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SEP 12 2018 Re: 332 Page St W
CITY CLERK

September 07, 2018

Marcia Moermond City of Saint Paul 310 City Hall 15 West Kellogg Boulevard Saint Paul, MN 55102

Subject: Acknowledgment letter - receipt of inquiry regarding account number XXXXXXXXX36691998

Dear Marcia Moermond:

Thank you for reaching out to us. We've received your inquiry, and we're committed to promptly addressing your concerns.

What to expect

It's our goal to complete the necessary research and provide you with a response by September 20, 2018. If we determine additional time is needed to fully answer your inquiry, we'll provide you with a new completion date. We appreciate your patience as we fully address your inquiry.

We're here to help

We value the feedback provided and appreciate the time and effort taken to share your concerns. If you have questions, we're here to help. You may reach us at 1-800-853-8516. We're available to assist you Monday through Friday, 7:00 a.m. to 7:00 p.m. Central Time.

Sincerely,

Leesa Whitt-Potter

Senior Vice President

Wells Fargo Home Lending

Leesa White Potter

In order to remain compliant with state and federal guidelines, if legal counsel is engaged for any litigation. including bankruptcy, we will communicate with the appropriate parties going forward.