











07/14/2019,04:29 PM	to Minneapolis/MN	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
07/14/2019,08:37 AM	Incoming	(651) 734-8132	8 Min	T-Mobile to T-Mobile	--
07/14/2019,08:19 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/14/2019,06:23 AM	Incoming	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
07/13/2019,10:43 PM	to Anoka/MN	(651) 734-8132	14 Min	T-Mobile to T-Mobile	--
07/13/2019,03:46 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/13/2019,03:30 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/13/2019,12:46 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
07/13/2019,08:31 AM	Incoming	(651) 734-8132	6 Min	T-Mobile to T-Mobile	--
07/13/2019,06:39 AM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/11/2019,06:38 PM	Incoming	(651) 210-2244	1 Min	T-Mobile to T-Mobile	--
07/11/2019,05:54 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
07/11/2019,05:08 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/11/2019,04:38 PM	to Stillwater/MN	(651) 472-2627	3 Min	--	--
07/11/2019,04:37 PM	Incoming	(651) 369-3092	1 Min	--	--
07/11/2019,03:25 PM	to St Paul/MN	(651) 778-0887	1 Min	--	--
07/11/2019,03:23 PM	to St Paul/MN	(651) 774-8211	1 Min	--	--
07/11/2019,03:18 PM	to Twincities/MN	(651) 222-3234	2 Min	--	--
07/11/2019,03:12 PM	to Twincities/MN	(651) 222-6835	3 Min	--	--
07/11/2019,01:11 PM	to Blaine/MN	(651) 428-7905	2 Min	Voicemail	--
07/10/2019,06:08 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/10/2019,04:42 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--
07/10/2019,03:18 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/10/2019,01:02 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--
07/10/2019,12:33 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--

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Call details

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Jul 08 - Aug 07, 2019

Total: 408 minutes

Total charges: \$0.00

Date & Time (Pacific)	Destination	Number	Min	Type	Charge
07/21/2019,03:56 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/20/2019,11:14 PM	to Anoka/MN	(651) 734-8132	18 Min	T-Mobile to T-Mobile	--
07/20/2019,03:54 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/20/2019,03:49 PM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
07/20/2019,03:47 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
07/19/2019,11:09 PM	to Anoka/MN	(651) 734-8132	7 Min	T-Mobile to T-Mobile	--
07/19/2019,03:46 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/18/2019,06:32 PM	Incoming	(612) 672-2210	4 Min	--	--
07/18/2019,03:07 PM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
07/18/2019,02:49 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
07/18/2019,01:07 PM	to Minneapolis/MN	(763) 786-7233	14 Min	--	--
07/17/2019,11:36 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/17/2019,11:19 PM	to Anoka/MN	(651) 734-8132	14 Min	T-Mobile to T-Mobile	--
07/17/2019,10:41 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
07/17/2019,05:22 PM	Incoming	(651) 472-2627	1 Min	--	--
07/17/2019,05:02 PM	Incoming	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
07/17/2019,04:52 PM	to Minneapolis/MN	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
07/17/2019,02:36 PM	to Blaine/MN	(651) 428-7905	3 Min	Voicemail	--
07/17/2019,02:34 PM	to Anoka/MN	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
07/15/2019,07:59 PM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
07/15/2019,07:39 PM	to Blaine/MN	(651) 428-8812	4 Min	T-Mobile to T-Mobile	--
07/15/2019,09:28 AM	to Anoka/MN	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
07/15/2019,08:47 AM	Incoming	(651) 442-0546	1 Min	T-Mobile to T-Mobile	--
07/15/2019,08:27 AM	to Anoka/MN	(651) 442-0546	1 Min	T-Mobile to T-Mobile	--
07/14/2019,10:36 PM	to Anoka/MN	(651) 734-8132	17 Min	T-Mobile to T-Mobile	--

