  
64 gal trash cart, taxes and 3 finance charges

07/06/22	MISC TAX	INV T1A	6.84	6.84
07/06/22	MISC TAX	INV T1I	19.63	26.47
07/06/22		INV 06A	70.11	96.58
07/28/22	FIN CHRG	FIN LPR	4.82	101.40
08/31/22	FIN CHRG	FIN LPR	4.82	106.22
09/30/22	FIN CHRG	FIN LPR	4.82	111.04
10/05/22	ST PAUL BAL	PMT MSC	111.04	.00

We should reverse \$96.58 & \$174.94 sent for 1<sup>st</sup> Qtr on 4.5.22  
We should reverse \$111.04 & \$111.04 sent for 2<sup>nd</sup> Qtr on 7.5.22

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, October 7, 2022 11:02 AM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Cc:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Subject:** [EXTERNAL] FW: FW: St Paul WM Q3

Mary,  
See additional request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Friday, October 7, 2022 10:44 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)



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**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Friday, October 7, 2022 9:32 AM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** Fw: FW: St Paul WM Q3

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, October 7, 2022 9:21 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** FW: FW: St Paul WM Q3

**Think Before You Click:** This email originated **outside** our organization.

FYI

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

[763-295-2054](tel:763-295-2054)

---

**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Friday, October 7, 2022 8:53 AM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Cc:** Hoekstra, Darrell <[dhoekstr@wm.com](mailto:dhoekstr@wm.com)>  
**Subject:** RE: FW: St Paul WM Q3

I'll take a look

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, October 7, 2022 8:52 AM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>; Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Cc:** Hoekstra, Darrell <[dhoekstr@wm.com](mailto:dhoekstr@wm.com)>  
**Subject:** [EXTERNAL] FW: St Paul WM Q3

Mary,  
Please see the information and request from Sarah.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

[763-295-2054](tel:763-295-2054)

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**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Friday, October 7, 2022 7:33 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

Cc: Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

Subject: Fw: St Paul WM Q3

The list looks good. We just had issues with processing a few properties. Please review the issue listed for each address below and either confirm that it has been addressed or provide the requested information.

PID	Address	Assessment Amount	Issue
<a href="#">272922130053</a>	1565 CASE AVE	\$111.04	Property ID is inactive. Please update property ID to <a href="#">272922130053</a>
<a href="#">112822130011</a>	310 BURLINGTON RD	\$116.05	Property not on citywide collection account list. Please update
<a href="#">032823320107</a>	1528 LINCOLN AVE	\$122.78	Property ID is inactive. Please update property ID to <a href="#">032823320107</a>
<a href="#">252923240131</a>	466 LAWSON AVE W	\$122.78	Property ID is inactive. Please update property ID to <a href="#">252923240131</a>
<a href="#">212922330146</a>	935 MARYLAND AVE E	\$168.08	Property not on citywide collection account list. Please update
<a href="#">322922120080</a>	699 PREBLE ST	\$170.32	Property not on citywide collection account list. It looks like t approved for occupancy in 5/31/2021 so I am assuming that our list is due to the fact that it recently became occupied. <b>Someone called to set up service prior to or during Q3 2022</b>
<a href="#">112823240214</a>	896 PALACE AVE	\$332.46	Property not on citywide collection account list. It looks like t approved for occupancy in 5/02/2022 so I am assuming that our list is due to the fact that it recently became occupied. <b>Someone called to set up service prior to or during Q3 2022</b>
322922210177	713 BEDFORD ST	\$779.09	Amount seems too high for 1 unit property. <b>Please provide info of the assessment</b>
<a href="#">102823210209</a>	1459 JEFFERSON AVE	\$822.25	Amount seems too high for 2 unit property. <b>Please provide info of the assessment</b>
<a href="#">032823320020</a>	1471 GRAND AVE	\$999.54	Amount seems too high for 3 unit property. <b>Please provide info of the assessment</b>
<a href="#">112823230065</a>	1003 RANDOLPH AVE	\$1,272.52	Amount seems too high for 1 unit property. <b>Please provide info of the assessment</b>
<a href="#">102823240140</a>	1400 JULIET AVE	\$1,513.67	Amount seems too high for 1 unit property. <b>Please provide info of the assessment</b>

Thank you! Please provide a response by Monday October 10 at 12:00 PM. Feel free to reach out with any additional questions that you may have.



