

Outbound call to +1 (651) 399-4086

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 399-4086

Time of call: 2023-03-21 17:03:17 UTC

Called by: Susan Anderson

Length of phone call: 6 minutes, 9 seconds

Susan Anderson March 21, 2023 at 12:34

Internal note

Outbound call to +1 (651) 399-4086

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 399-4086

Time of call: 2023-03-21 17:09:34 UTC

Called by: Susan Anderson

Length of phone call: 24 minutes, 24 seconds

Susan Anderson March 21, 2023 at 12:39

Internal note

Rick Peloquin PO at 2069 Manitou Ave, Saint Paul, Minnesota, 55119 contacted the City RE: - Q4 2022 Assessment inquiry. PO says he never received the original bill, only the notices of non-payment and invoice and final notice from the City. He lives in Victoria and his renter moved out in December. He has asked Republic to send him the bills at his Victoria address, but hasn't received any, He's willing to pay the bill, but doesn't feel he should have to pay the late fees. Clare, can you follow up on this--is it a viable assessment inquiry?

Clare Pillsbury March 24, 2023 at 09:10

Internal note

Outbound call to +1 (651) 399-4086

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 399-4086

Time of call: 2023-03-24 14:07:29 UTC

Called by: Clare Pillsbury

Length of phone call: 3 minutes, 8 seconds

Clare Pillsbury March 24, 2023 at 09:16

Internal note

Staff left voicemail with property owner to inform them of their recommendation. Hauler records show that the invoices and notices of nonpayment were being sent to the service address, rather than the mailing address listed for the property owner with Ramsey County. Therefore staff recommends removing the late fees of \$14.49 and reducing the assessment to the original invoiced amount of \$96.56.

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