04/14/2019,10:50 PM	to Twincities/MN	(651) 338-7719	1 Min	Mobile	--
04/14/2019,05:12 PM	to Anoka/MN	(651) 734-8132	12 Min	T-Mobile to T-Mobile	--
04/14/2019,05:07 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/13/2019,10:42 PM	Incoming	(651) 734-8132	20 Min	T-Mobile to T-Mobile	--
04/12/2019,03:52 PM	to Anoka/MN	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
04/11/2019,01:01 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--
04/11/2019,12:37 PM	to Stillwater/MN	(651) 472-2627	2 Min	--	--
04/11/2019,12:02 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--
04/11/2019,12:01 PM	to Stillwater/MN	(651) 472-2627	1 Min	--	--
04/11/2019,11:02 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/10/2019,10:57 PM	to Blaine/MN	(651) 428-8812	2 Min	T-Mobile to T-Mobile	--
04/09/2019,11:08 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/09/2019,10:08 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/09/2019,10:04 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/09/2019,09:33 PM	Incoming	(651) 274-4440	1 Min	T-Mobile to T-Mobile	--
04/09/2019,09:24 PM	Incoming	(651) 357-3192	1 Min	--	--
04/09/2019,09:20 PM	Incoming	(651) 485-0813	4 Min	Call Waiting	--
04/09/2019,09:13 PM	to Minneapolis/MN	(651) 366-9923	2 Min	T-Mobile to T-Mobile	--
04/09/2019,05:54 PM	to Minneapolis/MN	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
04/09/2019,05:40 PM	Incoming	(651) 366-9923	2 Min	T-Mobile to T-Mobile	--
04/09/2019,05:39 PM	Incoming	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
04/09/2019,02:13 PM	1-877 #	(877) 720-1583	1 Min	--	--
04/09/2019,02:13 PM	to Minneapolis/MN	(763) 786-7233	6 Min	--	--
04/09/2019,10:56 AM	Incoming	(651) 734-8132	4 Min	T-Mobile to T-Mobile	--
04/08/2019,06:10 PM	Incoming	(651) 890-6997	5 Min	T-Mobile to T-Mobile	--

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Vilaiphon

Call details

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Apr 08 - May 07, 2019

Total: 417 minutes

Total charges: \$0.00

Date & Time (Pacific)	Destination	Number	Min	Type	Charge
04/20/2019,05:07 PM	Incoming	(651) 734-8132	4 Min	T-Mobile to T-Mobile	--
04/20/2019,04:30 AM	to Anoka/MN	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/20/2019,03:53 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/19/2019,10:37 PM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
04/19/2019,10:36 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/19/2019,05:22 PM	Incoming	(651) 734-8132	10 Min	T-Mobile to T-Mobile	--
04/18/2019,08:38 PM	Incoming	(651) 734-8132	26 Min	T-Mobile to T-Mobile	--
04/18/2019,06:52 PM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
04/17/2019,06:32 PM	Incoming	(651) 472-2627	1 Min	--	--
04/17/2019,06:24 PM	Incoming	(651) 472-2627	1 Min	--	--
04/17/2019,12:41 PM	Incoming	(651) 333-2176	1 Min	--	--
04/16/2019,03:32 PM	Incoming	(651) 434-3001	1 Min	T-Mobile to T-Mobile	--
04/16/2019,03:29 PM	to Anoka/MN	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/16/2019,03:03 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/16/2019,02:19 PM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
04/16/2019,11:56 AM	Incoming	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
04/16/2019,08:07 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/16/2019,07:50 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/16/2019,07:08 AM	Incoming	(651) 366-9923	2 Min	T-Mobile to T-Mobile	--
04/15/2019,09:39 PM	to Minneapolis/MN	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
04/15/2019,09:22 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/15/2019,09:03 PM	Incoming	(651) 734-8132	4 Min	T-Mobile to T-Mobile	--
04/15/2019,08:49 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/15/2019,08:35 PM	to Anoka/MN	(651) 734-8132	12 Min	T-Mobile to T-Mobile	--
04/14/2019,11:14 PM	to Anoka/MN	(651) 734-8132	13 Min	T-Mobile to T-Mobile	--