**SAINT PAUL**  
MINNESOTA

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program

Pronouns: she/her/hers

Department of Public Works

800 City Hall Annex

25 West Fourth St

Saint Paul, MN 55102

P: [651-266-8862](tel:651-266-8862)

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

---

**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Thursday, October 6, 2022 2:26 PM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: St Paul WM Q3

**Sarah Haas**  
**Garbage Program Manager**  
She/Her/Hers  
Public Works  
25 4<sup>th</sup> St. West, Floor 800  
Saint Paul, MN 55102  
P:[651-266-6216](tel:651-266-6216)  
[sarah.haas@stpaul.gov](mailto:sarah.haas@stpaul.gov)  
[www.StPaul.gov](http://www.StPaul.gov)



**SAINT PAUL**  
**MINNESOTA**

---

**From:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Sent:** Wednesday, October 5, 2022 2:54 PM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Young, Susan (CI-StPaul) <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** RE: St Paul WM Q3

**Think Before You Click: This email originated outside our organization.**

Here is the correct file. Going forward we will have one file for WM and one invoice.

Thanks

Kevin

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**From:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Sent:** Wednesday, October 5, 2022 2:28 PM  
**To:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>; Young, Susan (CI-StPaul) <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>; Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** [EXTERNAL] RE: St Paul WM Q3

Kevin

I think you are missing some of the delinquent accounts to be assessed. The total submitted in the spreadsheet is less than the combined invoice amounts. I'd like to remind WM of the email I sent on 9/2 regarding invoices and delinquent accounts.

"When Greg, Rob, and I met regarding the merger of ADS and WM we said we'd continue considering them separate entities for two quarters. We are approaching that timeline. Starting with the October quarter, we are expecting to receive one invoice from WM, one delinquent account list, and one report form for hauler tonnage etc. The tonnage report is not as critical as the other items, but the separation of those other items is causing problems with our accounting department."

Please resubmit as one invoice and provide supporting documentation.

**Sarah Haas**  
**Garbage Program Manager**

She/Her/Hers  
Public Works  
25 4<sup>th</sup> St. West, Floor 800  
Saint Paul, MN 55102  
P: [651-266-6216](tel:651-266-6216)  
[sarah.haas@stpaul.gov](mailto:sarah.haas@stpaul.gov)  
[www.StPaul.gov](http://www.StPaul.gov)



**SAINT PAUL**  
**MINNESOTA**

---

**From:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Sent:** Wednesday, October 5, 2022 1:41 PM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; Young, Susan (CI-StPaul) <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM Q3

**Think Before You Click: This email originated outside our organization.**

Here is the invoices and datafile file Q3.

I will send the letters sent for each month on separate e-mails.

Kevin

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:40 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:39 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:20 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:17 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:13 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

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**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:11 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM

---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:07 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** RE: St Paul WM



---

**From:** Keohen, Kevin  
**Sent:** Wednesday, July 6, 2022 9:03 AM  
**To:** 'Haas, Sarah (CI-StPaul)' <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>; 'Susan.Young@ci.stpaul.mn.us' <[Susan.Young@ci.stpaul.mn.us](mailto:Susan.Young@ci.stpaul.mn.us)>  
**Cc:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** FW: St Paul WM

---

**From:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Sent:** Tuesday, May 3, 2022 8:28 AM  
**To:** Keohen, Kevin <[kkeohen@wm.com](mailto:kkeohen@wm.com)>  
**Subject:** St Paul WM 1 of 5

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