

## Vang, Mai (CI-StPaul)

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**From:** Chao, Diana (CI-StPaul)  
**Sent:** Friday, August 2, 2019 9:39 AM  
**To:** Moermond, Marcia (CI-StPaul); Vang, Mai (CI-StPaul); Zimny, Joanna (CI-StPaul)  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

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**From:** Chao, Diana (CI-StPaul)  
**Sent:** Friday, August 2, 2019 9:38 AM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** RE: LH Follow-Up from 7/18/2019 - Republic Services

Thanks! I called 1983 Stillwater to let them know about the cart change and inform them that we further reduced the Q1 assessment.

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Thursday, August 1, 2019 2:54 PM  
**To:** Chao, Diana (CI-StPaul) <[Diana.Chao@ci.stpaul.mn.us](mailto:Diana.Chao@ci.stpaul.mn.us)>  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Thursday, August 1, 2019 1:50 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

**Think Before You Click: This email originated outside our organization.**

Chris,

Please see Frances email below.

Thank you,

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Sent:** Thursday, August 1, 2019 1:18 PM

**To:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

Chris,

Please see Frances email below.

Thank you,

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.™

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**From:** Estrella, Frances  
**Sent:** Thursday, August 01, 2019 1:08 PM  
**To:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** RE: LH Follow-Up from 7/18/2019 - Republic Services

Completed.

1983 Stillwater Ave: did the change in the system cart will be exchanged on next regular pick up date  
1816 Sims Ave: submitted a credit for \$2.56

Thank you

**Frances Estrella**  
Billing Coordinator

4325 66th St E  
Inver Grove Heights, MN 55076  
e [festrella@republicservices.com](mailto:festrella@republicservices.com)  
o 651-286-4588  
w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.

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**From:** Franklin, Romack  
**Sent:** Thursday, July 18, 2019 3:41 PM  
**To:** Estrella, Frances <[FEstrella@republicservices.com](mailto:FEstrella@republicservices.com)>  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

Please review the City's email below and respond accordingly.

Thank you,

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Thursday, July 18, 2019 1:58 PM  
**To:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** FW: LH Follow-Up from 7/18/2019 - Republic Services

Note that ([grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "[infosec.phishing@republicservices.com](mailto:infosec.phishing@republicservices.com)"

Romack,  
Please see city request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

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**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Thursday, July 18, 2019 1:53 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Chao, Diana (CI-StPaul) <[Diana.Chao@ci.stpaul.mn.us](mailto:Diana.Chao@ci.stpaul.mn.us)>  
**Subject:** LH Follow-Up from 7/18/2019 - Republic Services

Hello Greg,

Here are a few items we need to follow up with Republic Services on from the legislative hearing today.

- 1983 Stillwater Ave – **Please contact PO to remove 1 96-g and deliver 1 35-g weekly.** Bob Estelle (for DAWN KALTENHAUSER) 651-387-8550 or [blumenhausflorist@msn.com](mailto:blumenhausflorist@msn.com).
- 1816 Sims Ave – PO paid \$107.56 in November 2018 and \$99.88 in December 2018 – total payment made of \$207.44. PO was billed incorrectly for YW service. PO did not receive any YW services during Q4 2018. The total bill for Q4 2018 should have been for 1 96-g (\$102.44).  $\$207.44 - \$102.44 = \$105$  overpaid during Q4 2018. PO already made a payment of \$102.44 for Q2 2019 on 4/25/19. \$102.44 of the \$105 credit should go towards Q1 2019 bill. PO needs to receive a credit of \$2.56 ( $\$105 - \$102.44$ ) for Q3 2019.
  - **ACTION NEEDED:** Please credit PO \$2.56 on Q3 2019 bill. Please confirm when this is done.

Thank you!