03/30/2019,04:31 PM	Incoming	(651) 274-4440	1 Min	Mobile	
03/29/2019,10:45 PM	to Anoka/MN	(651) 734-8132	15 Min	T-Mobile to T-Mobile	--
03/29/2019,05:56 PM	to Anoka/MN	(651) 442-0546	1 Min	T-Mobile to T-Mobile	--
03/29/2019,05:32 PM	to Anoka/MN	(651) 734-8132	14 Min	T-Mobile to T-Mobile	--
03/29/2019,05:30 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
03/29/2019,04:33 PM	Incoming	(651) 210-2244	1 Min	T-Mobile to T-Mobile	--
03/29/2019,06:52 AM	Incoming	(651) 428-8812	3 Min	T-Mobile to T-Mobile	--
03/28/2019,12:29 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/27/2019,03:28 PM	Incoming	(651) 734-8132	9 Min	T-Mobile to T-Mobile	--
03/27/2019,03:06 PM	Incoming	(651) 366-9923	1 Min	T-Mobile to T-Mobile	--
03/27/2019,02:20 PM	to Blaine/MN	(651) 428-8812	2 Min	T-Mobile to T-Mobile	--
03/27/2019,02:06 PM	to Minneapolis/MN	(763) 786-7233	5 Min	--	--
03/27/2019,02:04 PM	1-800 #	(800) 355-2108	2 Min	--	--
03/27/2019,12:32 PM	to Blaine/MN	(651) 428-8812	4 Min	T-Mobile to T-Mobile	--
03/27/2019,12:30 PM	to Blaine/MN	(651) 428-7905	3 Min	Voicemail	--
03/26/2019,03:57 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/26/2019,03:49 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
03/26/2019,03:36 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
03/26/2019,03:12 PM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
03/24/2019,11:11 PM	to Anoka/MN	(651) 734-8132	16 Min	T-Mobile to T-Mobile	--
03/24/2019,03:00 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/24/2019,09:25 AM	Incoming	(651) 734-8132	11 Min	T-Mobile to T-Mobile	--
03/24/2019,09:13 AM	Incoming	(651) 734-8132	12 Min	T-Mobile to T-Mobile	--
03/23/2019,09:57 PM	to Anoka/MN	(651) 734-8132	28 Min	T-Mobile to T-Mobile	--

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Mar 08 - Apr 07, 2019

Total: 630 minutes

Total charges: \$0.00

Date & Time (Pacific)	Destination	Number	Min	Type	Charge
04/07/2019,10:33 PM	to Anoka/MN	(651) 734-8132	17 Min	T-Mobile to T-Mobile	--
04/07/2019,05:49 PM	Incoming	(651) 734-8132	5 Min	T-Mobile to T-Mobile	--
04/07/2019,04:37 PM	Incoming	(651) 434-3001	1 Min	T-Mobile to T-Mobile	--
04/06/2019,10:26 PM	to Anoka/MN	(651) 734-8132	15 Min	T-Mobile to T-Mobile	--
04/06/2019,05:10 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/05/2019,10:53 PM	to Anoka/MN	(651) 734-8132	9 Min	T-Mobile to T-Mobile	--
04/05/2019,05:17 PM	Incoming	(651) 734-8132	19 Min	T-Mobile to T-Mobile	--
04/04/2019,11:50 PM	to Anoka/MN	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/04/2019,05:17 PM	Incoming	(612) 220-3715	9 Min	--	--
04/04/2019,04:16 PM	to Blaine/MN	(651) 428-7905	4 Min	Voicemail	--
04/04/2019,01:05 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/04/2019,12:30 PM	Incoming	(651) 369-3137	1 Min	--	--
04/03/2019,01:55 PM	Incoming	(651) 487-7584	1 Min	--	--
04/02/2019,11:40 AM	Incoming	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
04/01/2019,08:06 PM	to Anoka/MN	(651) 442-0546	1 Min	T-Mobile to T-Mobile	--
04/01/2019,06:00 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
04/01/2019,03:12 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/01/2019,03:00 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
04/01/2019,09:26 AM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
04/01/2019,07:17 AM	to Anoka/MN	(651) 734-8132	3 Min	T-Mobile to T-Mobile	--
03/31/2019,10:50 PM	to Anoka/MN	(651) 734-8132	22 Min	Call Waiting	--
03/31/2019,05:39 PM	Incoming	(651) 734-8132	16 Min	T-Mobile to T-Mobile	--
03/31/2019,03:53 PM	Incoming	(651) 734-8132	7 Min	T-Mobile to T-Mobile	--
03/31/2019,03:35 PM	Incoming	(651) 734-8132	18 Min	T-Mobile to T-Mobile	--
03/30/2019,10:33 PM	to Anoka/MN	(651) 734-8132	15 Min	T-Mobile to T-Mobile	--
03/30/2019,05:44 PM	Incoming	(651) 734-8132	4 Min	T-Mobile to T-	--

03/01/2019,05:20 PM	Incoming	(651) 734-8132	8 Min	Mobile T-Mobile to T-Mobile	--
03/01/2019,04:13 PM	Incoming	(651) 210-2244	1 Min	T-Mobile to T-Mobile	--
02/28/2019,08:04 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/28/2019,08:01 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/28/2019,07:47 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/27/2019,07:44 PM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
02/27/2019,03:09 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
02/27/2019,12:32 PM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
02/27/2019,12:22 PM	Incoming	(651) 428-8812	2 Min	T-Mobile to T-Mobile	--
02/25/2019,07:11 PM	to Twincities/MN	(612) 558-3328	1 Min	--	--
02/25/2019,03:10 PM	Incoming	(651) 734-8132	34 Min	T-Mobile to T-Mobile	--
02/24/2019,05:28 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/23/2019,09:47 PM	to Anoka/MN	(651) 734-8132	27 Min	T-Mobile to T-Mobile	--
02/23/2019,06:54 PM	to Anoka/MN	(651) 734-8132	19 Min	T-Mobile to T-Mobile	--
02/23/2019,08:17 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/23/2019,06:35 AM	Incoming	(651) 210-2244	1 Min	T-Mobile to T-Mobile	--
02/22/2019,10:03 PM	to Anoka/MN	(651) 734-8132	29 Min	T-Mobile to T-Mobile	--
02/22/2019,11:46 AM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/22/2019,08:14 AM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/21/2019,09:34 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
02/21/2019,02:51 PM	1-888 #	(888) 778-7090	6 Min	--	--
02/21/2019,02:50 PM	1-833 #	(833) 710-7998	1 Min	--	--

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Vilaiphon

Call details

Filter

Feb 08 - Mar 07, 2019

Total: 512 minutes

Total charges: \$0.00

Date & Time (Pacific)	Destination	Number	Min	Type	Charge
03/07/2019,10:54 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/07/2019,10:48 PM	to Anoka/MN	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/07/2019,06:15 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/07/2019,05:22 PM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/06/2019,10:22 PM	Incoming	(651) 734-8132	25 Min	T-Mobile to T-Mobile	--
03/06/2019,08:45 PM	1-800 #	(800) 542-0800	7 Min	--	--
03/06/2019,03:43 PM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
03/06/2019,01:20 PM	to Minneapolis/MN	(763) 786-7233	9 Min	--	--
03/06/2019,12:21 PM	to Minneapolis/MN	(763) 786-7233	1 Min	--	--
03/06/2019,12:21 PM	to Minneapolis/MN	(763) 786-7233	3 Min	--	--
03/06/2019,12:20 PM	1-800 #	(800) 355-2108	1 Min	--	--
03/06/2019,12:20 PM	1-877 #	(877) 720-1583	1 Min	--	--
03/06/2019,12:14 PM	to Blaine/MN	(651) 428-7905	2 Min	Voicemail	--
03/05/2019,09:56 PM	Incoming	(651) 734-8132	23 Min	T-Mobile to T-Mobile	--
03/05/2019,05:16 PM	Incoming	(651) 274-4440	1 Min	T-Mobile to T-Mobile	--
03/05/2019,04:05 PM	to Blaine/MN	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
03/05/2019,03:21 PM	Incoming	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
03/05/2019,02:01 PM	to Minneapolis/MN	(612) 207-5867	1 Min	--	--
03/05/2019,11:50 AM	Incoming	(651) 734-8132	1 Min	T-Mobile to T-Mobile	--
03/05/2019,11:50 AM	Incoming	(651) 734-8132	2 Min	T-Mobile to T-Mobile	--
03/04/2019,05:57 PM	to Blaine/MN	(651) 428-7905	3 Min	Voicemail	--
03/04/2019,05:46 PM	to Blaine/MN	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
03/04/2019,08:42 AM	Incoming	(651) 734-8132	13 Min	T-Mobile to T-Mobile	--
03/03/2019,10:58 PM	to Anoka/MN	(651) 734-8132	37 Min	T-Mobile to T-Mobile	--
03/02/2019,04:09 PM	Incoming	(651) 434-3001	1 Min	T-Mobile to T-Mobile	--
03/02/2019,08:19 AM	to St Paul/MN	(651) 210-2244	1 Min	T-Mobile to T-Mobile	--
03/02/2019,08:19 AM	to Blaine/MN	(651) 428-8812	1 Min	T-Mobile to T-Mobile	--
03/01/2019,10:46 PM	to Anoka/MN	(651) 734-8132	23 Min	T-Mobile to T-Mobile	--

documents we have attached and let us know if additional information is needed. We are willing to work with the city in any way we can to get this problem resolved.

Thank you

908 York Ave. Residence

**August 28, 2019**

To Whom This May Concern: City Of Saint Paul

We have made numerous attempts to resolve this problem with Advance Disposal. The 90-98 gallon large trash cart was ordered on 03/06/19. We were told that we will receive the large trash cart in two weeks but was never dropped off. So we called them back on 03/27/19 questioning why we have not received it and was told it was dropped off already. We asked them to please come out and double check because we did not receive the large trash cart. On 04/05/19 Advance Disposal sent us a bill charging us \$105.05. We called on 04/09/19 and asked why we were being charged for the large trash cart. The representative who we talked to told us that based on what's in there computer system it had already been dropped off. We told her we have not received it and urged them to come out and please investigate to see if it was dropped off at the wrong address. As the month of April came to an end we wrote Advance Disposal a letter explaining why we were not going to pay the total of \$105.05 they billed us. Instead of the \$105.05 we paid our regular total of \$96.08 for the 60-68 gallon trash cart that we currently have. As the month pass we never saw the 90-98 trash cart get dropped off so we assumed that Advance Disposal had cancel our order for the upgrade. As July rolled around we were sent another bill for \$105.05. We called on 07/18/19 explaining to the representative that we never received the large trash cart and would like them to cancel the order. The representative said that she will look into it and contact their claims department and give us a call back to get it corrected. Weeks pass and we never received a call back. So as the month of July came close to an end and the bill came close to being due we decided to pay our regular total of \$96.08 for the 60-68 gallon trash cart that we currently still have. Till this day we have not yet received the large trash cart or received a call back from the claims department regarding this issue. We feel that we have made many attempts to fix the problem. If Advance Disposal had come out and did an investigation as they should have this problem would have been resolved already without the city getting involved. It seems they have skipped the investigative process and just labeled us the customer as the person at fault. With this letter we have attached a couple documents to show that we do not have the 90-98 gallon trash cart and have taken the proper steps to resolve this issue on our end as the customer. We believe that because Advance Disposal neglected to investigate the root cause of the problem this misunderstanding occurred. Please review the

April 23, 2019

Dear Advanced Disposal,

I am a customer that is very disappointed in your service, I have called three times already about this month bill because I did not want to be charged for the large trash cart since I haven't received it yet. But since nobody is willing to help be solve this issue and customer services is of no help, I will be paying the same amount as last month and will only continue to pay this amount until I receive the large trash cart.

Sincerely,

Mai Neng Vang (Account Number: G4009455)





**Advanced Disposal**

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CITY OF ST PAUL - G4  
309 COMO AVE  
ST PAUL MN 55103

Pay By Phone: 1-877-720-1583  
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**RETURN SERVICE REQUESTED**

008596 000002522



MAI NENG VANG  
908 YORK AVE  
SAINT PAUL MN 55106-3834



2

**Account Information**

Account Number G4009455  
Site Number 0000  
Invoice Date October 07, 2019  
Invoice Number G40000053084

**Account Summary**

Previous Balance \$102.44  
Payments/Adjustments -\$102.44  
Current Invoice Amount \$102.44

**Amount Due \$102.44**

**Due Date October 27, 2019**

**Invoice Breakdown**

Current \$102.44  
30 days - past due \$0.00  
60 days - past due \$0.00  
90 days - past due \$0.00

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City\_StPaul@AdvancedDisposal.com

**Previous Balance**

07/25/19 Lockbox Automated \$102.44  
10/01/19 ST PAUL TAX ROLL -\$96.08  
-\$6.36

**Payments and Adjustments**

**-\$102.44**

CUSTOMER PO: 282922320068

CITY OF ST PAUL RESIDENT 282922320068 (0001)  
908 YORK AVE ST PAUL, MN  
SITE PO: PO 282922320068 : Cont.ADS

Date	Description	Reference	Qty	Unit Price	Amount
<b>1.00 - 0.50YD:RESIDENTIAL TRASH (003)</b>					
10/07/19	LARGE TRASH CART (90-98 GALLONS): 10/01/19-12/31/19		3.00	24.79	74.37
	RR Cty Environmental Chg		74.37		20.82
	MNrsWasteMgt Tax 9.75%		74.37		7.25
	<b>SITE TOTAL</b>				<b>102.44</b>

**Current Charges**

**\$102.44**

**Amount Due**

**\$102.44**

G41910041001.txt-17191-000002522

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PLEASE RETURN THIS PORTION WITH PAYMENT

Printed on recycled paper



Please check box for address change



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**RETURN SERVICE REQUESTED**

007413 000002845



MAI NENG VANG  
908 YORK AVE  
SAINT PAUL MN 55106-3834



2

**Account Information**

Account Number G4009455  
Site Number 0000  
Invoice Date July 05, 2019  
Invoice Number G40000042083

**Account Summary**

Previous Balance \$105.05  
Payments/Adjustments -\$105.05  
Current Invoice Amount \$102.44

**Amount Due \$102.44**

**Due Date July 25, 2019**

**Invoice Breakdown**

Current \$102.44  
30 days - past due \$0.00  
60 days - past due \$0.00  
90 days - past due \$0.00

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City\_StPaul@AdvancedDisposal.com

**Previous Balance**

04/29/19 Lockbox Automated \$105.05  
07/03/19 ST PAUL TAX ROLL -\$96.08

**Payments and Adjustments**

-\$8.97  
**-\$105.05**

CITY OF ST PAUL RESIDENT 282922320068 (0001)  
908 YORK AVE ST PAUL, MN  
SITE PO: PO 282922320068 : Cont.ADS

Date	Description	Reference	Qty	Unit Price	Amount
1.00 - 0.50YD:RESIDENTIAL TRASH (003)					
07/05/19	LARGE TRASH CART (90-98 GALLONS); 07/01/19-09/30/19		3.00	24.79	74.37
	RR Cty Environmental Chg		74.37		20.82
	MNrsWasteMgt Tax 9.75%		74.37		7.25
	<b>SITE TOTAL</b>				<b>102.44</b>

**Current Charges**

**Amount Due \$102.44**

G41907031001.bt-14825-000002845

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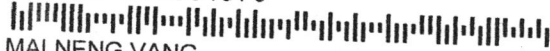
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309 COMO AVE  
ST PAUL MN 55103

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Phone PIN: 2180094550000

**RETURN SERVICE REQUESTED**

006023 000004376



MAI NENG VANG  
908 YORK AVE  
SAINT PAUL MN 55106-3834

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**Account Information**

Account Number G4009455  
Site Number 0000  
Invoice Date April 05, 2019  
Invoice Number G40000031058

**Account Summary**

Previous Balance \$96.08  
Payments/Adjustments -\$96.08  
Current Invoice Amount \$105.05

**Amount Due \$105.05**

**Due Date April 25, 2019**

**Invoice Breakdown**

Current \$105.05  
30 days - past due \$0.00  
60 days - past due \$0.00  
90 days - past due \$0.00

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City\_StPaul@AdvancedDisposal.com

**Previous Balance**

01/28/19 Lockbox Automated \$96.08

**Payments and Adjustments -\$96.08**

CITY OF ST PAUL RESIDENT 282922320068 (0001)

908 YORK AVE ST PAUL, MN

SITE PO: PO 282922320068 : Cont.ADS

Date	Description	Reference	Qty	Unit Price	Amount
<b>1.00 - 0.30YD:RESIDENTIAL TRASH (002)</b>					
04/05/19	MEDIUM TRASH CART (60-68 GALLONS): 03/10/19-03/31/19		-0.71	23.25	-16.50
<b>1.00 - 0.50YD:RESIDENTIAL TRASH (003)</b>					
04/05/19	LARGE TRASH CART (90-98 GALLONS): 03/09/19-06/30/19		3.74	24.79	92.76
	RR Cty Environmental Chg		76.26		21.35
	MNrsWasteMgt Tax 9.75%		76.26		7.44
	<b>SITE TOTAL</b>				<b>105.05</b>

G4190405I001.txt-12045-000004376

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**RETURN SERVICE REQUESTED**

006775 000003982



CITY OF ST PAUL RESIDENT 282922320068  
908 YORK AVE  
SAINT PAUL MN 55106-3834



2

<b>Account Information</b>	
Account Number	G4009455
Site Number	0000
Invoice Date	January 07, 2019
Invoice Number	G40000019966
<b>Account Summary</b>	
Previous Balance	\$96.08
Payments/Adjustments	-\$96.08
Current Invoice Amount	\$96.08
<b>Amount Due</b>	<b>\$96.08</b>
<b>Due Date</b>	<b>January 27, 2019</b>
<b>Invoice Breakdown</b>	
Current	\$96.08
30 days - past due	\$0.00
60 days - past due	\$0.00
90 days - past due	\$0.00
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<b>Contact Us</b>	
763-786-7233	
<a href="mailto:City_StPaul@AdvancedDisposal.com">City_StPaul@AdvancedDisposal.com</a>	

**Previous Balance**

10/26/18 Lockbox Automated **\$96.08**

-\$96.08

**Payments and Adjustments**

**-\$96.08**

CITY OF ST PAUL RESIDENT 282922320068 (0001)  
908 YORK AVE ST PAUL, MN  
SITE PO: PO 282922320068 : Cont.ADS

Date	Description	Reference	Qty	Unit Price	Amount
<b>1.00 - 0.30YD:RESIDENTIAL TRASH (002)</b>					
01/07/19	MEDIUM TRASH CART (60-68 GALLONS): 01/01/19-03/31/19		3.00	23.25	69.75
	RR Cty Environmental Chg		69.75		19.53
	MNrsWasteMgt Tax 9.75%		69.75		6.80
	<b>SITE TOTAL</b>				<b>96.08</b>

**Current Charges**

**\$96.08**

**Amount Due**

**\$96.08**

G4190104I001.txt-13549-000003982

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**RETURN SERVICE REQUESTED**

007517 000004502



CITY OF ST PAUL RESIDENT 282922320068  
908 YORK AVE  
SAINT PAUL MN 55106-3834



2

**Account Information**

Account Number G4009455  
Site Number 0000  
Invoice Date September 20, 2018  
Invoice Number G40000008456

**Account Summary**

Previous Balance \$0.00  
Payments/Adjustments \$0.00  
Current Invoice Amount \$96.08

**Amount Due \$96.08**

**Due Date October 04, 2018**

**Invoice Breakdown**

Current \$96.08  
30 days - past due \$0.00  
60 days - past due \$0.00  
90 days - past due \$0.00

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City\_StPaul@AdvancedDisposal.com

**Previous Balance**

**\$0.00**

**Payments and Adjustments**

**\$0.00**

CITY OF ST PAUL RESIDENT 282922320068 (0001)  
908 YORK AVE ST PAUL, MN  
SITE PO: PO 282922320068 : Cont.ADS

Date	Description	Reference	Qty	Unit Price	Amount
1.00 - 0.30YD:RESIDENTIAL TRASH (002)					
09/20/18	MEDIUM TRASH CART (60-68 GALLONS): 10/01/18-12/31/18		3.00	23.25	69.75
	RR Cty Environmental Chg		69.75		19.53
	MNrsWasteMgt Tax 9.75%		69.75		6.80
	<b>SITE TOTAL</b>				<b>96.08</b>

**Current Charges**

**\$96.08**

**Amount Due**

**\$96.08**

G4180920I001 1.txt-15033-000004502

Saint Paul's citywide garbage system begins Oct. 1! Start using your new City garbage cart on 10/1/18. This is your first quarterly bill. For billing and customer service questions, contact us at 763-786-7233 or [City\\_StPaul@AdvancedDisposal.com](mailto:City_StPaul@AdvancedDisposal.com). For general info, visit [StPaul.gov/garbage](http://StPaul.gov/garbage).